



case study

Royal Borough of Greenwich - Access Control Installations

Objective

The Royal Borough of Greenwich had around 120 doors with access control systems that were either at full capacity or running on outdated communication hardware. As a result, remote access to the controllers was no longer possible.

This meant staff had to visit each site in person to add new fobs, and with the systems struggling to keep up, some residents had begun leaving doors open—creating a potential security risk.

Solution

DPE works with all the leading access control manufacturers across the industry. We knew the Royal Borough of Greenwich used KMS as their preferred access control solution, and DPE has a long-standing partnership with KMS.

After discussing the issues Greenwich faced, we developed a targeted upgrade programme: replacing only the door controllers that were at capacity or faulty, while upgrading the communication equipment wherever possible. This approach cut costs, accelerated the installation, and allowed us to complete the entire upgrade in just one week—with no downtime on any system.