

Game Day Volunteer,

Ottawa BlackJacks

Position: Game Day Volunteer

Job Type: Volunteer

Location: The Arena at TD Place, Ottawa, ON

Reports to: Volunteer Coordinator, Operations Coordinator

Position Summary

Roles & Responsibilities (including but not limited to):

- Court Sweeper: Ensures player and official safety by keeping the court clean and dry.
- Media Liaison Officer: Assists media professionals; all official BlackJacks comments must be approved by the Media Relations Department.
- DJ and Game Day Host Liaison Officer: Supports the DJ and Game Day Host with equipment and timing to ensure fan entertainment.
- Mascot Handler: Guarantees mascot safety during fan interactions and guides them through the venue.
- VIP Lounge Coordinators: Handles all special guest needs and manages the President's Lounge.
- Accreditations Officer: Issues accreditation to VIPs and media personnel.
- Kids Court Attendant: Supervises and helps children in the kids' court.
- Group Experience Liaison: Shadows the sales team and assists with game day duties, including group management.

Key Attributes

- Passion for basketball and enthusiasm for contributing to the Ottawa BlackJacks gameday experience
- Strong interpersonal and communication skills, with ability to positively interact with staff, media, fans, athletes, and VIPs
- Professional, dependable, and punctual, with a strong sense of responsibility on event days
- Ability to work effectively in a fast-paced, high-energy environment while following direction and organizational procedures, following safety protocols
- Adaptable and flexible, able to adjust to changing roles, schedules, and operational demands

2026 Ottawa Blackjacks Home Game Schedule

May 12th, 2026, 7:30 PM vs. Calgary Surge

May 18th, 2026, 7:00 PM vs. Niagara River Lions

May 21st, 2026, 7:30 PM vs. Brampton Honey Badgers
May 23rd, 2026, 7:00 PM vs. Montreal Alliance
June 2nd, 2026, 7:30 PM vs. Vancouver Bandits
June 4th, 2026, 7:30 PM vs. Winnipeg Sea Bears
June 21st, 2026 7:00 PM vs. Saskatchewan Rattlers
June 23rd, 2026, 7:30 PM vs. Scarborough Shooting Stars
June 28th, 2026, 1:00 PM vs. Niagara River Lions
July 8th, 2026, 7:30 PM vs. Montreal Alliance
July 12th, 2026, 4:00 PM vs. Brampton Honey Badgers
July 22nd, 2026, 7:30 PM vs. Scarborough Shooting Stars

Application Process

Interested applicants can complete the volunteer application form which can be found at the top of this document or on our careers page. The Ottawa BlackJacks is an equal opportunity employer and values diversity in the workplace. We encourage all qualified candidates to apply. We thank all applicants for their interest, however, only those selected for an interview will be contacted.

About the Canadian Elite Basketball League (CEBL)

The CEBL, a fast-growing professional basketball league in Canada, runs from May to August and features top global talent. With a focus on developing Canadian players, 75% of its roster is composed of Canadian athletes. This commitment to showcasing high-quality basketball and nurturing Canadian talent has made the CEBL a major force in Canadian sports, inspiring fans and athletes alike.

About the BlackJacks

The Ottawa BlackJacks, the first CEBL expansion team founded in 2020, have achieved remarkable success, reaching the Eastern Conference Final three times in five seasons. Playing at TD Place Arena, the team's achievements are due to skilled players, dedicated coaching, and an experienced front office, establishing them as a strong contender in the CEBL. For more information visit www.theblackjacks.ca.

[2026 Ottawa BlackJacks Volunteer Application Form – Fill in form](#)