

# Privacy Policy

**Effective Date:** July 27, 2026

Limitless Tile & Floors LLC ("Limitless Tile & Floors," "we," "our," or "us") respects your privacy and is committed to protecting the information you provide when using our website and services.

## Information We Collect

We may collect the following information:

- Name
- Email address
- Phone number
- Property address
- Project details and photos
- Communication preferences
- Any information you voluntarily submit through forms, email, phone calls, or text messages

We may also collect certain technical information automatically, including:

- IP address
- Browser type
- Device information
- Website usage data
- Cookies and analytics data

## How We Use Your Information

We use your information to:

- Provide estimates and proposals
- Schedule appointments and consultations
- Communicate about projects and services
- Process payments and invoices
- Improve our website and customer experience
- Send service-related updates
- Comply with legal obligations

## Text Messaging & SMS Communications

By providing your phone number, you consent to receive text messages from Limitless Tile & Floors LLC regarding:

- Appointment scheduling and reminders

- Estimate and proposal updates
- Project status updates
- Customer service communications
- Billing and payment notifications

**Message frequency may vary.**

**Message and data rates may apply.**

You can opt out of receiving text messages at any time by replying **STOP**. For assistance, reply **HELP** or contact us directly.

We do not sell, rent, or share your mobile information with third parties for marketing purposes.

## **Sharing of Information**

We may share information with trusted service providers who assist in operating our business, including:

- Payment processors
- Scheduling software providers
- Customer relationship management (CRM) platforms
- Professional advisors

These parties are only permitted to use information as necessary to provide services on our behalf.

## **Data Security**

We implement reasonable safeguards to protect your information. However, no method of electronic transmission or storage is completely secure, and we cannot guarantee absolute security.

## **Cookies**

Our website may use cookies and similar technologies to improve functionality and analyze website traffic.

You may disable cookies through your browser settings, though some features of the website may not function properly.

## **Third-Party Links**

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of those websites.

## **Your Rights**

You may request access to, correction of, or deletion of your personal information by contacting us.

## **Changes to This Policy**

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.

## **Contact Information**

Limitless Tile & Floors LLC

Vancouver, Washington

Website: <https://www.limitlesstileandfloors.com>

Email: [info@limitlesstileandfloors.com](mailto:info@limitlesstileandfloors.com)

Phone: (Insert Phone Number)