

Digital Needs Assessment: Community Survey (Customizable)

1. Which best describes the location for which you are reporting?
 - a. Home
 - b. Business
 - c. Farm/Ranch

 2. If Home, is your home used for a business? (excluding work-from-home for a company)
 - a. Yes
 - b. No

 3. What is the address for which you are reporting?
 - a. County: _____
 - b. Street: _____
 - c. City: _____
 - d. Zip Code: _____

 4. How often do you use an internet connected device?
 - a. I do not use
 - b. 1-3 times daily
 - c. 4-6 times daily
 - d. 7-9 times daily
 - e. 10+ times daily

 5. What types of internet connected devices do you have in your home?
 - a. Laptop/PC
 - b. Tablet/E-reader
 - c. Video game console
 - d. Smart TV
 - e. Smartphone
 - f. Other (specify): _____

 6. How many internet connected devices are in your home? *Skip to #5 if answer NONE*
 - a. None
 - b. 1-2
 - c. 3-4
 - d. 5 or more

 7. What is your primary purpose of internet service? (*rank possibly*)
 - a. Entertainment
 - b. Work
 - c. Education
 - d. Telehealth
 - e. Precision Ag
 - f. Other (specify): _____
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8. If you answered “No” to having internet connected devices in the home or you access the internet on devices outside of the home, where do you access the internet?
 - a. Public library
 - b. Work/Office
 - c. Family or friend’s house
 - d. Through mobile phone data plan
 - e. Other (specify): _____

 9. Excluding cellular, what is the *primary* type of internet service used at this location?
 - a. Cable Modem provided service (ex. Glenwood, Spectrum, Pinpoint, Great Plains)
 - b. DSL (ex. Frontier, Windstream)
 - c. Fiber (ex. Glenwood, Spectrum, Pinpoint, Great Plains)
 - d. Fixed Wireless (ex. Superior iNet, Connecting Point)
 - e. Satellite (ex. HughesNet, ViaSat, Starlink)
 - f. Dial-up
 - g. None
 - h. Not sure

 10. Which Internet Service Provider (ISP) do you utilize? _____

 11. What internet speed are you paying for from your internet service provider?
 - a. Don’t know/unsure
 - b. Less than 25Mbps/3Mbps
 - c. 100Mbps/100Mbps
 - d. 200Mbps/200Mbps
 - e. 400Mbps/400Mbps
 - f. 1Gbps/1Gbps (generally referred to as Gig)

 12. How much do you currently pay monthly for your internet service?
 - a. \$29 or less
 - b. \$30-\$49
 - c. \$50-\$79
 - d. \$80-\$99
 - e. \$100-\$125
 - f. Over \$125
 - g. Not sure
 - h. Prefer not to say

 13. How satisfied are you with your *primary* internet service at this location?
 - a. Extremely satisfied
 - b. Somewhat satisfied
 - c. Neither satisfied or dissatisfied
 - d. Somewhat dissatisfied
 - e. Extremely dissatisfied
 - f. Not sure
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14. Do you use cellular service at this location? (ex. Verizon, US Cellular, Vieraero, etc.)
- a. Yes, for voice and internet data
 - b. Yes, for voice calls only
 - c. Yes, for internet data only
 - d. No, I do not have cellular service at this location
 - e. Not sure

15. If/When internet speeds are not functioning at a usable level do you utilize data from a cellular device (hotspot)?
- a. Yes
 - b. No

16. How satisfied are you with the cellular service at this location?
- a. Extremely satisfied
 - b. Somewhat satisfied
 - c. Neither satisfied or dissatisfied
 - d. Somewhat dissatisfied
 - e. Extremely dissatisfied
 - f. Not sure

17. Please provide additional, brief, comments about broadband connectivity:
(limit to 500 Characters)
