



OPERATIONS CONSULTING SERVICES

Improving efficiency • Strengthening controls • Supporting sustainable growth

Firm Overview

PRSCG Consulting Group provides advisory operations consulting services focused on improving efficiency, strengthening internal processes, and supporting scalable, compliant business operations.

Operations Consulting

Operational assessments, workflow reviews, staffing alignment, and vendor optimization.

- Reviewing administrative workflows to identify bottlenecks
- Assessing operational readiness for growth
- Improving coordination across departments

Process Improvement & SOP Development

Process mapping, SOP development, workflow documentation, and standardization.

- Documenting standard operating procedures for core functions
- Standardizing onboarding and training processes
- Reducing errors through documented workflows

Performance Measurement

KPI design, reporting frameworks, dashboards, and performance review support.

- Designing operational KPIs tied to efficiency and quality
- Establishing recurring management reporting
- Identifying trends and improvement opportunities

Project Management Support

Project planning, coordination, progress tracking, and stakeholder reporting.

- Supporting internal system or process rollouts
- Coordinating cross-functional initiatives
- Conducting post-project reviews

Risk Management Services

Operational risk assessments, internal controls, and business continuity planning.

- Identifying operational risk gaps
- Developing internal control frameworks
- Supporting business continuity planning

Typical Engagements

- Operational assessments (4–6 weeks)
- SOP development and documentation projects
- KPI and reporting framework implementation
- Project management support for internal initiatives
- Operational risk and internal control reviews