



At Moeller Door & Window, we stand behind both the products we sell and the craftsmanship we provide. All Win-Dor and P.H. Tech patio doors are backed by their respective manufacturer warranties, covering defects in materials and workmanship under normal residential use. Moeller Door & Window also provides a separate labor warranty to ensure that your installation is protected alongside the manufacturer's coverage. All warranties issued by Moeller Door & Window are non-transferable and apply exclusively to the original purchaser, except where transfer is explicitly provided by the manufacturer.

#### QUICK REFERENCE SUMMARY

Component	Coverage	Notes
Frame & Sash	10–20 years	Material and workmanship
Hardware	5–10 years	Locks, rollers, handles
Glass / IGU	5–10 years	Seal failure, fogging, delamination
Finishes	10–20 years	Paint, anodized, or laminate
Screens	1–2 years	Defects only (mesh excluded)
Labor (MDW Install)	2 years (pro-rated to 10)	Covers installation workmanship

#### ORDER NUMBER



PATIO DOOR WARRANTY

## WIN-DOR PRODUCT COVERAGE

Win-Dor Inc. warrants its vinyl and aluminum door systems—including Multi-Slide, Folding, Pivot, and Sliding Patio Doors—against defects in materials or workmanship that substantially impair operation or performance for 10 years from the original purchase date.

### COVERAGE SUMMARY

- Vinyl & Aluminum Frame: 10 years – against cracking, warping, peeling, or corrosion.
- Hardware: 10 years – finish and function coverage; normal wear not covered.
- Painted, Anodized, or Laminated Surfaces: 10 years – against cracking, blistering, or non-uniform fading not due to environment.
- Screens: 1 year – material or workmanship defects only.
- Laminated Glass: 5 years – against delamination or vision obstruction.
- Insulated Glass Seal: 10 years – coverage against seal failure (moisture between panes).

## P.H. TECH PRODUCT COVERAGE

P.H. Tech Inc. provides a limited, non-transferable warranty on its Silensia® and Celesta® patio door systems, covering defects in materials and workmanship under normal residential use.

Component	Warranty Period	Notes
Vinyl Frame & Sash	20 yrs ( $\leq 3$ stories) / 10 yrs ( $> 3$ )	Against cracking, warping, or peeling
Operating Hardware	5 years	Includes rollers and mechanisms
Screens	1–2 years	Mesh excluded
Insulated Glass Units	10 years	Seal failure, moisture between panes
Laminated IGU	5 years	Against delamination or fogging
Painted/Stained Finishes	10 years	$\Delta E \leq 5$ for normal weathering
Vinyl Laminates	5 years	Against cracking, chalking, peeling
Aluminum Finish	5–20 years	AAMA 2603–2605 standards

## LABOR

Years	% of Labor Covered by MDW	% of Labor Covered by Customer	\$100.00 (i.e. Covered by MDW)
0 - 1.99	100%	0%	\$100.00
2 - 3.99	80%	20%	\$80.00
4 - 5.99	60%	40%	\$60.00
6 - 7.99	40%	60%	\$40.00
8 - 9.99	20%	80%	\$20.00
10+	0%	100%	\$0.00

## EXCLUSIONS & LIMITATIONS

This combined warranty applies only to residential installations and excludes:

- Improper installation, misuse, or failure to maintain product.
- Damage caused by accidents, acts of nature, or environmental exposure (salt air, chemicals, etc.).
- Natural weathering, fading, or corrosion.
- Alteration or modification of product after installation.
- Condensation from indoor humidity imbalance.
- Any consequential or incidental damages beyond repair or replacement.

## WARRANTY CLAIM PROCEDURE

To file a warranty claim, scan the QR code to fill out this form or visit [www.moellerdoorandwindow.com/warranty](http://www.moellerdoorandwindow.com/warranty)

