

Dr. Heather Huzefka & Patricia Martinez
Training and Consulting for School Teams

Ready to be partners in building strong connections – where every family voice is understood, every educator feels equipped, and every student's success is shared.

Reaching every family in every language takes planning and training. We assist schools in building that foundation - creating clear processes, equipping staff through targeted training, and sustaining systems that make multilingual engagement consistent and effective. We are ready to partner with districts seeking to strengthen or expand their language access systems.

~ Heather & Patricia

Professional Learning Pathways for Bilingual Facilitators

Bilingual Facilitator Foundation Series

An in-depth professional learning series guiding bilingual facilitators through ethics, professional practice, confidentiality, and collaboration with staff. Participants gain tools to interpret and translate confidently in school settings while developing their professional identity as essential members of the educational team.

Bilingual Facilitator Advanced Series

A continuation of the Foundation Series designed for bilingual facilitators ready to expand their expertise. Participants strengthen advanced interpretation and translation skills, apply ethical decision-making in complex scenarios, and explore strategies for mentoring peers and supporting system improvement. Ideal for facilitators seeking leadership within their role and preparation for upcoming national certification opportunities.

Bilingual Facilitator 101: Full Series

A comprehensive introduction to the full scope of educational translation and interpretation. Topics include ethics, boundaries, terminology, documentation, and navigating the educational landscape. Equips new and experienced staff with the professionalism and knowledge needed to provide accurate, culturally responsive communication.

New Bilingual Facilitator Intensive Training Series (40 hours / 2-week plan)

A focused forty-hour onboarding experience for newly hired bilingual facilitators with little or no prior experience in education. Delivered one-on-one or in small cohorts (maximum of four), the intensive combines daily practice, mentorship, and guided reflection to ensure new staff can provide accurate, ethical, and compassionate interpretation and translation support.

Training Series & Workshops

All Staff: Partnering for Family Understanding

A practical workshop for all educators. Learn how to collaborate effectively with bilingual facilitators, create linguistically accessible communication, and engage families as partners in their child's education. Builds shared responsibility for equitable and welcoming systems.

Special Education Staff: Working Effectively with Bilingual Facilitators

This training clarifies when and how to engage bilingual facilitators for translation and interpretation. Participants explore how accurate communication ensures family understanding, legal compliance, and prepared team collaboration during meetings and written communications.

Administrators: What Leaders Need to Know

Focused guidance for site and district leaders on hiring, supporting, and retaining bilingual facilitators. Topics include training expectations, workload considerations, and legal responsibilities tied to language access. Administrators leave with actionable strategies to strengthen their district's multilingual support systems.

Consulting & Support Services

Review of District or School Processes

We analyze how translation, interpretation, and multilingual family engagement currently operate within your system. Each review provides actionable recommendations for strengthening compliance, clarity, and community trust - grounded in Oregon's Multilingual Learner Strategic Plan.

Multilingual Strategic Plan Development Support

Oregon's new Multilingual Learner Strategic Plan (September 2024) is an opportunity to design intentional systems that reflect equity and access. We partner with districts to review, align, or co-develop plan components to meet state expectations and local needs.

Translation & Interpretation Support by Trained Bilingual Facilitators in Education

Outreach Communications provides virtual translation and interpretation for small districts or regions without enough multilingual families to employ a full-time facilitator. We also assist districts needing short-term or supplemental coverage. Services are delivered by trained bilingual facilitators who ensure accuracy, confidentiality, and professionalism.

About Outreach Communications

With over 45 years of combined experience in K–12 education, Heather Huzefka, PhD, and Patricia Martínez founded Outreach Communications LLC to help districts build sustainable systems of language access. Bringing both administrative and linguistic expertise to every project, we tailor each training or consulting plan to your unique needs - always with the goal of building understanding, trust, and connection.

Contact Us

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