General Terms & Conditions
I Love Illustration Agency

Version: March 2026

1. Scope

These general terms apply to all services provided by I Love Illustration Agency ("the Agency") and to collaborations with artists represented by the Agency. By placing an order or receiving a quotation, the client agrees to these terms.

2. Purpose of collaboration

The Agency acts as an intermediary between clients and artists, handling acquisition, negotiations, planning, invoicing, and client communication. The Agency facilitates the collaboration, but the content, execution, and quality of the work remain the responsibility of the artist.

3. Client obligations

- The client provides a complete and clear briefing to the Agency at the start of the assignment.
- The client is responsible for the accuracy, completeness, and reliability of the information in the briefing.
- The client agrees to collaborate professionally and respectfully with the artist.
- Any requests outside the agreed scope will be invoiced separately.

4. Contact and communication

- The Agency maintains all client communication during the project.
- Artists do not have direct contractual contact with the client unless explicitly agreed otherwise.

5. Revisions & modifications

- The number of revisions is defined in the assignment confirmation.
- Additional revisions or adaptations are invoiced separately.
- Modifications to the original artwork require written permission from both the artist and the Agency.

6. Creation, ownership & copyright

- All copyright remains with the artist unless otherwise agreed in writing.
- The client receives a license for usage as specified in the assignment confirmation.
- Any use beyond the agreed scope requires written consent and may incur additional licensing fees.
- Artwork may not be altered, cropped, or otherwise modified without explicit permission from the artist and Agency.

7. Credit

- The client agrees to credit the artist as agreed:
  "Illustration: [Artist Name]"
- Deviations require written approval from the Agency and artist.

8. Payments

- Payment is made in two installments unless otherwise agreed:
  - 50% before the start of the assignment.
  - 50% within 14 days after delivery of the final work.
- If the client cancels, 50% of the agreed fee remains due.
- All amounts exclude VAT (21%), unless stated otherwise.
- Late payments may incur statutory interest.

9. Additional costs

- Costs such as meetings, courier, or printing are borne by the client unless agreed otherwise.

10. Cancellation & termination

- Either party may terminate the collaboration in writing.
- If the client cancels, 50% of the agreed fee remains due.
- The Agency may terminate the collaboration without extra charges, unless otherwise agreed in writing.

11. Liability

- The Agency is not liable for damage, loss, or claims arising from the execution of the assignment by the artist.
- The Agency is not responsible for delays, cancellations, illness, or other shortcomings of the artist.
- The client indemnifies the Agency against legal claims arising from the collaboration between the client and artist.

12. General

- Disputes are first attempted to be resolved via mediation. If mediation fails, the competent court in Amsterdam has jurisdiction.
- Dutch law governs these terms.

Contact
I Love Illustration Agency
Hannie Dankbaarpassage 5, 1053 RT Amsterdam
+31(0)6-55360464 | www.iloveillustrationagency.com