TOTAL PEST
AND
CARPET CLEANING

Old fashioned service, modern results!

PEST CONTROL PRE-TREATMENT ADVICE

CUSTOMER PREPARATION • SAFETY PRECAUTIONS • TREATMENT EXPECTATIONS

Total Pest and Carpet Cleaning provides professional pest control throughout Yeppoon, Emu Park, Rockhampton and the Capricorn Coast. Please read this advice before your appointment. Preparing the property helps us access affected areas, minimise unnecessary exposure and carry out the agreed treatment effectively.

Your licensed technician

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Important regulatory information

Queensland's Medicines and Poisons (Pest Management Activities) Regulation 2021 sets out requirements for pre-treatment advice. This document explains general preparation and safety measures; your technician will provide advice relevant to the proposed treatment before work begins. We use pesticides approved by the Australian Pesticides and Veterinary Medicines Authority (APVMA) for their intended use and follow the applicable label directions.

Before your general pest treatment

- Vacuum and mop beforehand, particularly around skirting boards and pest activity. Follow the technician's advice about cleaning afterwards.
- Clear loose items, shoes, toys and stored belongings from skirting boards and areas requiring access, where practical. Heavy furniture need not be moved unless requested.
- Put away exposed food, utensils and pet food; clean up crumbs and spills. Empty cupboards only if specifically asked.
- Provide access to affected rooms, cupboards, exterior walls and the ceiling manhole if a roof void inspection or treatment is arranged.
- Remove washing from clotheslines in areas to be treated and move outdoor items obstructing access.
- Tell us about rainwater tanks, fishponds, aquariums, birds, reptiles, pets, nearby waterways and any relevant sensitivities or exposure concerns.
- Tell us about pesticides already used, and any areas of significant pest activity.

Preparation for specific treatments

Cockroach treatments

Before treatment, remove food scraps, grease and rubbish, especially around kitchen appliances, cupboards and bins. Store food securely and address accessible water leaks where practical. Provide access to affected cupboards, under-sink areas and appliances, but do not move heavy or connected appliances unless asked. Tell us where cockroaches have been seen and about any products already used. We may use targeted gel baits, residual treatments or other approved methods depending on the species and conditions. Do not remove gel bait or spray household insecticides over bait placements. Activity may continue while cockroaches emerge from concealed harbourages and encounter the treatment.

Spider treatments

Before treatment, point out spider activity, webs and any areas of particular concern. Allow access to corners, doorways, window frames, eaves, outdoor walls and sheltered areas that may need attention. Move pot plants, furniture and loose belongings away from affected walls where practical, and remove washing from nearby clotheslines. Leave visible webs in place before our inspection where possible so we can identify activity. Advise us about pets, aquariums and sensitive outdoor areas. After treatment, follow the technician’s directions on web removal; leaving webs for around 7–10 days may be recommended in some circumstances. Spiders may re-enter from surrounding areas, and reducing clutter and suitable harbourage can help limit activity.

Ant treatments

Leave visible trails undisturbed where practical so entry points can be assessed. Avoid using supermarket sprays before our visit. Targeted baits may rely on ants carrying the product back to the colony; do not disturb bait placements or spray over them. Colony control can take time, particularly where nests are concealed.

Flea and tick treatments

Thoroughly vacuum carpets, rugs, floor edges, upholstered furniture and pet resting areas before treatment. Wash pet bedding where practical and arrange appropriate veterinary-recommended parasite control for pets. Flea pupae may continue emerging after treatment. Follow the technician’s specific instructions about when and how to resume vacuuming.

Rodent treatments

Provide access to suspected activity and the ceiling manhole where arranged. Secure human and pet food, and identify sightings, droppings, noises or entry points. The technician may inspect accessible areas and recommend bait stations, trapping, exclusion or other measures. Structural repairs and sealing entry points are not included unless separately agreed. Never open or relocate bait stations.

Safety during and after treatment

- Keep children, adults and animals out of application areas until the technician confirms the product-specific re-entry conditions have been met.
- Keep pets from contacting or licking treated surfaces. Remove or protect food bowls, bedding and toys before treatment.
- Tell us about birds, fish, aquariums and other sensitive animals before application. Covering a cage or tank alone may not be adequate.
- Protect exposed food, utensils and food-contact items. Ask for advice if accidental contamination is suspected.

- Drying and ventilation requirements vary by product, method, surface and weather. Follow the instructions given for your actual treatment rather than assuming a fixed two-hour or 24-hour period.
- Do not disturb bait placements or wash treated surfaces until advised. Cleaning treated surfaces prematurely may reduce residual effectiveness.
- Inform us of tanks, drains, ponds and water collection areas so application can be planned to avoid contamination.

What to expect after treatment

Results are not always immediate. Some pests may emerge from hiding places or remain active while encountering bait or treated surfaces. Larger infestations, inaccessible nests or continued pest entry can require reassessment or further control measures. If activity concerns you, contact us before applying additional household pesticides.

Cleaning and spider webs

Do not wash, scrub or mop treated surfaces until the technician advises that it is appropriate. Cleaning too soon can remove residual deposits. Vacuuming advice depends on the treatment: for example, flea control may involve a different cleaning schedule from a residual spray. Follow the instructions given for your property. Spider web removal advice will also depend on the treatment method.

Treatment scope and limitations

The agreed service applies only to the nominated pests and treatment areas. Outcomes depend on infestation severity, access, building conditions, sanitation, moisture, weather, neighbouring pest sources and reinfestation. Some pest activity can recur even after an effective treatment. Products will be used only as permitted by their approved labels, including application rates and repeat-treatment intervals. Any additional work or property maintenance will be discussed before proceeding.

Warranty and follow-up service

If an additional treatment warranty or complimentary follow-up period is offered, its duration, covered pests and areas, and conditions will be confirmed in your service documentation. No additional follow-up period should be assumed unless expressly offered. Any further pesticide application remains subject to the approved label directions. These arrangements do not limit rights and remedies that cannot be excluded under Australian Consumer Law.

Your responsibilities

Please give accurate information about pests, prior treatments, occupants and animals; provide reasonable access; follow safety and aftercare instructions; and promptly report concerns. Environmental conditions or reinfestation may affect results despite appropriate treatment.

Accidental exposure or emergency

If exposure is suspected, follow the product's first-aid directions and seek appropriate advice. Call the Poisons Information Centre on 13 11 26 (24 hours). For a medical emergency, call 000. Provide the pesticide details from your treatment record where available.

Questions before your appointment?

Call 0459 029 212 or email admin@totalpestandcarpetcleaning.com.au.
Website: totalpestandcarpetcleaning.com.au

General information only. Follow the treatment-specific advice given by your licensed technician. Relevant references: Queensland Medicines and Poisons Act 2019; Medicines and Poisons (Pest Management Activities) Regulation 2021; APVMA-approved product labels.