



Business Hours

Mon-Fri 09.30am – 11.00am
 15.30pm – 17.00pm

Sat – Sun 09.30am – 11.00am

Out of hours by prior arrangement. This will incur an extra charge.

Full Name:				Tel:			
Address:				Mobile:			
Town:				Work:			
County:				Email:			
Postcode:							
Emergency Contact Name:							
Emergency Contact Tel:							
Emergency Contact Email:							
Vets Name:				Vets Number:			
Vets Address:							
If you have more than one pet of the same type (i.e. Two dogs) do you wish for them to share the same room?						Yes	No
	Pet 1		Pet 2		Pet 3		
Pet Name:							
Dog or Cat:							
Breed:							
Colour:							
Age:							
Sex:							
Spay/Neutered:							
Vaccination Dates:							
Kennel Cough Dates:							
Own food or Kennel:							
Amount of food:							
Medication Required:							
Notes:							

Booking Form

Dates Required

Holiday 1:	From:		AM or PM	To:		AM or PM
Holiday 2:	From:		AM or PM	To:		AM or PM
Holiday 3:	From:		AM or PM	To:		AM or PM

PLEASE TURN OVER

CONDITIONS OF ACCEPTANCE

1. The owners confirms that the animal(s) being boarded are in a fit and healthy condition. It is your responsibility to inform Posh Paws of any medical conditions your pet may have. Along with full instructions regarding medications.
2. Posh paws reserve the right to refuse boarding to any animal that is clearly unwell or that we may consider could be dangerous to our staff.
3. All dogs and cats being boarded are required to have a current up to date vaccination with the certificates being produced on every arrival otherwise boarding can be refused. All vaccinations must be valid at least 14 days prior to the boarding beginning and cover the whole of the term. Cats are to be vaccinated against feline enteritis & cat flu. Dogs are to be vaccinated against Distemper, Hepatitis, Leptospirosis, Parvovirus & Kennel cough.

4.

A) All dogs must have a current kennel cough vaccination (unless medically exempt, this must be confirmed with a written vet's letter.) Please speak to a member of Posh Paws.

B) Your dog must have this at least 2 weeks prior to arrival at Posh Paws. THIS IS NOT PART OF YOUR ANNUAL BOOSTER AND MUST BE REQUESTED FROM YOUR VET.

C) Posh Paws will never knowingly accept a dog with the condition, but as incubation can exceed 10 days it may not be detectable prior to arrival. The owner therefore accepts that this hazard exists.

5. The owner understands that leaving a dog or cat in a pet hotel is like leaving a child in school. Colds, cough, viruses etc may occur even with the strict cleaning protocols Posh Paws has. The owner accepts this risk and agrees not to hold Posh Paws responsible in any way.

6. During the period of boarding Posh paws will exercise every possible care & attention to the welfare and safety of your pet(S) however Posh Paws accepts no responsibility for problems outside of their control.

7. By signing this document you authorise Posh Paws to take immediate action & seek veterinary care for your animal, regardless of the cause if we determine this necessary. Posh Paws will endeavour to use the vet that the animal is registered with but if this is not possible or in a emergency Posh Paws will determine the vet who is used. Posh Paws will endeavour to contact the owner and/or the emergency contact via details you have provided.

8. The owner agrees that:

The veterinary account be paid in full on collection of your pet. However, if the incident/illness is covered by Posh Paws insurance policy (unrelated to previously treated conditions) our insurers will pay the cost if the claim is successful, up to the maximum limit of each type of claim. For claims which exceed that amount you agree to pay yourselves any amount over & above said limit and you furthermore agree not to make any attempts to recover the excess amounts from Posh Paws under any circumstances.

9. The owner agrees to provide us with a minimum of 1 emergency contact for the duration of your pets stay. The emergency contact needs to be able to provide your pet with emergency accommodation should a situation arise where Posh Paws are no longer able to keep them due to stress/ behaviour etc. Please be aware that should we have to pass your pet on to your emergency contact the full price for the duration booked will still apply and no refund will be given.

10. The owner agrees all hotel bills will be paid in full including any associated costs on drop off or collection of your pet(s). In the event you return earlier than anticipated for whatever reason & you wish to collect your pet(s) before your stated collection date, you agree to pay the cost of the full booking to the original collection date.

11. For cancellations made within less than 14 days' notice, before the arrival date the owner agrees to pay Posh Paws for the booking period in full.

12. Cancellation of your booking before the 14 days period will result in the loss of any deposit you have paid.

13. In the event of a delay in collection, notification must be given at the earliest opportunity & Posh Paws reserves the right to refuse the extension if there is no availability. In the event of a no collection, Posh Paws will endeavour to contact the owners & emergency contacts for 7 days. Posh paws reserve the right to retain any animal & charge for the extra stay until such time as the outstanding account is settled or after 7 days of no communication rehome the animal at a suitable rescue centre. Any costs involved will be the responsibility of the owners.

14. The owner agrees that all or any damage caused by an animal to any area will be chargeable to the animal's owner.

15. Posh paws takes no responsibility for loss or damage to any supplied bedding, leads, toys & bowls.

16. Any owners wishing their pets to share a room do so at their own risk. Should Posh Paws feel it necessary to separate the pets, we will do so for the pet's best interest and an additional fee may be applied.

17. All reasonable efforts will be made to administer medications & treatments as directed by the owners, for which there is no charge. However, if veterinary assistance is required it will be at the owner's expense.

18. Please note no cat will be accepted for boarding unless contained within a suitable carry box.

19. Posh Paws has a zero tolerance of any abuse (may this be verbal or physical) you will be asked to leave with immediate effect.

20. Posh paws strongly recommends your pet be kept on the same diet. Posh Paws does not stock many foods. Therefore, it is your responsibility to supply enough food for the duration of your pets stay. If you don't supply the food your pets normally eat Posh Paws are not held liable for any conditions resulting from a change of diet.

21. We charge by daily rate this includes the drop of day and collection day no matter what time slot you collect in.

22. All customers must adhere to Posh Paws opening hours:

Monday to Friday 9.30am-11.00am & 3.30pm -5pm

Saturday & Sunday 9.30am-11.00am

Any out of hours arrivals & departures can be made with prior arrangement at our discretion. This will incur an additional fee.

23. Posh Paws reserves the right to charge extra during peak periods such as Christmas & New year.

24. There is a free car parking area for drop off & collections of your pet. Please note that your pet is your responsibility until a member of staff has taken them from you and completed a check in/departure process.

25. Posh Paws will not be held responsible for any damage incurred to a vehicle whilst using this car parking area.

26. The owners agree to disclose any information on the forms which may affect our decision to board your pet. Example of such: Aggression, known history of escaping, climbing walls etc... if in doubt as to whether something needs disclosing you should always supply the information & allow Posh Paws to decide its relevance.

27. Posh paws reserves the right to add, change or vary these terms & conditions at any time. However, you will be notified.

I agree that on this and any subsequent occasions to be bound by these terms & conditions.

Owners Name:

Signature:

Date: