



For that extra edge.

TRAINING

"Train your staff so that they can leave you, but treat them so well that they don't want to." Sir Richard Branson.

Training is the best investment you can make in your staff and business. Well trained staff perform better, lifting customer satisfaction, staff morale and your business results. If knowledge is power, then the true power of knowledge is sharing it, so everyone can perform even better than before.

Ron Browne, Managing Consultant at Extrapreneur Services can inject invaluable external expertise, insight and knowledge gained over a wide spectrum of industries in a career spanning more than 40 years in business, through staff training.

Your staff will feel more valued when you invest in them, improving and broadening their skills and strengthening the team through cross training, so they can work in any part of your business at a similar level to their peers.

Scope of training provided by Extrapreneur Services includes accredited and non-accredited training in:

- X Customer Service and General Hospitality
- X Sales Techniques
- X Public Speaking and Presentation Skills
- X Meeting Management - Board and General (Chairmanship)
- X Computer skills and Software
- X Governance - Directors Duties, Financial Literacy, Innovation, Risk, Crisis Management
- X Tailored In-house programs to suit your specific needs

Training can be exclusive at your venue, or centrally in public courses.



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