



REPAIR AUTHORIZATION FORM



COLLISION
REPAIR



PDR



REFINISH
PAINT



DETAILING



TOWING 24/7



CALIBRATIONS

RO / WORK ORDER #: _____

DATE: _____

ADVISOR / ESTIMATOR: _____

PHONE: _____

1. CUSTOMER INFORMATION

Name: _____

Address: _____

City: _____ State: _____ ZIP: _____

Phone: _____

Email: _____

2. VEHICLE INFORMATION

Year: _____ Make: _____ Model: _____

Color: _____ VIN: _____

License Plate: _____ Odometer (In Miles): _____

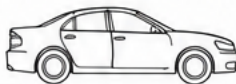
Date In: _____

Estimated Completion Date: _____ Deductible: \$ _____

DAMAGE DESCRIPTION / REASON FOR REPAIR

VEHICLE CONDITION (Mark all that apply)

LEFT SIDE



FRONT



RIGHT SIDE



REAR



TOP



X = Damage

D = Dent

S = Scratch

C = Crack

3. INSURANCE INFORMATION

Insurance Company: _____

Claim Number: _____

Adjuster: _____

Adjuster Phone: _____

Policy Number: _____

4. PAYMENT METHOD

☐ Insurance (Paid directly by the insurance company)

☐ Credit / Debit Card

☐ Cash

☐ Financing

☐ Other: _____

IMPORTANT NOTES



Estimates are based on the information available at the time of inspection.



Supplements may apply for hidden damage, additional parts and procedures not visible initially.



Storage fees may apply if the vehicle is not picked up after repair completion.



AUTHORIZATION & TERMS AND CONDITIONS

By signing this document, I authorize LOS CUBANITOS BODY SHOP to repair my vehicle and agree to the following terms and conditions:

1. REPAIR AUTHORIZATION

I authorize LOS CUBANITOS BODY SHOP to inspect, disassemble, repair, refinish, paint, replace parts, and perform all operations necessary to properly complete the repair of my vehicle.

2. AUTHORIZATION TO MOVE & ROAD TEST

I authorize LOS CUBANITOS BODY SHOP to operate, move, road test, and drive my vehicle on public streets, highways, and private property as necessary to diagnose, verify repairs, perform calibrations, and ensure safe and proper vehicle operation.

3. HIDDEN DAMAGE & SUPPLEMENTS

I understand that additional damage may be found during disassembly that was not visible during the initial inspection and may result in a supplemental estimate. I authorize LOS CUBANITOS BODY SHOP to perform additional repairs required after hidden damage is discovered and to negotiate supplemental payments with the insurance company, when applicable, up to the amount approved by the insurer.

4. REPAIR DELAYS

Repair completion dates are estimates only and are not guaranteed. Repairs may take longer than originally estimated due to parts availability, insurance approvals, supplemental damage, inspections, vendor delays, labor shortages, or other circumstances beyond our control.

5. PAYMENT RESPONSIBILITY

I understand that I am ultimately responsible for payment of all customer-responsible charges related to the repair. Final payment must be received before the vehicle is released.

6. MECHANIC'S LIEN

The customer acknowledges that LOS CUBANITOS BODY SHOP has a mechanic's lien on the vehicle for all labor, parts, storage, towing, sublet services, taxes, and related charges until the balance is paid in full, as permitted by applicable law.

7. STORAGE CHARGES

Daily storage fees of \$85.00 per day plus applicable sales tax will begin once the customer and/or insurance company have been notified that the vehicle is ready for pickup or has been declared a total loss, unless otherwise agreed in writing.

8. TOTAL LOSS AUTHORIZATION

If the vehicle is declared a total loss by the insurance company, I authorize LOS CUBANITOS BODY SHOP to retain the vehicle until it is picked up by the insurance company or its designated agent.

9. VEHICLE PHOTOS

Customer authorizes LOS CUBANITOS BODY SHOP to photograph the vehicle before, during, and after repairs for documentation, insurance claims, legal purposes, and quality control.

10. PERSONAL PROPERTY

The customer is responsible for removing all personal belongings before repairs commence. LOS CUBANITOS BODY SHOP is not responsible for the loss of or damage to any personal items left inside the vehicle.

11. CAMERAS & ELECTRONIC DEVICES

I understand that interior cameras, exterior cameras, dash cameras, GPS devices, telematics systems, or other electronic equipment may require disconnection during the repair process. LOS CUBANITOS BODY SHOP is not responsible for the loss of recordings, files, settings, software configurations, or stored information on these devices.

12. OEM / AFTERMARKET PARTS

Client understands that, when the repair is covered by an insurance company, parts used may be OEM, aftermarket, recycled, or reconditioned, as authorized by the insurance company or agreed upon with the client.

13. COMMUNICATION AUTHORIZATION

The customer authorizes LOS CUBANITOS BODY SHOP to send appointment reminders, repair updates, estimates, invoices, payment requests, repair status notifications, customer satisfaction surveys, and, if separately authorized, promotional communications via phone, SMS, and/or email.

14. WARRANTY

LOS CUBANITOS BODY SHOP warrants only the work performed by our shop in accordance with our written warranty policy. This warranty does not cover damage caused by accidents, misuse, normal wear and tear, improper maintenance, or external factors.

15. ABANDONED VEHICLE

If the vehicle remains unclaimed after written notice, LOS CUBANITOS BODY SHOP may exercise all rights available under applicable law, including the recovery of storage charges and enforcement of its mechanic's lien procedures.

16. GENERAL TERMS

This agreement constitutes the entire understanding between the customer and LOS CUBANITOS BODY SHOP. Any modification must be in writing and signed by both parties.



MARKETING COMMUNICATIONS (OPTIONAL)

We occasionally send appointment reminders, repair updates, customer satisfaction surveys, maintenance reminders, exclusive promotions, discounts, and special offers.

☐ Yes, I agree to receive promotional messages by SMS and/or email.

☐ No, I do not wish to receive promotional communications.

CUSTOMER SIGNATURE

I have read and agree to all the terms and conditions listed above.

Signature: _____
Printed Name: _____
Driver's License / ID: _____

Date: _____

LOS CUBANITOS BODY SHOP

By signing below, we acknowledge receipt of the vehicle and authorization to perform the repair work described above.

Authorized Signature: _____
Printed Name: _____

Date: _____



PRIVACY NOTICE:

The information provided will be used only for repair, communications, and marketing purposes in accordance with applicable law.



TOWING 24/7



737-314-2857



WE ARE HERE
TO HELP!