

## TERMS OF BUSINESS

The Funerals Market Investigation Order 2021 requires funeral directors to display specific information about their business, to allow customers to choose a funeral director based on criteria which may influence their choice.

Branch name	J Drummond Funeral Directors Ltd.
Branch address	17 Glasgow Road, Hardgate, Clydebank, G81 5PJ

Please enter the deposit amount required for:

Attended Cremation	All third-party/disbursement fees
Unattended Cremation	50% minimum
Attended Burial	All third-party/disbursement fees
Unattended Burial	50% minimum

Please enter the time by which the deposit and final balance must be paid (for example, within a specific number of days of the funeral taking place):

Deposit paid by:	Prior to funeral
Final balance due:	30 days after funeral

Please enter any payment options, including any interest charged, which you offer customers in relation to the payment of any deposit and final balance:

Deposit	Prior to funeral
Final balance	30 Days after funeral
Interest	No additional charges

Please enter any charges that you will make for late payment of sums due:

Deposit	N/A
Final balance	N/A

Please enter any other relevant information relating to your 'Terms of Business':

All burial charges assume that the deceased is a resident of West Dunbartonshire and already owns the lair. Prices based on local authority charges.

Dated: 27-05-2026

Signed: J Drummond