# **Resource Access Specialist:**

Organization: The United Way of Morgan County, Colorado

Location: Morgan County, Colorado

Employment Type: Full-Time/40 hours per week

Compensation: \$25 - \$27 per hour based on experience, plus full health benefits

Language Requirement: Bilingual or Multilingual

# **About This Role:**

We are seeking a compassionate and culturally-informed Resource Access Navigator to serve as a vital bridge between community members and essential services in Morgan County. This position creates an expansive community resource and service network by providing personalized, relationship-based navigation, connecting families facing barriers to the local agencies providing critical resources.

### What You'll Do:

- Serve as a dedicated resource expert, connecting community members to local services, resources, and support systems
- Connecting families directly to local agencies who manage complex processes including utility setup, school enrollment, food resources, healthcare access, and government services
- Build and maintain deep knowledge of local service providers, including city governments, schools, health care systems, and nonprofit agencies
- Develop authentic relationships with local community leaders and community stakeholders
- Provide culturally responsive support to individuals experiencing language barriers and system navigation challenges
- Track and document all referral activity using a comprehensive data system
- Measure outcomes related to service speed, efficiency, and quality of community connections
- Participate in ongoing training on community leadership and civic engagement best practices

### Who You Are

- Bilingual or multi-lingual
- Deep understanding of—or lived experience with—the inequitable barriers faced by immigrant and non English speaking families
- Strong relationship-building skills with diverse community members and service providers
- Excellent communication and problem-solving abilities
- Cultural humility and commitment to equity
- Ability to navigate complex systems and translate information accessibly

- Organized and detail-oriented with strong data tracking capabilities
- Passionate about community empowerment and civic engagement

#### **Preferred Qualifications:**

- Experience in social services, community organizing, or case management
- Personal or professional familiarity with Morgan County community resources
- Understanding of immigration-related challenges and cultural adaptation processes
- Experience with community leadership development

## **Compensation & Benefits:**

- Hourly wage: \$25 \$27 per hour, commensurate with experience
- Full health benefits package included

# Why This Role Matters:

You will directly impact families' ability to thrive in our community by removing barriers to essential services and creating pathways to opportunity. This is more than a referral position—it's about building a more equitable, connected community where everyone can access the support they need.

## To Apply:

Please submit your resume and a brief statement describing your connection to this work and the communities we serve, to <u>Director@mcunitedway.org</u>. We are accepting applications until 5 pm, December 31st, 2025.

The United Way of Morgan County, Colorado is an equal opportunity employer committed to building a diverse team that reflects the community we serve.