



MEDICAL

First aid at the venue

If a player, staff member or visitor requires medical assistance during the tournament, please first report to the Medical Post at the venue. This team is present from 08:00 AM- 09:00 PM on match days. The medical team will assess the situation and advise on the appropriate next step.

For urgent, but non-life-threatening medical problems, the patient may be referred to a General Practitioner or the Out-of-hours GP Service (Huisartsen-spoedpost).

First aid at your accommodation

If you are at your hotel, Airbnb or other accommodation, contact a local General Practitioner (GP/huisarts) during daytime hours. Your hotel reception or accommodation host may be able to help you find a nearby GP. You can also contact your travel or medical insurance provider for assistance in finding an appropriate doctor.

When contacting a GP, explain that you are an international visitor temporarily staying in the Netherlands and require medical assistance.



After daytime hours

For urgent medical problems that cannot wait until the next working day, contact an Out-of-hours GP Service (Huisartsenspoedpost/HAP). **Always call the HAP first.** Do not visit without contacting them in advance. A medical professional will assess your symptoms by telephone and advise you on the appropriate next step. If necessary, an appointment will be arranged.

The correct HAP depends on where you are staying or where you are at the time you need medical assistance. Participants staying in a hotel, Airbnb or other accommodation should find the HAP responsible for their current location.

You can find the nearest Out-of-hours GP Service by using the postcode checker on the **Huisartsenposten Rijnmond website**. Enter the postcode of your hotel, Airbnb or current accommodation to find the appropriate HAP and telephone number.

For the tournament venues, the nearest HAPs are:

HC Rotterdam Huisartsenspoedpost R'dam Noord Franciscus Gasthuis, Kleiweg 500 Telephone: +31 (0)10 4669573	HV Victoria Huisartsenspoedpost IJsselland Prins Constantijnweg 2, Capelle aan den IJssel Telephone: +31 (0)10 2799262
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Please note: these locations may not be the nearest HAP to your hotel or accommodation. Always use your current location or accommodation postcode when looking for the appropriate HAP.



Live threatening emergency

In a life-threatening emergency, call 112 immediately. The emergency services will determine whether ambulance transport and hospital care are required.

Please do not travel directly to a hospital Emergency Department (SEH) unless you have been referred by a medical professional or are transported by ambulance.

Doctors and paramedics

Are you a doctor, healthcare professional, or does anyone in your team have a medical background and will be attending the event? If so, we would appreciate it if you could let us know and **get in touch** with us.

Hospital / emergency service

For HC Rotterdam: the nearest hospital in **St. Franciscus Hospital**, located 10 minutes from the club.

St. Franciscus Hospital
Kleiweg 500, Rotterdam
Telephone: 010-8930000

For HV Victoria the nearest hospital in the **IJsselland Hospital**, located 10 minutes from the club.

IJsselland Hospital
Prins Constantijnweg 2, Capelle aan den IJssel
Telephone: 010-2585000

Dental care (emergency)

Tandartsenpost010

Erasmus Medical Center
Dr. Molenwaterplein 30, Rotterdam
Telephone: 010-4552155



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Costs of medical services

The medical route is the same for all participants, regardless of nationality. Any difference mainly concerns insurance and payment arrangements.

European Health Insurance Card (EHIC)

People with a European Health Insurance Card (EHIC) will get care without a need to pay directly (for all normal procedures, including medical emergencies). This also applies to Australians. All other nationalities (non-EHIC) might be asked to pay directly after treatment.

What should I bring?

When visiting a GP, out-of-hours GP service or hospital please bring or have the following information available:

- Passport or valid ID
- EHIC, if applicable
- Travel of medical insurance details
- Insurance policy number
- Emergency assistance telephone number of your insurer
- Information about current medication and relevant medical conditions
- Emergency contact details

Please note: this information is provided for reference only. No rights can be derived from this information.