
Terms & Conditions

These are the terms and conditions (the “Terms and Conditions”) for the provision of entertainers (the “Entertainers”) for entertainment services by Celeste Agency (ABN 58 687 255 861) (the “Agency”). By submitting a booking reservation (“Booking”) with Celeste Agency, you (the “Client”) are indicating that you have read and understand these terms and conditions, and you agree to abide by them at all times.

LEGAL AGE AND PROOF OF IDENTITY CHECKS

1. Celeste Agency reserves the right to request that the client submitting a booking reservation provide proof of age and identity in the form of a current, valid government-issued ID (i.e. driver's license, passport, or proof of age card).
2. Celeste Agency reserves the right to refuse services to anyone who cannot provide ID.
3. Celeste Agency and its Entertainers does not and will not provide entertainment services to minors, or anyone who cannot produce legal ID.

MINIMUM BOOKING REQUIREMENTS AND ADDITIONAL FEES

1. Minimum booking duration is three (3) hours.
 2. A minimum of two (2) entertainers is required for any bookings for events with three (3) or more guests.
 3. Bookings for events with ten (10) or more guests, must have a ratio of one (1) entertainer for every ten (10) guests (This does not include shows, where there is no minimum).
 4. Companionship bookings are bookings between one (1) client and one (1) entertainer. Companionship bookings will be subject to an additional fee of \$50 per hour and are still subject to the minimum booking duration.
 5. All bookings for areas outside of the inner CBD area (Brisbane, Gold Coast) will incur a travel time fee of \$50 per hour of travel.
 6. Booking reservations for entertainers on Christmas Day or New Year's Eve will be billed at 200% of the standard rate at the time of the booking.
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BOOKING DEPOSITS

1. All bookings require a deposit to secure the scheduled entertainer(s) and dates and are not refundable for change of mind.
2. The client will be charged the deposit amount once the chosen entertainer(s) have confirmed their availability, and have been allocated to the booking.
3. The booking will be forfeited if the deposit is not able to be paid within 24 hours of Celeste Agency attempting payment of the deposit.

BOOKING AMENDMENTS

1. Amendments to the booking schedule, day, or place are permissible up until one (1) week prior to the booking, on the basis that the chosen entertainer(s) are able to accommodate the amendments.
2. Celeste Agency cannot guarantee the chosen entertainer(s) will be available if a booking is amended.
3. Alternative available entertainer(s) will be offered for substitution if the previously chosen entertainer(s) are not available to accommodate the amended booking.
4. Amendments less than seven (7) days before a booking will not be accepted.

CANCELLATIONS

1. In the event of a cancellation by the client, the deposit is non-refundable. The amount held will be paid to the entertainer(s) as a cancellation fee to cover the costs associated with the cancellation.
2. In the event of a cancellation by an entertainer(s) where a suitable alternative(s) is not available, the deposit for each entertainer(s) that cancelled will be refunded to the client in full or credited towards the booking.
3. Entertainers will advise once they have arrived on location for the booking. If after 20 minutes they are unable to contact the client, this will be deemed a cancellation by the client and the deposit will be non-refundable.

DAY OF THE BOOKING

1. The entertainer(s) will meet the client when they arrive at the location, and they will then be led to a separate room to change. At this stage, any outstanding payments should be given to the nominated entertainer(s). There will be no refunds given after the payment has been made. If you have any issues with any of the entertainers, please call Celeste Agency as soon as possible.
 2. The clock will start when the entertainer(s) arrive at the location. Time also starts once the booking has been made if a client makes the entertainer(s) wait to begin. Entertainers are expected to make up any time missed at the end of the booking if they are more than 15 minutes behind schedule. The fee equal to the time not completed will be returned by the entertainer(s) if for any reason they are unable to stay past the scheduled finish time. Please call Celeste Agency right away if a refund cannot be arranged with the entertainer(s). A refund cannot be given later if the agency has not been contacted right away.
 3. Celeste Agency should be advised of any extensions, upgrades, or other services within a booking as soon as possible.
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BOOKING RULES

4. The client is responsible for ensuring all guests are aware of the rules and that they adhere to them at all times.
 5. The client accepts all responsibility for the guests adhering to the rules outlined herein.
 6. Sharing of contact information, including social media accounts, shared between clients, guests, and entertainers is prohibited during bookings.
 7. It is prohibited to take photos or videos of the entertainer(s) unless they have given their expressed consent to do so.
 8. Entertainer(s) reserve the right to request the client and other guests to put all recording devices away should they feel that they will be recorded without consent.
 9. If the event will have a mixed crowd, the client must inform Celeste Agency when making the booking because some entertainers are not comfortable performing for mixed crowds.
 10. Touching entertainer(s) is only permitted when they have given expressed consent and direction to do so.
 11. There is a zero tolerance for abusive behaviour by clients or guests towards any entertainer(s). This includes but is not limited to yelling, insulting language, throwing objects, physical assault, harassment, grabbing, slapping, pulling, threats, degrading comments, inappropriate grabbing/touching, or anything otherwise considered a criminal offence under the law. The client is responsible for ensuring the entertainer(s) are not exposed to this behaviour during the booking by the client themselves or their guests.
 12. The purpose of an entertainer is to provide a certain service, such as pouring drinks, socialising, and entertaining the guests. The entertainer(s) reserves the right to refuse requests for extra services and this must be respected. It is expected that the client and their guests will accept this at the first refusal and treat the entertainer with dignity and respect.
 13. We offer exclusively non-sexual services only, it is inappropriate to ask our entertainers for any full-service sexual services.
 14. Our entertainer(s) reserve the right to leave, and all payments will be forfeited if full-service sex workers are booked from another source, while they are booked and present for the event. Many entertainers do not feel comfortable working alongside full-service sex providers due to potential legal repercussions and pressure to provide the same services, among other reasons. Escort services and adult entertainment are two completely different services, and they should not be combined.
 15. Under no circumstance may there be in attendance at a booking a person who is under the age of 18 years of age at bookings involving topless waitressing, nude waitressing, or strip performances. It is the client's responsibility to ensure that all guests are 18 years old or older prior to the arrival of the entertainer(s).
 16. All entertainer(s) reserve the right to see a form of ID. If the guest/s are underage, the entertainer(s) will leave and there will be no refunds.
 17. The entertainer(s) have the right to leave the booking immediately and no reimbursement will be given if any of the rules or terms and conditions are in breach by the client or guests.
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MEDIA RELEASE AND SOCIAL MEDIA POLICY

1. The release of any videos, imagery, or social media tagging is strictly prohibited without the written consent of Celeste Agency. This includes, but is not limited to, posting on social media platforms such as Facebook, Instagram, Twitter, TikTok, Snapchat, and any other online or digital media.
2. Clients must not record or share any content featuring the entertainers without obtaining prior written permission from Celeste Agency. Any breach of this policy will be considered a violation of the terms and conditions and may result in legal action, the immediate termination of services, and forfeiture of any deposits or payments made.

MARKETING COMMUNICATIONS

1. By providing your email address, you consent to receive email notifications and information on behalf of Celeste Agency. You may opt out of this email service at any time by contacting us or following the opt-out instructions included in each email you receive.

REPRESENTATION AND DIRECT CONTACT

1. Celeste Agency is the exclusive representative of its entertainers. At no point should the client attempt to bypass the Agency to contact the entertainers directly without the written consent of Celeste Agency. Any communication, bookings, or negotiations must go through Celeste Agency. Failure to adhere to this clause may result in the immediate termination of services and forfeiture of any deposits or payments made.

LIMITATION OF LIABILITY

1. Celeste Agency will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees that arise from any bookings by any entertainer(s).

INDEMNITY

1. Except where prohibited by law, by making a booking reservation you indemnify and hold harmless Celeste Agency from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of the booking or your violation of these Terms and Conditions.

CHANGES

- I. These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate Celeste Agency and the services of our entertainers and the way we expect our clients and guests to behave. We will notify clients of changes to these Terms and Conditions by post on our website.

APPLICABLE LAW

- I. These Terms and Conditions are governed by the laws of the State of Queensland.