



Thursday, October 16, 2025 | 11:00 to 12:00

Architects of Access: Building Effective Systems for Bilingual Facilitators

Speakers: Heather Huzefka, Co-Founder, Outreach Communication
Patricia Martinez, Co-Founder, Outreach Communications

Educational leaders are architects of access, shaping how families and staff experience special education meetings. A bilingual facilitator cannot succeed alone; it takes a well-coached team working within a clear structure. This session guides administrators to reflect on the full system of support in an interpreted special education meeting—from hiring, training, and retaining staff to defining roles and protocols that keep communication clear. The special education meeting is where policy meets practice—and interpreters are central to access. Through scenarios and reflection, participants will identify gaps and strengthen systems that make meetings equitable and effective for every participant.

Thursday, October 16, 2025 | 1:15 to 2:15

Defining & Supporting Bilingual Facilitator's Role in Special Education Communication

Speakers: Patricia Martinez, Co-Founder, Outreach Communications
Heather Huzefka, Co-Founder, Outreach Communications

From the perspective of a veteran Bilingual Facilitator, this session moves beyond theory to address the systemic gaps that leave Bilingual Facilitators feeling unsupported and their roles misunderstood. We will explore the critical difference between being a simple conduit for words and a true linguistic bridge for families. This presentation provides administrators and SPED staff with key questions to build collaborative systems, clarify roles, and provide meaningful support. Through examining real-world scenarios, participants will experience critical decision making moments that Bilingual Facilitators regularly face that lead to miscommunication or a successful meeting and how to be prepared as a team.