

## DISCLOSURE OF COMMUNICATION POLICY

This Disclosure of Maximum Mini Storage's Communication Policy is intended to inform users, tenants, prospective tenants, and other interested parties of the terms, limitations, and expectations governing communications conducted through this website and through other electronic or written communication channels.

Communications submitted through this website—including, but not limited to, contact forms, emails, online portals, messaging features, or social media links—are provided for **general informational and administrative purposes only** and do **not** constitute formal notice, legal advice, contractual modification, or a binding agreement unless expressly stated in writing and executed by the parties.

Use of this website or submission of contact information constitutes acknowledgment and acceptance of this policy.

### **BUSINESS RELATIONSHIP & PRIOR EXPRESS CONSENT**

By using this website, submitting an inquiry, executing a Rental Agreement, or voluntarily providing a telephone number or email address to Maximum Mini Storage, you acknowledge that you have established or are establishing a business relationship with Maximum Mini Storage.

You further provide **prior express consent**, as defined under the **Telephone Consumer Protection Act (47 U.S.C. § 227)** and applicable regulations, for Maximum Mini Storage and its agents to contact you or persons you designate at the telephone number(s) or email address(es) you have provided.

This consent applies to communications made for **business-related purposes**, including but not limited to matters concerning your account, rental relationship, facility operations, safety, access, billing, delinquency, lien enforcement, and legally required notices.

### **AUTHORIZED METHODS OF COMMUNICATION**

Subject to applicable law, you expressly authorize Maximum Mini Storage to contact you, and any individual you designate as an **Access Rights Holder** or **Emergency Contact**, using any of the following methods: live telephone calls, text messages (SMS or MMS), emails, automated or autodialed calls, or prerecorded or artificial voice messages. Communications may be delivered using an automatic telephone dialing system (ATDS) or similar technology, where permitted by law.

### **ELECTRONIC NOTICE CONSENT**

If you provide an email address or mobile telephone number, you agree that Maximum Mini Storage may use electronic communications to deliver any notice authorized or required under your Rental Agreement, any addenda or related executed documents, applicable federal, state, or local law. This includes, but is not limited to, rent reminders and billing notices, Lock-cut, lien, or enforcement notices, changes in office hours or facility access, safety, emergency, or operational notices. Electronic delivery shall be deemed effective notice to the fullest extent permitted by law.

### **NO CONDITION OF RENTAL**

Consent to receive calls or text messages is **not a condition of renting a storage unit**, except to the extent such communications are reasonably necessary to administer the rental relationship, enforce the Rental Agreement, or comply with legal notice requirements.

### **OPT-OUT / REVOCATION OF CONSENT**

You may revoke your consent to receive non-required communications at any time by:

- Replying **"STOP"** to any text message
- Providing written notice to Maximum Mini Storage
- Updating your communication preferences with facility management

Revocation of consent will not apply to communications that are legally required or reasonably necessary to enforce the Rental Agreement, including lien, delinquency, safety, or access-related notices, to the extent permitted by law. Standard message and data rates may apply.

### **QUESTIONS OR CONCERNS**

If you have questions regarding this Communication Policy or your communication preferences, please contact us by email at [support@bobrossrealty.com](mailto:support@bobrossrealty.com) or by mail at: P.O. Box 28490 San Antonio, Texas 78228.