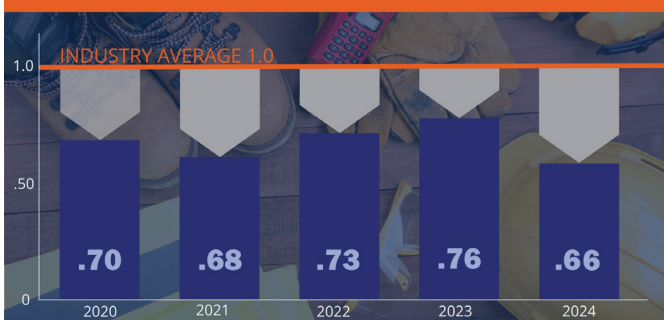# Unleash the Power of Safe, Highly Trained Teams

Since 2009 NTI has been known for the highest quality fiber and data center infrastructure deployments. Applying comprehensive, proprietary training, safety, and quality systems, we offer customers a clear advantage in project quality and efficiency.

LOW EMR YEAR AFTER YEAR

INDUSTRY AVERAGE 1.0

1.0					
.50					
	.70	.68	.73	.76	.66
0	2020	2021	2022	2023	2024

Safety is a core value of our business and the most important job of all employees. Every teammate has the power to stop work on the jobsite if they see a safety risk.

Safety first

We take our responsibility to safety very seriously, continuing to maintain and develop a program that includes:

- A people-first philosophy that recognizes employees' drive to stay injury-free, not just compliant.
- Executive leadership commitment and a growing team of qualified safety pros.
- Complete health and safety policy documentation and training programs.
- Industry leading compliance app for training tracking and incident reporting.
- Continuous improvement using root cause and contributing factor data.
- Required daily project safety briefings and job hazard analyses.
- Detailed jobsite safety observation & reporting.
- Participation in all relevant industry safety associations.

All employees on our jobsites have the required OSHA and technical certifications to meet or exceed regulatory compliance and get the job done safely.

Quality without compromise

Our workforce is prepared to work safely and exceed our customers' expectations through a tailored Quality Assurance program. In the field, we ensure safety and project quality by conducting structured jobsite assessments, then resolving any concerns via:

- Immediate individual coaching
- Jobsite training sessions
- New training assignments in our compliance tool
- Lessons learned or policy update communications

With a focus on continuous improvement, we also address issues that occur due to systemic gaps by:

- Updating documentation and policies
- Creating & revamping offered training courses
- Distributing new tools or materials if needed

Training for the future

NTI keeps on top of new industry trends and emerging technologies with appropriate update to our field training courses. The training team also supports office staff with coursework to build professional skills and work more productively.

- Industry certifications—Our field workforce stays certified + meets all customer project quality standards.
- State-of-the-art facilities—Hands-on labs help technicians learn in real world settings.
- Extensive course options—Our learning library empowers staff to stay qualified or work toward career advancement.
- New hire onboarding—In person and video bootcamps quickly get new technicians up to speed on work skills and expectations.
- Non-technical training—Online tutorials help office teammates efficiently navigate company systems and improve their soft skills.