

**BENTLEY MOORE EXECUTIVE**



# **Risk Management Troubleshooting**

**Risk Management  
Troubleshooting Services**

## Risk Management Troubleshooting Services

### Introduction

In every organisation, risk management forms the foundation of governance, control, and informed decision-making. It is the mechanism that ensures uncertainty is understood, mitigated, and acted upon before it threatens business continuity, delivery outcomes, or reputation.

However, under pressure from transformation, outsourcing, or operational change, risk frameworks frequently degrade. Ownership becomes unclear, reporting becomes fragmented, and critical decisions are made without full awareness of exposure or consequence. As a result, risks proliferate across programmes, suppliers, and operations, leading to escalating disruption and financial loss.

Risk Management Troubleshooting provides structured, expert intervention to restore integrity, control, and assurance to failing or compromised risk management environments. It applies forensic analysis, governance realignment, and practical recovery across all business dimensions — organisation, people, technology, process, operations, services, and commercial.

The service ensures that risk management regains its role as an enabler of confident decision-making and delivery assurance, rather than a reactive or administrative exercise.

## Risk Management Troubleshooting Services

Risk Management Troubleshooting Services are designed to identify, assess, and correct the underlying causes of ineffective or failing risk management across corporate, programme, operational, and supplier landscapes.

The service provides both immediate stabilisation and long-term capability improvement. It encompasses diagnostic review, rapid containment, and sustainable remediation of risk processes and governance mechanisms.

Typical outcomes include:

- Restored visibility of enterprise and delivery risk exposure.
- Clear ownership, accountability, and escalation pathways.
- Effective governance and control measures that prevent recurrence.
- Enhanced leadership confidence through evidence-based risk intelligence.

This service is applicable across all sectors, whether to restore risk management within a single programme, a complex transformation portfolio, or an entire organisation.

## Key Elements of Risk Management Troubleshooting

### 1. Risk Framework Stabilisation

Evaluation and reconfiguration of the organisation's existing risk management framework to ensure structure, ownership, and reporting mechanisms operate effectively. This includes assessing governance maturity, realigning risk registers, and reinstating clear lines of accountability.

## 2. Risk Identification and Categorisation

Restoration of a complete and coherent view of enterprise risk through systematic discovery, validation, and classification across operational, delivery, financial, and supplier domains.

## 3. Governance and Ownership Realignment

Re-establishing executive-level ownership, clarity of responsibility, and active governance participation to ensure risks are monitored, escalated, and managed through appropriate forums.

## 4. Quantification, Prioritisation, and Control Assurance

Revalidating scoring, thresholds, and tolerance levels; ensuring controls are effective and evidenced; and embedding mechanisms for continuous monitoring and verification.

## 5. Supplier and Third-Party Risk Integration

Aligning supplier risk frameworks and obligations with the client's enterprise risk appetite, ensuring consistent identification, reporting, and mitigation across multi-supplier environments.

## 6. Risk Intelligence and Data Integrity

Consolidating risk systems and data sources to provide a single, reliable view of risk, supported by meaningful analytics and dashboards for leadership reporting and decision-making.

## 7. Cultural and Behavioural Reinforcement

Embedding awareness, accountability, and early escalation behaviours throughout the organisation, ensuring that risk ownership becomes intrinsic to leadership and delivery culture.

## 8. Continuous Assurance and Maturity Improvement

Establishing sustainable governance cycles, key performance indicators, and maturity roadmaps to ensure the organisation continues to strengthen its risk management capability over time.

## Essence of the Service

At its core, Risk Management Troubleshooting reintroduces *visibility, accountability, and control* where these have been lost.

It transforms fragmented and reactive risk activity into a structured, proactive, and intelligence-led capability. The service ensures that risks — whether strategic, financial, operational, delivery, or supplier-related — are understood, prioritised, and managed in line with the organisation's objectives and tolerance.

In doing so, it restores clarity and confidence across governance structures, enabling leadership to make decisions based on reliable evidence rather than assumption or incomplete data.

## Focus Areas

Risk Management Troubleshooting engages across all seven organisational dimensions:

- **Organisation:** Governance, leadership, accountability, and control of risk ownership.
- **People:** Capability, awareness, and responsibility for risk identification and mitigation.
- **Technology:** Risk tools, data systems, and dependencies across the IT and supplier landscape.
- **Process:** Frameworks, escalation routes, assurance mechanisms, and maturity models.
- **Operations:** Embedding risk management into business-as-usual and operational resilience.
- **Services:** Managing external service delivery risk, SLAs, and reputational exposure.
- **Commercial:** Supplier risk, contractual obligations, financial exposure, and audit readiness.

Together, these dimensions ensure that risk management troubleshooting restores complete organisational control.

## How We Can Help

We have extensive experience delivering Risk Management Troubleshooting Services across complex transformation programmes, multi-supplier landscapes, and operational environments in both public and private sectors.

Our approach is grounded in precision, transparency, and action. We combine governance, assurance, commercial, and delivery expertise to stabilise failing frameworks and rebuild enterprise risk management that is both robust and pragmatic.

We can engage at any stage:

- **At Initiation:** Establishing or validating risk frameworks and governance controls.
- **Mid-Delivery:** Stabilising and recovering control when risk management has failed or become reactive.
- **Post-Crisis:** Rebuilding frameworks and embedding lasting improvements across the organisation.

Our value proposition lies in our ability to:

- Restore transparency and confidence in decision-making.
- Rebuild effective risk governance and control structures.
- Integrate supplier, operational, and strategic risk views into a single management model.
- Provide executive-level assurance and board-ready risk reporting.
- Prevent future crises through embedded, proactive governance discipline.

Risk Management Troubleshooting ensures that uncertainty is managed with foresight, that risks are controlled rather than reactive, and that leadership decisions are once again informed, assured, and aligned with the organisation's strategic objectives.

### Contact Us

Should you wish to discuss any of your requirements and how we can help you, you can contact us as follows:

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[www.bentleymoore.co.uk/services](http://www.bentleymoore.co.uk/services)

[www.linkedin.com/company/bentley-moore-executive](https://www.linkedin.com/company/bentley-moore-executive)



# Risk Management Troubleshooting Services

## Our Services



## Website Services



## Contact Details



Jason



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