

Talent Quarter specialises in the provision of healthcare recruitment services.

Our quality objective is to meet or exceed the requirements and expectations of interested parties in a proactive, professional, and cost-effective manner. Every employee is involved in and committed to achieving high quality standards for our customers through the application of the Quality Management System.

To achieve this objective, we will:

- Establish and maintain a Quality Management System in accordance with ISO 9001:2015.
- Set objectives and targets to measure our performance and identify opportunities for improvement.
- Understand all customer requirements, applicable regulatory and statutory requirements and ensure that we comply with them at all times.
- Identify risks and opportunities and actively seek feedback from interested parties that can affect conformity of services and address them to enhance customer satisfaction.
- Provide adequate resources to continually review and improve our business processes.
- Encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility.
- Actively seek performance feedback from our customers and address opportunities for improvement that are identified.



Sue Healy  
Managing Director



Jan Bannerman  
Managing Director