

2023

Dohrmann Enterprises, Inc. Off-Season Applicator Service Program

When sending in applicators:

Applicators must be flushed and cleaned before sending in.

Applicators that still have product in them or clearly had no attempt to be cleaned up will be subject to a \$20.00 Service Fee.

Please send controller and flowmeter if applicable.

The more components you send in, the more we can help! We can only test what we receive.

The following form is <u>REQUIRED</u> to be completed and must accompany <u>EACH</u> applicator being sent in for service.

- This form will entitle general applicators to a \$15.00 flat rate labor, along with a 10% discount on parts.
- This form will entitle DE-1010 Applicators to a \$60.00 flat labor rate, along with a 10% discount on parts.
- Failure to include this completed form will result in our standard labor rate of \$60.00/hour, along with regular pricing on parts.

Instructions on how to properly fill out the form:

Bill To—Information: This is who is paying for the repair.

A contact name, phone number, and e-mail address are critical in the event there are questions on the repair itself. Most often, if questions arise, we can email an explanation and/or quote.

NOTE: If the Bill To does not have an open account, in good standing, with Dohrmann Enterprises, we will be contacting the Bill To for a credit card.

Return To— Shipping Details: This is where you would like the applicator returned.

A contact name, and phone number are helpful for our shipping services, ensuring it gets back into the hands of the right person.

<u>Applicator Information / Notes / Symptoms:</u> Basic information on what is being sent in for repair, and if there are specific problems we need to evaluate and pay more attention to. This is also a space to include requests for additional parts or components, should there be a need.

Off-Season Dohrmann Applicator Service Form

THIS FORM IS REQUIRED FOR EACH APPLICATOR TO QUALIFY FOR PROGRAM.



Send Repairs To:

Dohrmann Enterprises, Inc.

Attn: Off-Season Repair 316 33rd Ave S

Waite Park, MN 56387

Phone: 320-252-8999

	Bill To—Information
Company Name:	·
Contact Name:	
Street Address:	
City:	State:Zip Code:
Phone Number:	E-Mail:
	Return To—Shipping Details
Company Name:	:
Contact Name:	
Street Address:	
City:	State: Zip Code:
Phone Number:	E-Mail:
	Notes / Symptoms
Notes:	