

Calling all customer service enthusiasts with a talent for solving problems and building positive relationships! Are you ready to level up your career with Ambient Comfort in Vineland, NJ? We're seeking a full-time Customer Service Rep - HVAC Dispatcher who knows how to keep things running smoothly. Get ready for a job with competitive pay and benefits that make you say, "I'm in!"

THE SWEET STUFF - PAY AND BENEFITS

Our Customer Service Rep - HVAC Dispatcher makes **\$15.00 - \$18.00/hour**. You work a standard schedule from **Monday - Friday, 8:00 AM - 5:00 PM**, with occasional nights and weekends required.

If that's not enough, we also offer these excellent benefits and perks:

- Sick days
- Company shirts
- SIMPLE IRA with a 3% match
- Medical, dental, and vision insurance
- Paid vacation, paid holidays, and paid training

WHAT DOES A CUSTOMER SERVICE REP - HVAC DISPATCHER DO?

As a Customer Service Rep - HVAC Dispatcher, your day is filled with multitasking and problem-solving. You skillfully schedule and book service or sales appointments when clients and prospects call. Flexing your sales skills, you develop profitable leads and acquire customers through our rock-solid marketing program. If a client has any questions or concerns, you resolve them with an upbeat attitude.

That's not all! As our dispatch captain, you expertly assign technicians to jobs to meet our clients' expectations, ensuring every customer receives top-notch service. You also make outbound calls to follow up with clients and guarantee their satisfaction. With every phone call, you radiate professionalism and leave customers smiling!

QUALIFICATIONS

- Good communication skills and a clear speaking voice
- Ability to manage multiple competing priorities

- High levels of organization and attention to detail

ABOUT US

At Ambient Comfort, LLC, we are committed to delivering exceptional HVAC solutions to our clients. Since 2011, we have become a trusted name in the heating and air conditioning industry, covering both commercial and residential services, maintenance, replacements, and new construction projects. We take pride in our core values of integrity, professionalism, and excellence, and our team enjoys a supportive and family-oriented work atmosphere. With us, our employees can expand their knowledge and take their careers to new heights with an industry-leading pay and benefits package!

ARE YOU READY TO APPLY?

If you're excited to be the backbone of our success, it's time to take action! Click that apply button and breeze through our 3-minute, mobile-friendly initial application. After applying, get ready to hear from us soon and take the next steps toward joining our customer service dream team!