

# Niche Nuances - Convenience Stores and Gas Stations w/ Guest Alicia Katz Pollock

Tuesday, May 10, 2022 @ 12:00pm EST

Michelle L. Long, CPA

Dan DeLong



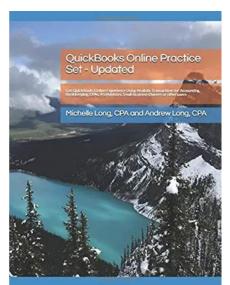




### Michelle L. Long, CPA, MBA

- Owner of Long for Success, LLC, Kansas City, Missouri
- International speaker Intuit Trainer/Writer Network
- **Author** 5 Books (Available on Amazon), numerous Intuit Academy courses, co-author QB and QBO Advanced Certifications
- Co-Host <a href="http://QBPowerHour.com">http://QBPowerHour.com</a>
- Facebook Group ~12,800 members <a href="http://facebook.com/groups/qbpowerhour">http://facebook.com/groups/qbpowerhour</a>
- Linkedin Group ~160,000+ members <a href="http://tinyurl.com/qbgroup">http://tinyurl.com/qbgroup</a>
- Honors & Recognition Most Powerful Women in Public Accounting, Top 100 Small Business Influencer, Top 10 ProAdvisor (Top Trainer/Writer & Top Social Media), SBA Financial Services Champion & more







### Dan DeLong

- Owner Danwidth
- Worked at Intuit for nearly 18 Years
- Co-Host QB Power Hour
- Co-Host Workshop Wednesdays
- Chief Content Creator atS⊂hool®fbookkeeping.com
- Tech Editor of QBO for Dummies (5th, 6th, 7th, upcoming 8th edition)
- Top 10 ProAdvisor Social Media



### About Today's Speaker







- Intuit Trainer/Writer Network
- QuickBooks ProAdvisor, Elite Level

#### **Trainer:**

- Weekly live classes and webinars on QBO
- QBO Coaching & training program at Royalwise.com

#### Author at amazon.com:

- QuickBooks Templates: Gas Stations and Convenience Stores"
- "Master QuickBooks Online: From Setup to Tax Time"



Alicia Katz Pollock Royalwise.com



### Details about QB Power Hour Webinars

Every Other Tuesday at 12:00 ET
Upcoming Webinars - Not eligible for CPE :-(

- 05/24/2022 Managing Payment methods across Multiple Sales Channels w/ bookkeep
- or Desktop Migration Best Practices
- 06/07/2022 Deep Dive with Practice Ignition
- 06/21/2022 SNH TBD

Topics – QuickBooks tips, what's new, troubleshooting, etc.

- PLUS marketing, pricing, apps and more
- Topics to help accounting professionals succeed in their business

PDF of slides, Recordings and Podcast, and other Resources <a href="https://www.gbpowerhour.com/resources">www.gbpowerhour.com/resources</a>



## QB Power Hour Website Updates



Upcoming Webinars: Add upcoming events to your calendar

Additional QB webinars (Hector's Upcoming as well as In The Know)

COMING SOON: QB Power Hour Marketplace - a place to advertise your services so you can works together with other Power Hour



## Housekeeping

No CPE for the QB Power Hour Webinars

QUESTIONS

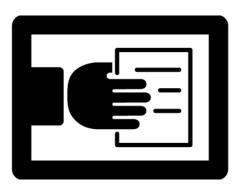


PLEASE USE THE Q&A ICON FOR QUESTIONS ON TODAY'S TOPIC

**COMMENTS** 



IF YOU HAVE COMMENTS, USE CHAT **HANDOUTS** 



ALL HANDOUTS ARE
HERE OR ON OUR
WEBINAR ARCHIVE



### Agenda

- The Story
- The Untapped Niche: C-Stores and Gas Stations
- Working with POS Systems
- Inventory vs. COGS
- Clearing Accounts
- Daily Sales Receipt Z-Tape
- Fuel
- Merchandise
- Lottery

- ATM
- Incentives
- Employee Charge Accounts
- House Accounts
- Recurring Transactions
- Monthly Inventory Adjustments
- Annual Inventory Adjustments

#### Tapping the Niche:

- The Golden Goose Opportunity
- QuickBooks Resources



### Poll #1

#### Do you have a Niche?



## The Story



In 2017, I set up a gas station/convenience store in QuickBooks Online. What was supposed to be a 2-day implementation took 4 days...and double my estimate!

### The owner was delighted!

The file was so complex that I saved it as a template, sell it, and use it to set up other companies.

### The Industry

- According to the 2019
   NACS/Nielsen Convenience
   Industry Store Count:
- 121,988 Convenience stores sell fuel
- This represents 79.6% of all convenience stores
- C-stores sell approximately 80% of the gas purchased in the United States









- Cstorepro.com industry-specific accounting management solution
- Older accounting packages that haven't been updated since 2010
- Excel
- QuickBooks & QuickBooks Online





## Working with POS Systems

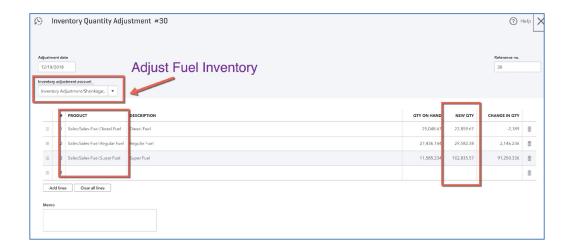
- Don't manage inventory and sales data in two redundant systems
- Use the POS system for Inventory
- Use QuickBooks for category tracking
- Use the POS system's Z-tape or daily sales report to bring in daily sales totals



### **Fuel**



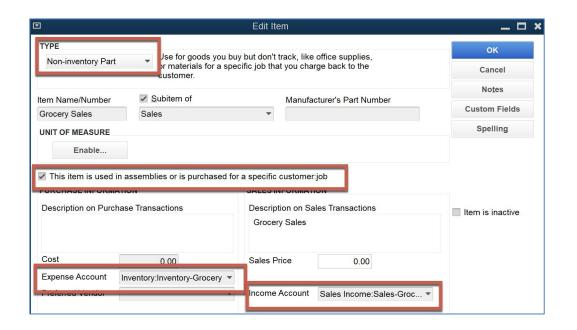
- Can be Inventory or Non-Inventory
- If Inventory, Sales Receipt moves costs from Inventory Asset to COGS
- "Special Grades" are mixture of Regular and Super, so they aren't inventoried
- Periodically do Inventory Quantity Adjustments to accommodate



### Merchandise



- Create Income accounts and Non-inventory Items (Products & Services) to match departments in POS System.
- All purchases coded to Inventory Asset, even though Inventory is not used for this
- Monthly JE based on profit margin % to move to COGS
- Do periodic manual counts to square up real Inventory Asset numbers





## Departments that go straight to COGS

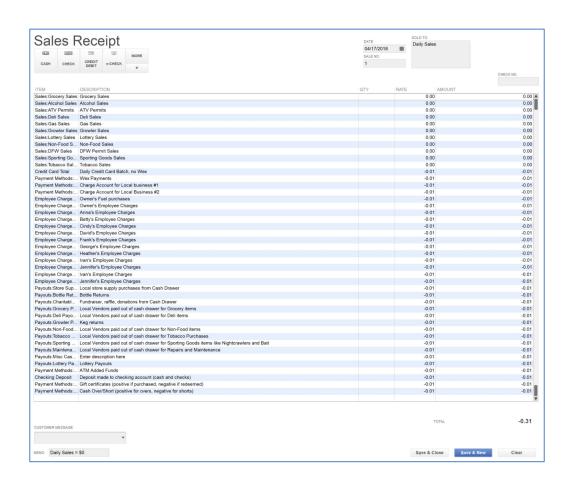
- Some departments aren't worth tracking Inventory Asset:
- Carwash
- Bakery & Deli
- Coffee
- ATV, DFW, & other Permits
- Bottle Refunds

«Sales Income	Income
«Sales-Alcohol	Income
Sales-ATV Permits	Income
©ales-Dutties Neturns	income
«Sales-Carwash	Income
Salas Doli	Incomo
«Sales-DFW	Income
«Sales-Fuel	Income
«Sales-Grocery	Income
«Sales-Growlers	Income
«Sales-Lottery	Income
«Sales-Non Food	Income
«Sales-Sporting Goods	Income
«Sales-Tobacco	Income
Sales of Product Income	Income
₀Unapplied Cash Payment Income	Income
Uncategorized Income	Income
*Cost of Goods Sold	Cost of Goods Sold
Cost of Goods Sold	Cost of Goods Sold
«Cash Drawer Payment to cla	Cost of Goods Sold
«COGS-Alcohol	Cost of Goods Sold
«COGS-ATV Permits	Cost of Goods Sold
«COGS-Bottle Refunds	Cost of Goods Sold
«COGS-Carwash Supplies	Cost of Goods Sold
COCC Deli	Cook of Coode Cold
«COGS-DFW	Cost of Goods Sold
«COGS-Fuel	Cost of Goods Sold
«COGS-Grocery	Cost of Goods Sold
COGS-Growlers	Cost of Goods Sold



## Daily Sales Receipt Z-Tape

- Create Daily Sales Z-Tape from POS System
- Use a \$0 Sales Receipt to manually enter into QBO
- Use all Sales Departments you want to track
- Subtract Payment Methods
- Save as a Recurring Template



### Clearing Accounts



•Track Reimbursements in and out:

**Merchant Services Reimbursements** 

Lottery

**EBT** 

**ATM** 

Fleet & House accounts

Check Cashing, Cryptocurrency machines

## Lottery



- Lotto and scratch-it sales
- You buy packets
- Winning tickets are cash register payouts pointed at Lottery Clearing account
- State reimburses winning tickets using Clearing account
- May be line or utility fees

■ Make General Journal Entries									
Main Reports									
Find New Save Delete Memor	a Copy Wize Reverse		ach Hide List	Send GJEs					
DATE 07/06/2018	NO. 21	₩ A	DJUSTING ENTRY						
ACCOUNT	DEBIT	CREDIT	MEMO		NAME				
Checking - 1234		1.00	1.00 TOTAL DUE To/From Lottery (debit - they pay us, credit - we pay them)						
Sales Income:Sales-Lottery	1.00 Lotto Total Sales (debit - we pay them)								
Sales Income:Sales-Lottery		1.00 Lotto Cancels (credit - they pay us)							
Fee Income:Lottery Fee Income		1.00 Lotto Sales Comm (credit - they pay us)							
Clearing Accounts:Lottery Clearing		1.00	1.00 Lotto Pays (credit - they pay us)						
Fee Income:Lottery Fee Income		1.00	1.00 Lotto Cashing Commission (credit - they pay us)						
Cost of Goods Sold:COGS-Lottery	10.00		Lotto Svc Charges (debit - we pay them, but may need to switch to bal.						
Fee Income:Lottery Fee Income		1.00	1.00 Lotto Adjustment (credit - they pay us, debit - we pay them)						
Cost of Goods Sold:COGS-Lottery	1.00	Scratch-it Settled - packets paid for (debit - we pay them)							
Fee Income:Lottery Fee Income		1.00	1.00 Scratch-it Commissions (credit - they pay us)						
Clearing Accounts:Lottery Clearing		1.00	1.00 Scratch-it Pay (credit - they pay us)						
Fee Income:Lottery Fee Income		1.00	1.00 Scratch-it Cashing Commission (credit - they pay us)						
Fee Income:Lottery Fee Income		3.00	Scratch-it Adju	stments (debit - they pay us, credit - we pay them)					
*									



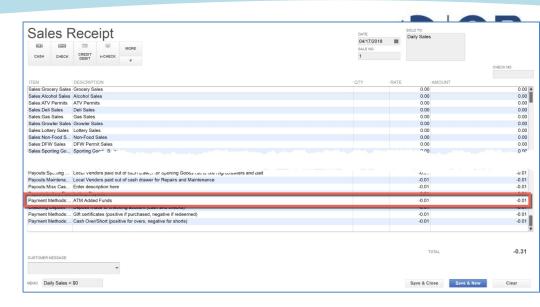
#### Poll #2

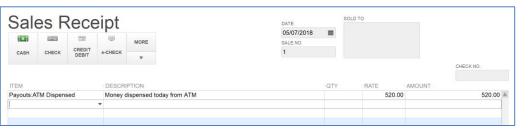
Have you worked with daily sales summaries in the past?

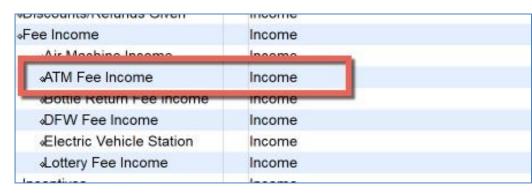


### **ATM**

- 1. Fill ATM as cash drawer payout on Daily Sales Receipt
- 2. Use ATM's Daily Dispensed report to create an ATM Sales Receipt.
  - This points to ATM Clearing Account
  - When bank reimburses you, the Income is recorded as transfer from ATM Clearing to Checking
  - Reconcile Clearing to \$0 every month
- 4. Every month you receive a cut of the fees charged by the ATM when customers make withdrawals.
  - Create a Fee Income account in the Chart of Accounts.









### Fee Income and Incentives

- Fee Income is the revenue you make from Air Machines, Bottle Returns, Electric Vehicle Stations, and any other machines or reimbursements.
- Incentives are the bonuses paid to you by Grocery and Tobacco distributors for carrying their projects.

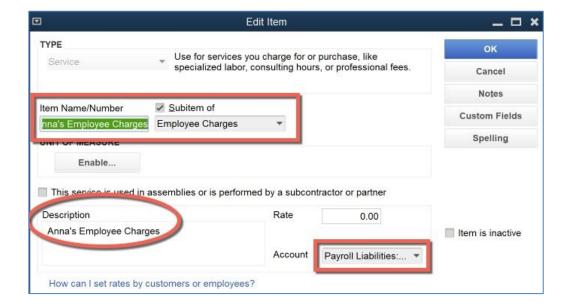
*Diocounter tolarido otroli	moomo
≽Fee Income	Income
«Air Machine Income	Income
«ATM Fee Income	Income
«Bottle Return Fee Income	Income
«DFW Fee Income	Income
«Electric Vehicle Station	Income
«Lottery Fee Income	Income
∍Incentives	Income
«Grocery Incentives	Income
≽Tobacco Incentives	Income
Markun	Incomo



## **Employee Charge Accounts**

- Extend store credit to employees
- Track it as payouts using your POS
- Deduct from payroll
- One owner jokes that it reduces turnover.

  Some employees can't afford to quit because they'll owe him money. Or he can tell they're about to quit because their spending pattern changes



### **House Accounts**



- Extend credit to local businesses, who pay one total invoice at the end of month.
- Their charge account is a Payment method pointing to an Other Current Asset
- Create a monthly report to know what to Invoice the business.





## Monthly Non-Inventory Adjustment

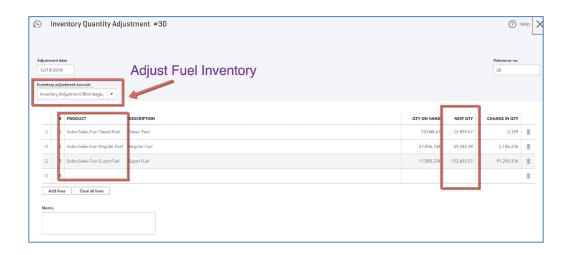
- Because Inventory isn't tracked, make a Journal Entry moving department Inventory Asset to COGS = Monthly Sales \* 1 - Margin
  - In other words, if the profit margin is 25%, multiply monthly sales times 75% to move cost
- Fuel = Total Gallons purchased \* Avg burdened gallon cost

DATE 09/17/20	19	ENTRY NO.	21		✓ ADJUSTING	BENTRY
ACCOUNT			D	DEBIT	CREDIT	MEMO
Cost of Goods S	old:COGS-Alcohol			1.00		Monthly sales * .75
Cost of Goods S	old:COGS-Deli			1.00		Monthly sales * .5
Cost of Goods S	old:COGS-Fuel			1.00		Total # Gal purchased * Avg cost delivered per gal (AutoSum Avg of rate from vendor website)
Cost of Goods S	old:COGS-Grocery	1		1.00		Monthly sales * .72
Cost of Goods S	old:COGS-Growler	rs		1.00		Monthly sales * .67
Cost of Goods S	old:COGS-Non Foo	od		1.00		Monthly sales * .60
Cost of Goods S	old:COGS-Sporting	g Goods		1.00		Monthly sales * .70
Cost of Goods S	old:COGS-Tobacco	)		1.00		Monthly sales * .94
Inventory:Inventor	ry-Alcohol				1.00	Monthly sales * .75
Inventory:Inventor	ry-Deli				1.00	Monthly sales * .5
Inventory:Inventor	ry-Fuel				1.00	Total # Gal purchased * Avg cost delivered per gal (AutoSum Avg of rate from vendor website)
Inventory:Inventor	ry-Grocery				1.00	Monthly sales * .72
Inventory:Inventor	ry-Growlers				1.00	Monthly sales * .67
Inventory:Inventor	ry-Non Food				1.00	Monthly sales * .60
Inventory:Inventor	ry-Sporting Goods				1.00	Monthly sales * .70
Inventory:Inventor	ry-Tobacco				1.00	Monthly sales * .94



### Monthly Inventory: Inventoried Fuel

- If tracking Inventory, make Inventory
   Quantity Adjustment
- Compensates for
  - Special gas sold (mixed Regular & Super)
  - Shrinkage
  - Temperature fluctuations





### **Annual Inventory Adjustments**

- Periodically (once a year at minimum),
   do a full manual inventory count
- Make adjustments to Inventory Shrinkage COGS
- Use PURCHASE COST as the basis, not retail value!

DATE	09/17/2019	ENTRY NO.	21			✓ ADJUSTING	G ENTRY
ACCC	DUNT			DEBIT	: 0	CREDIT	MEMO
Cost	of Goods Sold:COGS-Ald	ohol		1	.00		Monthly sales * .75
Cost	of Goods Sold:COGS-De	li		1	.00		Monthly sales * .5
Cost	of Goods Sold:COGS-Fu	el		1	.00		Total # Gal purchased * Avg cost delivered per gal (AutoSum Avg of rate from vendor website)
Cost	of Goods Sold:COGS-Gro	ocery		1	.00		Monthly sales * .72
Cost	of Goods Sold:COGS-Gro	owlers		1	.00		Monthly sales * .67
Cost	of Goods Sold:COGS-No	n Food		1	.00		Monthly sales * .60
Cost	of Goods Sold:COGS-Sp	orting Goods		1	.00		Monthly sales * .70
Cost	of Goods Sold:COGS-Tob	рассо		1	.00		Monthly sales * .94
Invent	ory:Inventory-Alcohol					1.00	Monthly sales * .75
Invent	ory:Inventory-Deli					1.00	Monthly sales * .5
Invent	ory:Inventory-Fuel					1.00	Total # Gal purchased * Avg cost delivered per gal (AutoSum Avg of rate from vendor website)
Invent	ory:Inventory-Grocery					1.00	Monthly sales * .72
Invent	ory:Inventory-Growlers					1.00	Monthly sales * .67
Invent	ory:Inventory-Non Food					1.00	Monthly sales * .60
Invent	ory:Inventory-Sporting G	oods				1.00	Monthly sales * .70
Invent	ory:Inventory-Tobacco					1.00	Monthly sales * .94





#### **Daily**

- Daily Sales Receipt Z-Tape
- ATM Dispensed

#### Weekly

Lottery

#### Monthly

- House Account Invoices
- Inventory to COGS Adjustment
- WEX Fees

#### Yearly

Annual Inventory Adjustment

#### As Needed

- Owner Comped Gift Cards
- Employee Charge Adjustments

		Memorized Transaction List						
TRANSACTION NAME	TYPE	SOURCE ACCOUNT	AMOUNT	FREQUENCY				
As Needed	Group			Never				
«Employee Charge Adjustments	General Journal	Payroll Liabilities:Charges	1.00	)				
Owner Comped Gift Certificate	General Journal	Discounts/Refunds Given	1.00	)				
Backups	Group			Never				
Daily Sales Receipt Z-Tape	Sales Receipt	Undeposited Funds	0.31					
Monthly Inv to COGS Adjustment	General Journal	Cost of Goods Sold:COGS-Alcoho	1.00	)				
«Weekly Lottery Report	General Journal	Checking - 1234	1.00	)				
oDaily	Group			Never				
ATM Dispensed	Sales Receipt	Undeposited Funds	0.00	)				
Daily Sales Receipt Z-Tape	Sales Receipt	Undeposited Funds	0.31					
₀Monthly	Group			Never				
Invoice for Local Business #1	Invoice	Accounts Receivable	0.00	)				
Invoice for Local Business #2	Invoice	Accounts Receivable	0.00	)				
Monthly Inv to COGS Adjustment	General Journal	Cost of Goods Sold:COGS-Alcoho	1.00	)				
«Wex Fees	General Journal	Clearing Accounts:Wex Clearing	1.00	)				
∘Weekly	Group			Never				
	General Journal	Checking - 1234	1.00	)				
	Group			Never				
«Yearly Inventory Adjustment	General Journal	Inventory Adjustment/Shrinkage	0.00	,				

Duplicate key transactions and save as "Backups" in case you accidentally overwrite the saved transaction!!



## The Golden Goose Opportunity

- 150,000 Gas Stations and Convenience Stores...
- •Very few bookkeepers specialize in this industry.
- Most business owners are not qualified to do this work themselves.
- I myself need someone to refer my customers!

•COULD YOU OWN THIS NICHE??







#### **QuickBooks Template**

- Complete QB/QBO shell with COA, Items, Memorized Transactions, Reports
- Save hours of setup time, not to mention weeks of figuring it all out
- Book available separately on Amazon

QuickBooks® Templates: **Convenience Stores** and Gas Stations Recreation Station ALICIA KATZ POLLOCK, MAT Certified QuickBooks® Pro Advisor®

http://Royl.ws/Gas-Cstore-discount



#### Thank you!



Alicia Katz Pollock

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Special discount to webinar attendees:

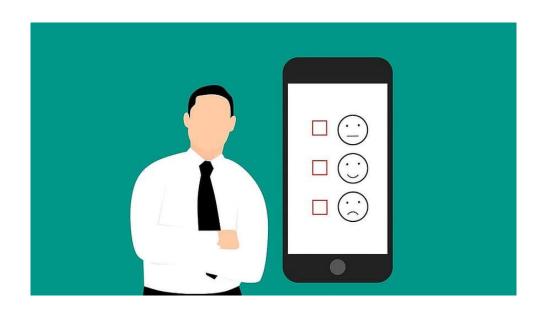


http://Royl.ws/Gas-Cstore-discount



#### Poll #3

# After this webinar, how do you feel about Convenience Stores and Gas Stations?





### **Upcoming Events**

- QB Power Hour Webinar Series every other Tuesday 12:00 pm Eastern <a href="http://qbpowerhour.com">http://qbpowerhour.com</a>
  - 05/24/2022 Managing Payment methods across Multiple Sales Channels w/ bookkeep
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