

Air Conditioning and Heating



Rejoice
727-351-2523
Air Conditioning and Heating

Rejoice

HVAC MAINTENANCE SERVICE AGREEMENT

This HVAC Maintenance Service Agreement (“Agreement”) is entered into between **Rejoice Air Conditioning and Heating** (“Service Provider”) and the undersigned customer (“Customer”).

CUSTOMER INFORMATION

Customer Name: _____

Service Address: _____

City / State / ZIP: _____

Phone: _____ Email: _____

HVAC System Type (if known): _____

SELECT YOUR SERVICE PLAN

(Please initial ONE plan)

Basic Plan – \$200

Initials: _____

Includes **one (1) annual tune-up**, filter check, written system report, and service reminders.

Preventive Maintenance Includes:

- Cleaning of coils, blower components, and condensate drain lines
- Filter inspection or replacement (standard filter if applicable)

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- Lubrication of moving parts
- Thermostat calibration
- Inspection of electrical connections
- Refrigerant level check
- Safety control inspection
- Performance testing to ensure proper heating and cooling output

Purpose: To improve energy efficiency, extend equipment life, and reduce the likelihood of unexpected breakdowns.

Comfort Plan – \$325

Initials: _____

Includes **two (2) tune-ups per year** (typically scheduled in spring and fall), plus:

- Priority scheduling
- **10% discount on parts**

Maintenance Includes:

- Cleaning coils, filters, and drain lines
- Lubrication of moving parts
- Refrigerant and electrical system checks
- System efficiency and safety control testing

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Premier Plan – \$425

Initials: _____

Includes **two (2) tune-ups per year**, plus:

- Priority scheduling
- **15% discount on parts and labor**
- **No travel fee during normal business hours**

Discounts apply only to repairs performed by Rejoice AC while this agreement is active.

SCOPE OF SERVICES

Maintenance services under this agreement are preventive in nature and are intended to maintain system performance. This agreement does not guarantee that equipment will not fail or that repairs will not be necessary.

AGREEMENT TERM

This Service Agreement **begins on the date of signing and remains active until canceled** by either party.

- The Customer may cancel this agreement at any time with written notice.
- Rejoice AC may cancel this agreement for non-payment, unsafe working conditions, or misuse of plan benefits.
- Pricing and plan benefits may be adjusted with advance written notice.

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SCHEDULING

The Customer is responsible for scheduling maintenance visits. Rejoice AC will provide service reminders but is not responsible for missed or delayed appointments.

EXCLUSIONS & LIMITATIONS

This agreement does **not** include:

- Emergency or after-hours service fees
- Major repairs or system replacement
- Ductwork repairs or modifications
- Electrical upgrades
- Refrigerant replacement beyond minor top-offs
- Repairs caused by abuse, neglect, improper installation, or manufacturer defects

Discounts cannot be combined with other promotions and apply only during the active agreement period.

PAYMENT TERMS

Payment is due at the time of enrollment unless otherwise agreed in writing. This agreement is non-refundable once services have been performed.

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LIMITATION OF LIABILITY

Rejoice AC shall not be held responsible for system failure due to age, normal wear and tear, pre-existing conditions, or circumstances beyond its control.

AUTHORIZATION & SIGNATURE

By signing below, Customer acknowledges understanding and acceptance of this Service Agreement and authorizes Rejoice AC to perform services as described.

Customer Signature: X _____

Printed Name: _____

Date: _____

Rejoice AC Representative: *Hector Camacho* _____

Date: _____