



Zac's Bin Cleaning & Pressure Washing

Terms & Conditions

Service Agreement & Payments

You agree to pay the nominated amount for your selected service on a recurring basis (fortnightly, 4-weekly, 12-weekly, etc.). A minimum service period of three (3) cleans applies before cancellation is permitted. One-off cleans must be paid in full before service unless otherwise agreed.

Minimum Service Commitment

Regular bin cleaning services require at least three (3) scheduled cleans. If you cancel before completing this minimum, you will be charged the balance of the remaining cleans. This covers costs and loss incurred when a service is cancelled early.

No Show Fee

A \$15 "No Show Fee" applies if you do not cancel your booking at least 24 hours before your scheduled service. This fee covers travel and time costs when we attend but cannot complete the clean.

Access Requirements

Bins must be empty and accessible at the time of service. If access is blocked or bins are full, the No Show Fee may apply.

Cleaning Limitations

Some stains (paint, abrasive marks, permanent discolouration) may not be removable with standard cleaning. Specialised chemical cleaning can be carried out at your request and may incur additional charges.

Cancellations After Minimum Term

After completing the three-clean minimum, you may cancel at any time by giving notice before your next scheduled service.

Company's Right to Cancel or Suspend

We may cancel or suspend your service in the following circumstances:

- Where safety, access, or regulatory issues prevent us from performing the service.
- If you fail to make payment or repeatedly fail to provide access.
- If health and safety requirements are breached.
- At our discretion, if we are unable to continue providing the service. Where possible, reasonable notice will be provided.

Agreement to Terms

By booking a service, you confirm that you have read, understood, and agree to these Terms & Conditions.