

The Challenge: Moving Past Startup

After the startup phase of a carwash, the management team needs to focus on the operational excellence of the carwash. Sometimes there can be growing pains and the team may be unsure how to handle these operational challenges, which can lead to low employee and customer satisfaction. Carwash managers need:

- Follow-up on daily tasks
- Follow-up on operational standards to maintain growth and goals
- Operational knowledge to help them make more informed decisions

Advantages of AftercareOS

- Supports Management
 - AftercareOS offers management consulting for the carwash management team during the first six months of carwash operations.
- Accountability
 - One-hour weekly calls with a CarwashOS consultant to provide assistance and ensure management is staying on track.
- Professional Advice and Insights
 - Follow-up to answer specific issues or concerns related to carwash operations, employee development, and training.

What AftercareOS Delivers

AftercareOS offers operational consulting for the carwash management team using follow-up calls to ensure management executes the carwash operating system.

The Results

A carwash that stays on course and is headed towards long-term success.





Outputs

- Management calls with an experienced carwash site operations manager.
- Call notes, accountability tasks, and to-do lists.
- Review of metrics and key performance indicators.
- Review of the execution of company policies and procedures.
- Spot audits of procedures to ensure compliance.











Do you want your team to operate at a high level?

Rely on CarwashOS to support the management team with accountability calls and professional advice.

