

Career Start - General Training

CPP30321 - Certificate III in Cleaning Operations

Fact Sheet

Career Start supports Queensland job seekers to start their career, or move into more skilled roles or full-time employment. Access to subsidised training under this program is subject to eligibility requirements and funding rules so it is important to check your eligibility and choose your course carefully.

What is Career Start ?



Career Start is one of the Queensland Government's core funded vocational education and training (VET) programs, managed by the Department of Trade, Employment and Training (DTET). Career Start provides individuals with the skills and support to start their career.

The program provides training to help individuals find a job and supports those already employed to move into more skilled roles or full-time employment, including after completing an apprenticeship or traineeship. Career Start supports delivery of entry-level training to students, apprentices and trainees aligned with the skill outcomes required by industry.

Career Start offers either a general training pathway or employment-based apprenticeship or traineeship pathway.

General Training Pathway:

Qualifications and introductory skill sets delivered through a general training pathway are available for direct enrolment and do not require the student to enter into a training contract (apprenticeship/traineeship) with an employer

Apprenticeship/Traineeship Pathway:

For apprenticeships and traineeships, an individual must be employed as an apprentice or trainee. This pathway is part of the Australian Apprenticeships system and requires all parties to sign an Apprenticeship and Traineeship Training Contract (the Contract) as defined by the Further Education and Training Act 2014 (the Act).

Career Start Eligibility Criteria

**General Training Pathway Eligibility Criteria:**

- aged 15 years or older;
- not be a school student;
- permanently reside in Queensland;
- be an Australian citizen, or Australian permanent resident (includes humanitarian entrant), or a temporary resident who holds a valid visa and working rights on the pathway to permanent residency, or a New Zealand citizen;
- not already have a certificate III or higher qualification completed within the last 10 years immediately preceding the individual's enrolment (qualifications completed as a school student and foundation skills qualifications do not impact eligibility);
- not be enrolled in another DTET-funded qualification, even if it is on hold or deferred, (foundation skills qualifications and self-funded/fee-for-service qualifications do not impact eligibility).

What is a Co-Contribution Fee?



Under Career Start, the Queensland Government covers most of the training cost, but students pay a co-contribution fee as a sign of commitment to their study. These fees may differ based on a student's concessional status.

See the schedule to the on the next page for the specific Co-contribution fee for this course.

The co-contribution fee is the amount payable for the qualification by an eligible student. This fee may differ for some courses depending on if the student qualifies for a concession rate or not.



Student Support

All students will be provided with a range of learning support options and resources to help them achieve competency. This includes:

- Trainer led webinars (delivered via Video conference and Face-to-face) will be scheduled for group training as required.
- Trainer support is available to students via phone, online training portal messaging, text and/or email to assist students during the pre-practical training block.
- One-to-one support during the face-to-face training block.
- Trainer to refer student to relevant external services where appropriate.

Eligible Training Combinations under Career Start

Under Career Start, students may access subsidised training for up to two qualifications, depending on the pathway chosen. The eligible training combinations are:

Eligible Training Combination One

- A Student may undertake **one Certificate II or III qualification** through the General Pathway using Career Start Funding

Eligible Training Combination Two

- A student may undertake **one Certificate III qualification through the General Training Pathway**, followed by **one apprenticeship or traineeship** using Career Start funding.

Eligible Training Combination Three

- A student may undertake **two apprenticeships or traineeships at Certificate II or III level (one after the other)** using Career Start funding

Additional Skill Set Access

- A student may also access one introductory-level skill set under Career Start funding, in addition to the combinations above.
- As part of receiving a subsidised training place, students may be asked to complete a DTET survey





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Student Co-Contribution Fees General Training

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Non-Concession Fees

Number of units	Price per unit	Total Co-Contribution Fee
14	\$20.00	\$280.00

Concession Fees

Number of units	Price per unit	Total Co-Contribution Fee
14	\$10	\$140.00

This fee can be paid by an employer, a family member, a friend, or another organisation, but it cannot be paid or waived by the SAS or any person or entity connected to the SAS. The fee amount is a decision for the SAS.

Course fees

To meet our government funding program requirements, ISS Training only charge a student a maximum of 30% of their co-contribution fee on enrollment. ISS Training manages this by invoicing students in two (2) instalments. The first instalment is for approximately (but not more than) 30% of the co-contribution fee and is payable before training commences.

The second instalment is for the balance of the co-contribution fees and will be due approximately 2 weeks after enrolment depending on the training timeline for completion. Payment of the second invoice is required to remain enrolled.

See the fee schedule above for the specific co-contribution fee for each course.

Students will have 7 days in which to pay each invoice. Our Refund Policy can be located on our website.

Concessional Fee Eligibility

Concessional student status applies when the student falls into one of the following categories:

- hold a Health Care, Veteran, or Pensioner Concession Card, or are the partner or dependent of someone with such a card and are named on the card;
- have a Commonwealth form confirming eligibility for concessions under a Health Care, Veteran, or Pensioner Concession Card;
- identify as Aboriginal or Torres Strait Islander (First Nations people);
- have a disability;
- are adult prisoners;

Course information

The purpose of this course is to provide a nationally recognised qualification at certificate III level in cleaning operations. This qualification is applicable to individuals who may work alone or under supervision and those who are generally responsible for safe work practices and for selecting and preparing the method of cleaning.

This course has been designed as a workplace course, therefore students will be learning and practicing in the workplace instead of a classroom.

Students will receive learning assessments, so they have a set structure for their workplace learning. These assessments outline learning tasks for the unit that they complete in the workplace while they are working and also provides conversation points that they will have with their workplace supervisor. Students will be supervised in the workplace by their Workplace Supervisor.

Workplace visits are a vital part of training and provide the students with opportunities to share ideas, ask questions, discuss and explore core concepts and receive support and guidance in their training and assessment.

Students are required to spend time on self-study reading their learner guides, working on their Learner Activity Sheets and completing their written assessment tasks

