



2021 Operations Overview

Released: March 31, 2021 (subject to change)

All 2021 Operations at Slidewaters will require the dedicated efforts of management and staff as well as the support and good decision-making of all patrons. Staff and guests will be expected to comply with all guidelines required for waterparks. Slidewaters' ownership will continue to focus efforts to maintain a safe facility through the personal responsibility of everyone who visits.

- Ownership strongly encourages any guest who is not willing or does not feel comfortable following all COVID-19 guidelines to save their visit for another time.
- Ownership strongly encourages anyone a part of the high-risk population to save their visit for another time.
- Ownership strongly encourages anyone who is worried the best efforts of staff and fellow guests is not going to be good enough to minimize the spread of COVID-19 to save their visit for another time.

The requirements for a waterpark to operate do not differ that much from many other activities that have reopened and found ways to provide a safe environment for staff and guests. In any phase of the Washington State Roadmap to Recovery, you can expect the following at Slidewaters:

- Encouragement to STAY HOME when appropriate
- Pre-entrance HEALTH SCREENINGS
- VISUAL CLUES & SIGNAGE providing reminders of safe behavior
- Requirement to maintain PHYSICAL DISTANCING whenever possible
- Excellent PERSONAL HYGIENE practices
- Utilization of FACE COVERINGS when necessary and appropriate (see chart below)
- DISINFECTING & SANITIZING as much as possible

Noted Points of Emphasis:

- Guests should maintain physical distance from all lifeguards. Guards will come to guests as necessary, taking the appropriate safety actions prior to breaking physical distancing.
- Face covering requirements will vary based on location and activity in the park (See chart).
- Capacity to the park will be limited so that physical distancing for all guests (not of the same household) can be maintained.
- All staff and guests will be expected to behave in THOUGHTFUL, HELPFUL & RESPECTFUL ways to all people.

Slidewaters is excited to get back to hosting families and putting smiles on faces. After over a year of challenges, pain and suffering it is time to get back to living life through what matters most; making memories with loved ones. Let's PLAY ALL DAY and laugh along the way.

Operational Summary Based on Phase

PHASE	SLIDEWATERS	LAKESIDE SURF	CAPACITY	OTHER
Phase 1	Closed for all operations	Open for appointment only surfing.	50	Retail and Food & Beverage operations will follow DOH Guidelines for these industries.
Phase 2	Open, reservations required. Available online for an extra cost. Admission or private space reservations available.	Open, reservations required. Available online for an extra cost.	Combined 400 guests	Everyone entering the park will be required to have a reservation, including but not limited to; Season Pass holders, pre-purchased tickets, donation passes, stocking stuffers.
Phase 3	Open, reservations available, but not required. Available online for an extra cost. Admission or private space reservations available.	Open, reservations required to surf. Available online for an extra cost.	Combined 1000 guests	400 reservations will be available to guests wishing to guarantee entrance to the park. All other space will be on a first come first serve basis. Space for season pass holders will NOT be held.
Phase 4	DOH Guidance has not been provided yet.			

Face Covering Guidance

LOCATION/ACTIVITY	FACE COVERING REQUIREMENT
Outdoors with physical distancing	Recommended, but not required
Outdoors without physical distancing	Required
Indoors with or without physical distancing	Required
Engaging in exercise activities (i.e: swimming, sliding, surfing, hiking, volleyball)	Not required.
In-water activity	Prohibited. Face covering lost in the pool can cause blockage of pool recirculation equipment. Wearing a face covering while swimming may increase the chance of drowning or create other injury hazards.