



# PoliciesOS

## The Challenge: Ensuring Consistency

To grow and maintain a strong and profitable business, leaders must set up standard operating procedures, or SOPs. Without policies and procedures, employees may conduct business the way they deem fit and put the company at risk. When employees do not have guidelines to do their jobs, the result can lead to:

- **Inconsistencies in operations**
- **Poor employee knowledge and morale**
- **Low customer satisfaction**

Yet, due to the complexity of creating policies and procedures, most carwashes never get around to developing this critical documentation.

## Advantages of PoliciesOS

- **Consistently Delivering a Quality Wash**  
Communicating the company vision clearly will lead to reliable service, drive more revenue and build a successful business.
- **Superior Customer Experience**  
Implementing procedures lets staff understand their responsibilities and the company's mission, resulting in satisfied customers.
- **Streamlined Management**  
Clearly defined expectations allow day-to-day operations to run smoothly.

## What PoliciesOS Delivers

PoliciesOS provides you with a highly customized, comprehensive, electronic carwash policies and procedures manual. Our experienced carwash management team will suggest best practices and help determine the best solution for success.

## The Results

A well-planned and easy-to-follow policies and procedures manual is the foundation for creating a consistent and superior experience for customers and employees. When using a policies and procedures manual as the basis for training and executing operational standards, running the carwash at a high level of excellence becomes much more manageable.



Wash Works  
Policies & Procedures



## Outputs

- **Conference calls and consulting assistance** to develop customized policies and procedures for your carwash.
- **60+ operational employee and customer forms**
- **A Best-in-Class policies and procedures manual** that is customized to your carwash and resides in an electronic format for easy retrieval, training, and updating.
- **A training plan for employees** on your company policies which includes testing within a Learning Management System.

## Technology Partners



**ClickUp**



**Jolt**



**SafetyCulture**



*Trainual*



**WASH.SYSTEMS**

## Have you ever written a policy and procedures manual?

Rely on CarwashOS to develop and deliver best-in-class policies and procedures based on how you want to run your wash.