



S&G SHEETMETAL PTY LTD – PRIVACY POLICY

WE RESPECT YOUR PRIVACY

S&G Sheetmetal Pty Ltd respects your right to privacy and is committed to safeguarding the privacy of our customers and website visitors.

This policy sets out how we collect and treat your personal information.

COLLECTION OF PERSONAL INFORMATION

“Personal information” is information we hold which is identifiable as being about you.

WHAT PERSONAL INFORMATION WE COLLECT

S&G Sheetmetal Pty Ltd will, from time to time, receive and store personal information you enter onto our website, provided to us directly or given to us in other forms.

We may collect the following types of personal information from you:

- Name
- Postal address
- Email address
- Phone / Fax number
- Information about the goods or services you have ordered
- Information of the type requested in our Application for a Credit Account
- Information from enquiries you have made
- Communications between us
- Payment information
- Detailed information about the running of your business as required for our services
- Additionally, we may also collect any other information you provide while interacting with us.

HOW WE COLLECT YOUR PERSONAL INFORMATION

S&G Sheetmetal Pty Ltd collects personal information from you in a variety of ways, including:

- When you interact with us electronically or in person
- When you access our website or social media presence(s)
- When we provide our services to you.

We may receive personal information from third parties. If we do, we will protect it as set out in this Privacy Policy.



USE OF YOUR PERSONAL INFORMATION

S&G Sheetmetal Pty Ltd may use personal information collected from you to provide you with our information, updates and service(s). We may also use it to improve our service and to notify you of opportunities that we think you might be interested in.

S&G Sheetmetal Pty Ltd do not provide your information to third parties, except that we may provide your information to our business partners who assist us in the provision of our services to you.

S&G Sheetmetal Pty Ltd will not under any circumstances sell or rent your information to a third party.

S&G Sheetmetal Pty Ltd may contact you by a variety of measures including, but not limited to telephone, email, SMS or mail.

EXCHANGING YOUR PERSONAL INFORMATION WITH CREDIT PROVIDERS

If you or your employer apply for commercial credit with us, we may disclose information about you (including your credit worthiness or credit history) to other credit providers to assess an application by you for credit, to notify them of a default by you and to inform other credit providers who allege you are in default with them.

We may disclose your information to any person reasonably necessary for the purposes of that person taking an assignment of any contract the lender has with you.

WHICH CREDIT REPORTING BODIES DO WE EXCHANGE CREDIT INFORMATION WITH?

If you (or your employer) apply for commercial credit, we may share your credit information with credit reporting bodies. The credit reporting body we use is EC Credit Control whose privacy policy and contact details are set out at www.eccreditcontrol.com.au.

SECURITY OF YOUR PERSONAL INFORMATION

We take reasonable steps to protect your personal information. However, we are not liable for any unauthorised access to this information.

ACCESS TO YOUR PERSONAL INFORMATION

You can access, update, or request the removal of your personal information by contacting us.

POLICY CHANGES

Any changes to this privacy policy will be updated accordingly.