

Privacy Statement

Our Commitment to Privacy

CAPSYS Technologies, LLC, respects each and every one of our customer's right to privacy. At no time will any personal information given to CAPSYS (i.e. name, home address, home or work phone numbers, purchase history, etc.) be sold or transferred to any other party except as necessary to complete an online order. We have built our reputation on service and taking care of our customers beyond their expectations, and we will continue to provide this level of service for many years to come.

Online Orders

If you place an online order, our secure order form requests contact, billing, and financial information (such as your credit card numbers for purchases). Contact information from the order form is used to send orders and information about our company to you. Your contact information is also used to get in touch with you should we have questions regarding your order or should we need to notify you of the status of your order. The financial information we collect is used ONLY to bill you for products you purchase.

Please Note:

This Privacy Policy does not apply to other Web sites that may be accessible through the CAPSYSStech.com websites. Our sites contain links to other sites operated by third parties, including but not limited to third party sites that display CAPSYS' trademarks. We encourage you to read the privacy policies of those other sites to learn how they collect and use information about you.

When you make purchases through our Web site:

- We collect your name, address and payment information to process your order. However, you may provide credit card and purchase order numbers by telephone.
- We collect information contained in "cookies," such as your purchases and log in data, to personalize your shopping experience. Your browser must be set to accept cookies if you wish to add items to a shopping cart.
- We use non-identifying and aggregate information to better design our Web site and to share with advertisers. For example, we may tell an advertiser that X number of individuals visited a certain area on our website, or that Y number of men and Z number of women filled out our registration form, but we would not disclose anything that could be used to identify those individuals.

When you create an E-Account on our Web site:

- We collect your user name, password, company name, company address, e-mail address. You can help us ensure your privacy by not sharing your user name or password.
- You can register with our website if you would like to receive our catalog as well as updates on our new products and services. Information you submit on our website will not be used for this purpose unless you fill out the registration form.

How do you protect my personal and account information?

We use 128-bit encryption technology and Secure Socket Layers ("SSL") in all areas where your personal and account information are required. Our Web site is certified by VeriSign, which verifies that our Web site is authentic and that we use SSL security. To view our VeriSign certificate, click on the image of the closed lock or the solid key at the bottom of your browser window. Our Web site security information will appear.

In addition, your personal and account information and transaction history are kept behind our firewall on separate servers. All transaction information is processed under encrypted channels, although you may choose unencrypted processing.

Our Commitment to Children's Privacy

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.

How to Access or Correct Your Information

- You can access all your personally identifiable information that we collect online and maintain by sending us a request. We use this procedure to better safeguard your information.
- You can correct factual errors in your personally identifiable information by sending us a request that credibly shows error.
- To protect your privacy and security, we will also take reasonable steps to verify your identity before granting access or making corrections.

How to Contact Us

Should you have other questions or concerns about these privacy policies, please call us at 630-875-1900 or send us an email at info@CAPSYS tech.com.

Effective Date

This privacy statement is effective March 10, 2009 and has been updated as of October 5, 2021.

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