



Transition to TeamSnap One: General FAQs

Mudsock Youth Athletics is excited to announce that beginning 8/1, we are switching our online registration platform to TeamSnap One. TeamSnap is an industry leader that has grown exponentially over the past years. Their foundation is built upon making the communication process and volunteer experience best in class. Below are some FAQs on how this switch will affect your family.

My participant doesn't play a winter season sport. Do I have to do anything right now?

No, we will continue to send out reminders about this switch. By January 1, 2027 the migration will be complete. After November 30th, all communication will only include information that leads you to our new TeamSnap One registration platform.

Will this affect receiving pertinent e-mails about Mudsock Youth Athletics?

No, we are able to continue sending e-mails via our e-mail database but will continue to send out reminders via Sports Connect databases until the end of Service November 30th. However, the best way to ensure you are receiving the latest information is to create your new TeamSnap One account as soon as possible. Please note that account creation is part of the registration process, so you can only create a TeamSnap One account when you are ready to register your player for an upcoming program.

Will I have to create a new account?

Yes, the account creation process is very easy and connected to signing up your participant for their next season with Mudsock Youth Athletics. A step by step can be found [here](#).

Can I add additional users on my account?

Yes, once your player profile is created, enter their name and email and TeamSnap One will

send them an invite. Once accepted, they'll have their own login with full access to schedules, messages, and updates.

You can add more than one person to a profile (both parents, grandparents, etc.) — and everyone added gets the same access.

Tip: If the email you enter already has a TeamSnap account, that person will be added instantly — no invite needed.

Will any of my information from my previous account switch over?

Unfortunately, no. Given the current landscape of online registration platforms, we were faced with a decision to switch by a certain date. No matter what platform we went with, our registration data was not able to migrate over. We will be working hard to add historical data on the back end once your account is created.

What are the benefits for switching to TeamSnap One?

The native app is very user friendly and immediately updates with schedule changes. It allows our administrators to send out e-mails, text messages, push notifications in 3 steps. Our volunteer coaches get access to a library of practice plans including multiple sports having the ability to have AI within the app designing a full season's worth of activities in a matter of minutes. Opportunities to livestream and other new features for competitive and travel teams are also available down the road.

Where can I download the TeamSnap ONE app?

Search "TeamSnap ONE" (not just "TeamSnap") in the App Store or Google Play — it's a separate app from classic TeamSnap. Direct links:

- [App Store](#)
- [Google Play](#)

Once installed, log in with your Mudsock TeamSnap ONE account to access schedules, messages, and updates on the go.

What if I have more questions?

We know transitions can be a little clunky, but we promise it'll be worth it! The Mudsock Youth Athletics staff is here to help — email us at info@myathletics.com or call 317-845-5582, 9am–3pm.