

LOCAL CITY COUNCIL

Peoplebank provided specialist Microsoft capability across Azure DevOps, Azure Integration, data and analytics, supporting a City Council's Enterprise Business Platform, integration roadmap and move to a cloud-based Information Insights platform.

✓ BACKGROUND

A large City Council required specialist technology capability across a complex portfolio of enterprise transformation initiatives, including its Enterprise Business Platform, EIS project, integration roadmap and transition to a cloud-based Information Insights platform.

Peoplebank provided Azure DevOps, Azure Integration and Azure Reporting specialists, adding capacity and continuity across multiple workstreams.

The specialists worked across architecture, platforms, development and project delivery, while supporting knowledge transfer and ongoing Council ownership.

✓ SOLUTION

Peoplebank mobilised specialist Microsoft capability across three areas:

1. Azure DevOps & application lifecycle

Supported CI/CD, automated testing, deployment and release management across Power Apps, Power Automate and Dynamics 365.

2. Azure Integration

Built reusable services using Azure Integration Services, Node.js/C#, REST/SOAP and hybrid technologies.

3. Data, reporting & analytics

Delivered data models and Power BI dashboards, with knowledge transfer supporting operational handover.



KEY RESULTS

Microsoft capability across Azure DevOps, integration, Power Platform and analytics.



Governed delivery through CI/CD, automated testing and release controls.



Reusable Azure integrations supporting consistent enterprise delivery.



Enhanced reporting through data models and Power BI dashboards.



Knowledge transfer through documentation, mentoring and training.



Specialist capacity supporting enterprise transformation programs.

✓ OUTCOMES

Peoplebank delivered coordinated specialist capability across the Microsoft technology environment, connecting release automation, application lifecycle support, Azure integration, analytics and transition to support.

The engagement supported more repeatable and governed delivery through repository standards, CI/CD, automated testing, release governance and supporting documentation.

Reusable integration services and standards helped strengthen consistency across integration delivery, while data modelling and Power BI capability supported the Council's transition towards cloud-based information and reporting.

Importantly, knowledge transfer, mentoring and training were embedded throughout the engagement, helping the City Council retain knowledge and support ongoing internal ownership.