



Gananoque Police Services Board

340 Herbert Street
Gananoque, ON K7G 1R1
613-382-4422

A G E N D A

Police Services Board Meeting

Regular

Tuesday, September 9, 2025

5:30 pm

1. Call to order
2. Board Attendance/ Regrets
3. Declaration of Pecuniary interest/Conflict of interest
4. Approval of Agenda of Tuesday, September 9, 2025
5. Additions/Deletions to Agenda
6. Approval of Minutes of Tuesday, July 22, 2025
7. Community Concerns
8. PSB 2025-43 – Community Service Update
9. PSB 2025-44 – NG 9-1-1 Update
10. Backcheck
11. Statistical Report
12. Provincial Bail Compliance Dashboard Summary (PBCD)
13. SIU Correspondence
14. Date & Time of Next Meeting
15. Adjournment

Gananoque Police Services Board

July 22, 2025

Regular Minutes

Board Attendance

David Anderson
Christine Milks
Matt Harper
David Osmond
Chief Rich Swann

Regrets

Meeting called to order at 17:56 hours

No Declarations of Pecuniary Interest/Conflict of Interest

Motion to accept agenda of July 22, 2025

Moved by: Dave Anderson

Seconded by: Dave Osmond

All in Favour Carried

Motion to accept the minutes June 16, 2025

Moved by: Matt Harper

Seconded by: Dave Osmond

All in Favour Carried

Additions/Deletions – none noted

Association proposal – Item in discussion will be an item for the next contract negotiations. Association members are very proactive. Staffing is one of his top concerns. Taking proactive action toward issue will be a major crisis in staffing. Recruitment and staffing should be priority. All other services have 12 month increments unlike ours is at 18 months. Recruiting is an issue. Association wants to work closely with the board. 18 month reclassification was negotiated in good faith. Chief will be removing the OACP certificate requirement when applying to our Service.

Backcheck – Figures provided. At this time Service is postponing hiring a new clerk.

PSB 2025-36 Provided as information and update

PSB 2025-37 Bermout Update

PSB 2025-39 Q2 Collision Update

PSB 2025-40 Operations/Staffing Update provided

Community Concerns – Parades, discussion only

PSB 2025-41 Torch Run

Motion: To accept Reports
Moved by: Dave Osmond
Seconded by: Dave Anderson
All in Favour Carried

Date and Time of next meeting
September 9, 2025
5pm In Camera
530 pm Regular

Once a reply is received from Legal, it can be reported via zoom

Motion to Adjourn:
Moved by: Matt Harper
Seconded by: Dave Osmond
All in Favour Carried



Gananoque Police Services Board – PSB-2025-43

Date: September 9th, 2025

☐ **IN CAMERA**

Subject: Community Service Update

Author: Chief Rich Swann

☒ **OPEN SESSION**

RECOMMENDATION:

BE IT RESOLVED THAT THE GANANOQUE POLICE SERVICES BOARD RECEIVES FOR INFORMATION PSB-2025-43 Community Service Update.

TACTICS/INDICATORS

- "Continue engagement with community members when partaking in foot patrol initiatives"
- "Maintain adequate levels of foot patrol"
- "Continue school patrol hours (beginning and end of the regular school day) as requested"

BACKGROUND: On June 1, 2021 officers were specifically assigned to participate in directed foot patrol with a focus of our main business core and waterfront area pending emergency calls for service.

SUMMARY:

July 2025 - 32 Community Service Occurrences

- Foot Patrol – BIA/Joel Stone Park – 27
- Community Events – Drone Training, RIDE, Camp Day & Santa Escort – 5

August 2025 – 36 Community Service Occurrences

- Foot Patrol – BIA/Joel Stone Park – 30
- Community Events – Fishing Derby, Touch-A-Truck

APPROVAL	<hr/>
	Rich Swann – Chief of Police
	<hr/>
	Christine Milks - Chair



Gananoque Police Services Board – PSB-2025-44

Date: September 9th, 2025

☐ **IN CAMERA**

Subject: NG911 Update

Author: Chief Rich Swann

☒ **OPEN SESSION**

RECOMMENDATION:

BE IT RESOLVED THAT THE GANANOQUE POLICE SERVICES BOARD RECEIVES
FOR INFORMATION PSB-2025-44 NG911 Update.

APPROVAL	<hr/>
	Rich Swann – Chief of Police
	<hr/>
	Christine Milks - Chair

Rhonda Robeson

From: Rich Swann
Sent: September 5, 2025 9:58 AM
To: Rhonda Robeson
Subject: FW: 911 Update Sept 4



Rich Swann
Chief of Police, Gananoque Police Service

t: 613-382-4509 | f: 613-382-7167
e: rswann@gananoquepolice.com | w: gananoquepoliceservice.com
a: 340 Herbert Street, Gananoque, ON, K7G 1R1



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From: Hill, Chris <chill@owensoundpolice.com>
Sent: September 4, 2025 10:06 AM
To: 'Jodi Empey' <jempey@sfps.ca>; 'Mark Noonan' <mnoonan@brockvillepolice.com>; 'Jeff Hepburn' <jhepburn@brockvillepolice.com>; 'Chris Paul' <cpaul@brockville.com>; 'Tyler Yorston' <TYorston@klps.ca>; 'Andrew DaCosta' <ADaCosta@klps.ca>; 'Sheldon Hatch' <shatch@sfps.ca>; 'Rick Chesebrough' <rchesebrough@smithsfalls.ca>; Carole Steacy <csteacy@gananoquepolice.com>; 'Adam Parker' <aparker@brockville.com>; 'Blake Andre' <bandre@smithsfalls.ca>; Ambrose, Craig <cambrose@owensoundpolice.com>; Harrington, Jason <jharrington@owensoundpolice.com>; Mathew Mahoney <mmahoney@owensoundpolice.com>; Suzanne Bell-Matheson <sbell-matheson@owensoundpolice.com>; Vaughan, Adam <avaughan@owensoundpolice.com>; Rich Swann <rswann@gananoquepolice.com>; 'Boisvenue, Julien' <JBoisvenue@hawkesbury.ca>; 'SCardarelli@hawkesbury.ca' <SCardarelli@hawkesbury.ca>; 'drobichaud@klps.ca' <drobichaud@klps.ca>; 'Wilson, Brian' <BWilson@hawkesbury.ca>; Matt Dennison <mdennison@gananoquepolice.com>
Subject: 911 Update Sept 4

CAUTION: This email originated outside of Gananoque Police. Do not click links or open attachments unless you trust the sender.

Good morning all,

OSPS is currently undergoing its final Primary site certification with Bell Canada (this week and next week hoping to finish, we are scheduled for 2 solid weeks with Bell). That will count as OSPS being Onboarded for our primary site by end of this month. We will swiftly also do the backup site if Bell allows us (books us in time). We will be prepping our backup site to be ready for certification for when the main site reaches completion in the coming days. Our cutover date to migrate off of E911 at our primary site is in approximately 60 days. Training and BFD/BPS onboarding will happen soon after we finish our site(s). We will be sending a contractor to BFD/GanPS to replace their network routers with new ones. They are identical model but have improved failover redundancy capability so a few wires will be moved over. They will still provide your E911 services as they do now. You will receive documentation for the updated design for your records and any security submissions you may require for police/fire to your respective partners/auditors.

We have completed call recordings for our main site for all calls (regardless of agency and whether in a queue or not). This will allow us to provide you with copies of calls in the event your local recorder has failed.

At this time with the given security requirements we are not looking to provide administrative calling but it is still in discussions and possible solutions but with Bell agreements we do not want to run afoul of any signed terms. This is ongoing but as signed in our agreements with yourselves, NG911 voice and data is the key deliverable and administrative calling remains a future roadmap item which we may sign separate agreements for.

Please note I will be sending out an updated appendix for support. OSPS will be providing the antivirus/patching on your devices and we have updated the terms that we ask your start date (whether using it or not) for each site to begin 60 days after onboarding (certification) is completed. This is due some of our vendors have started charging us as soon as we begin your onboarding. We ask that you begin your term in a timely manner as to not cause undue delays in any cutovers for your agency or any other. This timing affects renewal/contracts with providers and ability to deliver services to your agency. We will work with your agency throughout the certification process to ensure your onboarding goes as smoothly as possible including answering questions from any third party vendors.

Regards,

Christopher Hill

Director of Information Technology
Owen Sound Police Service
Owen Sound Emergency Communications Centre



922 2nd Ave. West
Owen Sound, Ontario
N4K 4M7
(519) 376-2132 x1275
Community Partners

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BackCheck

	2019	2020	2021	2022	2023	2024	2025	
January	\$45,730	\$53,186	\$36,821	\$47,965	\$62,045	\$72,093	\$80,407	
February	\$47,341	\$47,406	\$44,385	\$53,014	\$58,704	\$81,795	\$74,113	
March	\$55,169	\$45,171	\$56,156	\$64,305	\$74,159	\$85,436	\$82,888	
April	\$74,185	\$42,075	\$54,896	\$74,011	\$71,892	\$92,343	\$83,714	
May	\$67,222	\$36,208	\$49,838	\$79,152	\$67,172	\$94,874	\$71,432	
June	\$53,667	\$30,107	\$46,719	\$84,416	\$62,073	\$85,725	\$76,093	
July	\$51,163	\$40,771	\$47,868	\$69,824	\$52,610	\$82,285	\$83,238	
August	\$50,579	\$48,247	\$59,018	\$87,944	\$48,832	\$80,995	\$79,860	
September	\$55,639	\$50,607	\$73,230	\$90,915	\$50,681	\$81,786		
October	\$57,768	\$54,054	\$68,613	\$71,833	\$45,902	\$90,322		
November	\$54,249	\$46,635	\$68,239	\$67,756	\$48,062	\$80,424		
December	\$42,580	\$32,711	\$52,110	\$46,281	\$47,087	\$65,473		
	\$655,292	\$529,198	\$657,893	\$837,415	\$689,218	\$993,550	\$631,743	



Gananoque Police Service

2025 Statistics

TYPES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	AVRG	TOTAL
Incidents	446	411	441	412	524	517	513						466.29	3264
Community Based Crime Prevention														
Community Service Incidents (patrol/presentations)	68	56	45	59	65	64	31						55.43	388
Community Patrol														
Foot Patrol by Uniformed Officers-Hours	33.25	18.75	14.5	24.75	38	44.5	16						27.11	189.75
Patrol by Uniform Officer- Hours	586	437.75	548.5	611.75	490	547	502						531.86	3723
Paid Duty Hours (RIDE included)	0	37	6	0	0	21	4						9.71	68
Court Security/Officer														
Court Officer/Security Hours (S/Cst)	204	433	297	224	207	121	98						226.29	1584
Emergency Calls For Service														
Level 0-1- Immediate response	166	160	184	185	221	235	250						200.14	1401
Level 2 - Expedited response	43	35	48	38	48	67	81						51.43	360
Level 3 - Non-emergent response	246	209	204	183	251	206	169						209.71	1468
Level 4 - Alternative response	2	7	5	5	4	9	13						6.43	45
Youth Crime														
Charges Laid/Youth	0	4	4	6	9	6	5						4.86	34
Victim Assistance														
Repeat Offenders/DV/In past 12 Months	0	0	0	0	0	0	0						0.00	0
Incidents With Victim Services offered (domestic)	0	0	0	0	1	1	0						0.29	2
Criminal Investigations Services														
Criminal Charges Laid by CIB	0	0	0	13	1	1	2						2.43	17
Criminal Charges Laid by Patrol (includes CDOSA)	25	13	26	12	32	20	27						22.14	155
Use of Force Reports	0	0	0	0	0	0	0						0.00	0
CI/CC	0	0	0	0	0	0	0						0.00	0



2025 Statistics



TYPES	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	AVRG	TOTAL
Traffic Enforcement														
H.T.A. & related charges (CAIA included)	29	28	36	22	21	13	14						23.29	163
H.T.A. & related warnings (CAIA included)	44	28	40	47	36	33	27						36.43	255
By-Law Charges	15	7	0	0	0	0	0						3.14	22
Personnel Statistics														
Sick Time -uniform hours	84	80	140	408	108	12	12						120.57	844
Sick Time - short term-uniform hours	0	0	0	0	0	0	0						0.00	0
WSIB officers	168	168	168	168	168	168	168						168.00	1176
Sick Time-civilian hours	0	0	12	12	0	0	0						3.43	24
Community Satisfaction														
Citizens Complaints against members of Police Service	0	0	0	0	0	1	0							1
Partnership Building														
Referrals to Victim Services	0	0	0	0	1	1	0						0.29	2
Meetings on domestic violence Attended	0	0	0	0	0	0	0						0.00	0
Referrals to Mental Health	2	1	2	4	1	2	2						2.00	14
Communications														
Dispatch hours (full time)	456	288	152	276	180	324	276						278.86	1952
Dispatch hours (part time)	820.3	670	806.5	712.00	666.5	490.50	614.00						682.83	4779.80
Screening/FOI														
Background Checks (local)	31	17	22	37	32	38	28						29.29	205.00
Background Checks 3rd Party (backcheck)	25122	23265	25980	26101	22424	23780	26043						24673.57	172715
Staff Hours (backcheck clerks)	482.50	456.00	424.50	512.00	382.50	409.00	520.00						455.21	3186.50
FOI Requests	5	3	3	2	2	4	4						3.29	23.00
Training/Awareness Education														
Hrs of vic. service training complete average by each officer	0	0	0	0	0	0	0						0.00	0

Provincial Bail Compliance Dashboard (PBCD) Summary

Provincial Bail Compliance Dashboard (PBCD) enhances police operations by providing real-time data on individuals released on bail for firearm offenses.

Executive Summary

- PBCD is a situational awareness tool for policing partners regarding bail compliance for firearm offenses.
- It aims to improve public safety and support bail compliance checks.
- The initiative follows the passage of Bill C-48, which amended the Criminal Code for bail reform.

Current Status

- Early onboarding of 16 police agencies began on April 3, 2024, with successful testing of processes.
- Onboarding expanded to all police agencies in September 2024.
- The onboarding process includes API integration, user identity management, and application testing.

Roles + Responsibilities

- OPP is responsible for developing and maintaining the PBCD solution, while partner agencies must adhere to data and security requirements.
- Testing involves supporting agencies in API, user identity, and application testing.
- Engagement includes providing training materials and user support.

Project Role Matrix

- Each agency should allocate resources to specific roles for smooth onboarding.
- Recommended roles include Project Manager, API Integration Lead, and Training Lead.

Operations Business Process Lead

- PBCD is part of the Offender Management Apprehension Program.
- Agencies must determine necessary operational adjustments for PBCD integration.

Application Roles

- User permissions are managed through access packages set up by OPP.
- Two access packages: General User and Administrator, each with specific access rights.

Onboarding Process

- UAT onboarding roadmap outlines steps from kickoff to production.
- Agencies must complete pre-onboarding requirements and testing.

MOU Agreement

- All agencies must execute a Memorandum of Understanding (MOU) before production onboarding.
- The MOU is a legally binding document requiring signatures from agency leadership.

OPP Key Contacts

- Key contacts include Project Lead Marilyn MacSephney and Project Manager Shawn Shannon.
- Main contact email for inquiries is OPP.PROV.BCD.QUESTIONS@opp.ca.

Next Steps

- Agencies must complete onboarding registration and security attestation surveys.
- Scheduled onboarding review sessions and technical support forums will be available.

Appendix Documentation

- Starting documentation includes integration guides, onboarding surveys, and MOU drafts.
- Upcoming documentation will cover identity packages and application testing materials.

Appendix B FAQs

- PBCD is a geospatial tool for managing bail compliance.
- It integrates with existing systems and requires up-to-date RMS compatibility.
- Security measures include advanced encryption and regular audits to protect data.

☀ LIGHT



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CANADA

SIU probes use of anti-riot weapons during Gananoque incident involving OPP



By Andrew McIntosh • Global News

Posted August 17, 2025 5:17 pm

2 min read



Members of the Special Investigations Unit (SIU) at the scene of an investigation. Nick Iwanyshyn / The Canadian Press

AdChoices

Ontario's Special Investigations Unit said Sunday it is probing an incident that saw two **Ontario Provincial Police** officers discharge anti-riot weapons at a Gananoque man, leaving him injured.

The SIU announced the investigation on its website, saying **in a statement** that three SIU investigators and one forensic investigator have been assigned to the case.

A 42-year-old Gananoque man was transported to hospital for treatment after OPP officers discharged their weapons at him inside his home, the SIU said, without disclosing his injuries.

The SIU is an independent Ontario government agency that investigates the conduct of municipal, regional and provincial police officers.

According to the SIU, "preliminary information" suggests officers with the Gananoque Police Service were dispatched to the area of Second Street and Victoria Avenue at around 4:30 p.m. on Aug. 15, for reports of "a disturbance in the neighborhood."

STORY CONTINUES BELOW ADVERTISEMENT

Officers discovered that a man had allegedly barricaded himself inside a residence. OPP officers were dispatched to assist, the SIU said.

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Shortly before midnight, the SIU said, OPP officers entered the residence and were met by the man who was allegedly armed with "edged weapons."

Two officers discharged their anti-riot weapons (ARWENS) and released their service dog. ARWENS are described as non-lethal weapons.

According to the statement, the man was transported to hospital for treatment of unspecified injuries.

MORE ON CANADA

MORE VIDEOS

- First responders confirm drowning, locate body at Harrison Hot Springs
- Byelection day in Alberta nears for vote with 214 candidates, including Poilievre
- Will Poilievre return to the House of Commons? Alberta voters head to polls

An SIU spokeswoman said the man remains in hospital Sunday afternoon.

"Investigators are awaiting confirmation as to the nature of his injuries," the SIU spokeswoman said.

Trending Now

Union representing Air Canada flight attendants says strike will continue



Canada's counter-tariffs 'pulled the rug out from' CUSMA, U.S. envoy says



The SIU urges anyone in Gananoque who was near or at the scene who may have information about this investigation, including video or photos, to contact the lead investigator at 1-800-787-8529 or online at:

<https://siu.on.ca/en/appeals.php>

The SIU is called to investigate incidents involving the discharge of a firearm at a person by police in Ontario, as well as incidents that may have resulted in death, serious injury, or sexual assault.

All investigations are conducted by civilian SIU investigators. Under the Special Investigations Unit Act, once a probe is finished, the SIU director must consider whether the officers committed a criminal offence in connection with the incident investigated.

STORY CONTINUES BELOW ADVERTISEMENT

Depending on the evidence, the SIU decides whether a criminal charge should be laid where grounds exist for doing so, or close the file without any charges being laid.

The SIU must publicly report the results of all investigations.

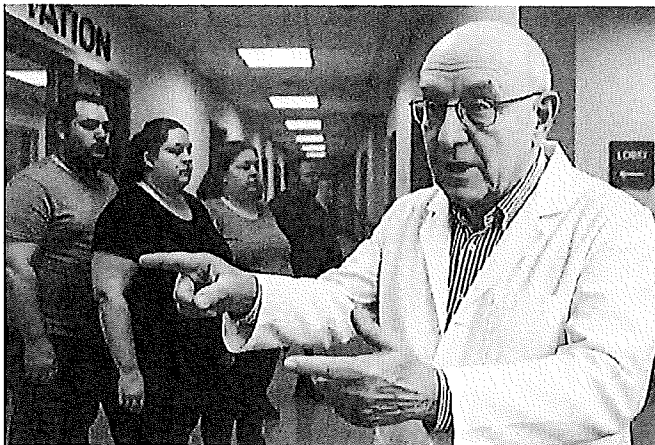
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