

Phonak Lyric™

Moisture accumulation is a problem with a solution

Don't panic, just check and follow the steps below.

What to do?

1

Identify the cause

Looking at the Lyric **seals** can help. Are they **visibly saturated** or **faded**? Identify if the **medial** or **lateral** seal is affected.



2

Ask questions

Lifestyle, medication, and stress levels can all have an effect. Ask if the patient has **physically manipulated** the device.



3

Check ear health history

Is this a **recurrent issue** or a **unique occurrence**?



Once you've identified the problem.

Some recommendations



- You can help **reduce the likelihood of reoccurrence** by reducing or **eliminating lubrication** that can block the Lyric seals
- **Adjusting replacement schedules** to account for seasonal differences
- **Recommending shower caps** or ear plugs
- **Resizing the ear** to confirm best fit
- **Ensuring full ear health** before replacing a device

Your commitment ensures your patients will continue to enjoy the benefits of clear, natural sound and invisible, 24/7 hearing with Lyric