

MAJOR AUSTRALIAN BANK

Peoplebank deployed 12 project delivery specialists to support a major Australian bank's financial crime transformation program, spanning project management, business analysis, scheduling and Project Management Office (PMO).

✓ BACKGROUND

An independent review into suspected money laundering at a bank branch identified significant deficiencies in its management of money laundering and terrorism financing risk.

Regulators subsequently imposed additional capital requirements, required a review of non-financial risk management and commenced an enforcement investigation. The bank established a three-year financial crime transformation program to remediate its AML/CTF systems, processes and frameworks.

Delivery is under significant scrutiny. With additional capital requirements remaining until remediation is complete, the bank must demonstrate progress by linking findings to actions, delivering against agreed plans and reporting through governance that withstands Board and regulatory review. This places significant weight on project delivery capability.

✓ SOLUTION

Peoplebank mobilised 12 specialists across governance, planning, project delivery and business analysis to support the bank's financial crime transformation.

01. Governance: A PMO Manager and PMO Lead managed governance, reporting, RAID and delivery assurance.
02. Planning: A Master Scheduler managed the integrated schedule, dependencies and remediation milestones.
03. Delivery: Three Senior Project Managers led remediation workstreams, supported by six Business Analysts translating AML/CTF requirements into traceable outcomes.

✓ OUTCOMES

Peoplebank mobilised 12 specialists across five roles, creating an integrated delivery capability for the financial crime transformation:

Governance: PMO leadership across oversight, reporting, RAID and assurance.

Planning: Integrated scheduling across dependencies and remediation milestones.

Delivery: Three Senior Project Managers leading remediation workstreams.

Business analysis: Six Business Analysts translating AML/CTF obligations into traceable outcomes.

Development: Ongoing support through Leaders IT's Launch and Elevate programs.

The team works alongside Peoplebank's 30-person AML Quality Control cohort, providing coordinated project delivery and operational capability across the broader program.



KEY RESULTS

Integrated capability accelerating financial crime transformation delivery.

12

Roles filled

6

Business Analysts

3

Senior PMS

1

Master Scheduler

1

PMO Manager

1

PMO Lead