



Bulloch POS™

Frequently Asked Questions

What is the Bulloch POS system?

Bulloch provides a modern, single system with integrated EPS, POS, and fuel control in one software. The system is designed for speed: simple to set up, learn, and use. Bulloch has built-in redundancy with a fully functional secondary terminal ready to run, ensuring PCI-SSF certified transactions are reliably executed without losing one sale. The end-to-end solution is configurable, scalable, and dependable with 24/7 remote support available to assist.

How long has Bulloch Technologies® been providing POS systems?

Bulloch has been an established provider to the Canadian market for 35+ years, with more than 7,000 installed sites. Bulloch processes 520M transactions annually (1.4M transactions/day) as of 2024 and Bulloch entered the US market in 2025.

What payment networks does Bulloch POS support?

FiServ, Heartland NWS, and Intevacon.

What major oil brands does Bulloch POS support?

Underway, talk to your major oil representative and ask for Bulloch support.

What fuel dispenser does Bulloch POS interface with?

Wayne Fueling Systems® and Gilbarco.

What managed network service providers (MNSP) does Bulloch POS work with?

AvaLAN™, Mako, Acumera, and PDI-Cybera.

What back-office systems does Bulloch POS interface with?

PDI, Petrossoft, SSCS, Modisoft, iRely, DataMax/Envoy, insight RS, C-Store, Store Chek, Xsite and S2k.

What car wash systems does Bulloch POS interface with?

Exacta, ICS, Kesseltronics, Ryko, and Unitec.

What tank monitors does Bulloch POS work with?

DFS ProGauge™, Veeder-Root, and Franklin.

What price sign manufacturers does Bulloch POS work with?

Future Media, Hamilton Digital, Hyoco, Novik, Able, and New Media today. But if a potential partner uses Conexxus standards, we can easily incorporate them into our offer.

Does Bulloch POS support loyalty programs?

Bulloch POS supports the Conexxus Loyalty standards, which are used by most loyalty providers.

Does Bulloch POS support Mobile Payments?

Bulloch POS supports the P97 and Conexxus Mobile Payments standard.

Does Bulloch POS support Comdata?

Comdata is on the roadmap.

Does Bulloch POS do inventory control?

Bulloch relies on the back office system to do inventory control. Bulloch POS delivers individual transaction information to the back office to keep inventory in near real time.

What is integrated pump control? Do I need to buy a separate fuel controller?

Bulloch does fuel control, you can keep using your existing D-Box or FCI or use Fusion.

What hardware is included with purchase of a single paypoint Bulloch POS System?

Additional paypoints will require additional hardware.

- POS computer
- Cashier Monitor
- Customer Display
- PINpad
- Printer
- Scanner
- Cash Drawer
- Serial to USB Converter

What is included with the annual software license?

- Software Maintenance
- Remote L1-L4 Support
- Secure VPN Connection
- SFTP connections
- Remote Software Upgrades
- Managed Image Service

Does Bulloch offer a self-checkout solution?

Not today, but it is on the roadmap.

Does Bulloch offer a foodservice solution?

Not available today, but there is a planned release in 2026 in Canada. If any US partner wants to discuss, please bring the opportunity to your RAM and we will explore the option.

Bulloch POS Ordering and Installing

I want to purchase a POS system from Bulloch. How do I get started?

Please contact your local petroleum equipment distributor, or Dover Fueling Solutions® Regional Account Manager. To search for a distributor in your area, please visit:

<https://www.doverfuelingsolutions.com/na/en/resources/distributor-locator.html>

How long does installation take?

3 hours to install each paypoint + 1-2 hours of on-site training.

What are the connectivity requirements to the outdoor payment terminals?

CAT5/6 cable or AvaLAN™ Wireless or AvaLAN™ Wired solutions using TCP/IP Protocols.

What is the total cost?

Please discuss with your local distributor or DFS Regional Account Manager. Hardware costs varies by order requirements, such as number of paypoints required, which will also impact the annual subscription license for the software.

How long is the warranty and what does it include?

Parts-only warranty for 1 year.

Bulloch POS End User Support

Technical Support

24/7 North America-based help desk team

1-800-289-2963 (Option 1, Option 5- Bulloch)

Remote Desktop Support L1-L4 with remote dashboard visibility

Capable of remote patching, remote troubleshooting, remote upgrades.

Customer Success Manager

For tips and tricks, or 1:1 training for how to use the terminal or access to printed documentation, email:

CustomerSuccess@doverfs.com

Printed Documentation:

Quick Start Guide

Cashier Reference Guide

Installation and Operation Manual

YouTube Video Series

How-to Videos for End Users

<https://www.youtube.com/@BullochTech>

