



Moeller Door & Window proudly installs Stoett Industries motorized and retractable screen systems, including Panorama™, PanoramaLite™, PanoramaUltra™, and SportScreen™ models. These products are backed by Stoett's Limited Lifetime Warranty, which protects against defects in materials and workmanship when properly installed and maintained. All warranties are non-transferable and apply only to the original purchaser unless otherwise stated. Moeller provides an additional 1-year labor warranty covering installation workmanship.

#### QUICK REFERENCE SUMMARY

Component	Coverage
Panorama/Ultra Series:	Lifetime coverage on structure
Motor	5 years
Controls	1 year
SportScreen™:	1-year coverage on materials and workmanship
Labor: (MDW Install)	1-year coverage on installation workmanship

#### ORDER NUMBER



SCREEN WARRANTY

## PRODUCT COVERAGE

The following outlines the warranty coverage for each screen system:  
Panorama™, PanoramaLite™, and PanoramaUltra™ Motorized Screens

- Lifetime warranty for the original purchaser.
- Frame, housing, tracks, and mechanisms covered for the lifetime of ownership.
- Motor covered under a 5-year limited warranty.
- Electronic controls covered for 1 year (excluding batteries).
- Screen mesh is excluded from warranty coverage.

SportScreen™ Retractable Screen System

- 1-year limited warranty for the original purchaser.
- Parts and materials covered against manufacturing defects.
- Screen mesh excluded from coverage.
- Fasteners covered for corrosion only (installation damage not included).

## EXCLUSIONS & LIMITATIONS

Improper installation, misuse, alteration, or neglect.

- Normal wear, fading, or discoloration over time.
- Damage from saltwater corrosion or harsh chemicals.
- Damage caused by insects, pests, or rodents.
- Acts of nature such as wind, storms, or other weather damage.
- Labor, shipping, or reinstallation costs beyond the first year of coverage.

## MAINTENANCE RECOMMENDATIONS

- Clean rails and housings with mild soap and water every 1–2 months.
- Apply silicone or Teflon lubricant to tracks; avoid oil-based lubricants.
- Vacuum screen mesh gently using a soft brush attachment.
- Always guide the screen while retracting; do not allow it to snap closed.
- Avoid scratching or damaging the screen with pets or objects.

## LABOR

Moeller Door & Window provides a 1-year labor warranty for installation workmanship. If a manufacturer-covered defect occurs within this period, repairs or replacements will be performed at no labor cost. After one year, all labor and travel costs are the responsibility of the homeowner.

## WARRANTY CLAIM PROCEDURE

To file a warranty claim, scan the QR code to fill out this form or visit [www.moellerdoorandwindow.com/warranty](http://www.moellerdoorandwindow.com/warranty)

