



Quality Brick and Exceptional Service Since 1919

Return Policy

All returns will be credited with a 25% restocking fee. An additional \$50 pick-up charge will apply for pick-ups from job sites.

Special order items cannot be returned under any condition.

Any material that has been on the job site for longer than 60 days will not be considered for pickup.

Brick

Face brick can be returned in full cubes in the original condition they were delivered.

Brick Pavers

Standard/stock brick pavers can be returned in full cubes in the original condition they were delivered.

Block

Standard/stock block can be returned to the store in any quantity. Must be a minimum of 1 full pallet to be considered for pickup from jobsite.

Concrete Pavers and Retaining wall

Any amount returned to the store will be on a case-by-case basis as certain products are only sold in full pallet so therefore cannot be taken back unless returned in full pallet form. If product is sold by the layer/piece we will accept full layers/pieces back if they conform to the manufacturer's pallet overview. Only full pallets in the original condition they were delivered will be considered for pickup from jobsite.

Vents and Lintels

Standard/stock vents and lintels can be returned to store in any quantity. No pick-ups.

Sand

Only unopened bags can be returned for credit.

Perishable items

Mortar, fire clay, concrete, poly sand, glue, cleaners and sealers are considered perishable and cannot be taken back under any condition.

Pictures must be supplied of products to be picked up prior to scheduling pick up to verify the return meets our policy requirements.

J.L. Anderson Co., Inc.

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