



2026 MAINTENANCE REQUEST FORM

PHONE: 631-586-2135 | E-MAIL: SERVICE@SKYBLUEPOOLS.NET

No vacuum or maintenance services will be scheduled without this form completed and on file in our office.

RETURN COMPLETED FORM VIA EMAIL OR MAIL TO 94 NORTH INDUSTRY CT. DEER PARK, NY 11729

By signing this form you approve text messages to be sent to you for payment

NAME: _____ PHONE: _____ EMAIL: _____

ADDRESS: _____ TOWN: _____ ZIP: _____

Please select service(s) needed and fill out form completely, front and back.

Backwash Service	\$100 (per visit; does not include cost of chemicals)
Initial Power Vacuum	\$125/hr (per visit; does not include cost of chemicals)
Weekly Maintenance (Pool or Standalone Spa)	\$100 (per visit; does not include cost of chemicals)
Bi-Weekly Maintenance (Pool or Standalone Spa)	\$120 (per visit; does not include cost of chemicals)
Weekly Maintenance (Pool and Spa)	\$125 (per visit; does not include cost of chemicals)
Bi-Weekly Maintenance (Pool and Spa)	\$145 (per visit; does not include cost of chemicals)
Weekly and Bi-Weekly Chemical Maintenance	<p>\$90 (per visit; does not include cost of chemicals)</p> <p>These maintenance services do not include a vacuum. Chemicals will be tested and adjusted. Chemical adjustments are done so as an additional charge; you will be charged based upon the chemicals required to balance your pool's chemistry.</p>

Draining a standalone spa is subject to our labor fee (\$200/hr)

Maintenance services do not include the cost of chemicals. Maintenance services include up to one hour of service. If service exceeds 1HR you are charged a per hour fee.

PAYMENT INFORMATION

Due to our new payment processing system, all customers are required to resubmit credit or debit card information.

METHOD OF PAYMENT: CASH CHECK VISA MASTERCARD AMEX DISCOVER

Card Number: _____

Cvc: _____

Name on Card: _____

Exp. Date: _____

CUSTOMER PRICING NOTICE: Credit 3% | DEBIT CARDS NO FEE

To cover the cost of credit card acceptance, we pass on a Credit Card Charge. This fee is not more than our cost of accepting cards. There is no fee for debit cards.

- Maintenance days are subject to change and are not guaranteed.
- All customers are subject to a "Return Visit" fee of \$100 once we arrive for any service, regardless if work is completed or not.
- Maintenance services must be canceled with the office at least 24 hours prior to the scheduled service date to avoid a convenience fee/late cancellation fee "Convenience Fee/Late Cancellation Fee" of \$100 (applies if Sky Blue Pools arrives for service and appointment is canceled on-the-spot)
- Total cost of your service will be determined at time of service.

No service will be performed without an updated Credit Card Authorization form on file. By signing this document, you agree to the above requested services being performed by Sky Blue Pools and all Terms and Conditions accompanying this 2026 Request Form including rendering payment at time of service or having the card on file charged for all fees incurred at service without customer notification. Sky Blue Pools has the right to stop service if payment is not received.

SIGNATURE: _____ DATE: _____

Terms & Conditions

DISCLAIMER

1. Upon completion of a service appointment, Sky Blue Pools releases any responsibility to maintain a customer's pool unless an agreement has been established requesting such services.
2. Sky Blue Pools is not responsible for failure of or damage to coping, swimming pool structure, or any equipment that may be a result of slippage, buried debris, runoff, fire, storm, flood, earthquakes, and other occurrences deemed to be acts of God or the direct result of negligence by the Homeowner. Furthermore, Sky Blue Pools is not responsible for damages or failure of vinyl liners that are in poor condition. The customer assumes all responsibility for any damages and fees associated with said damages that may occur as a result of requested services. (i.e. an aged liner cracking from stress of a power vacuum service).
3. Sky Blue Pools is not responsible for any equipment stored at the jobsite. It is the customer's responsibility to appropriately store their own equipment.

HOMEOWNER RESPONSIBILITY

1. The "Owner" accepts responsibility for the property at the address listed on the Customer Service Agreement and as such asserts all responsibility for this property as Homeowner.
2. The Homeowner is fully responsible for supplying water, electricity, and fuel as necessary to properly operate equipment and perform requested services.
3. It is the Homeowner's sole responsibility to obtain any necessary permits and pay any fee(s) to municipalities as is required as a prerequisite to emptying a pool or spa. Any fines incurred due to the discharge of water are the Homeowner's financial responsibility.
4. The Homeowner agrees to have the swimming pool/spa water level raised to proper-operating level prior to service (at least to the middle of the skimmers). A proper external electrical outlet as indicated by code and water source must be available.
5. For Opening services, upon arrival of the technician, if there is water and/or debris on the cover, the customer is responsible for the fee of \$120/hour for removal of the water and debris.
6. For Opening services, if the system cannot be started at time of scheduled service, the customer agrees to pay a \$100 Return Visit Fee at the time of the return visit in addition to the applicable opening fee(s).
7. The Homeowner accepts all responsibility for providing a safe work environment for all Sky Blue Pools service employees; this includes but is not limited to extermination of insects, wild animals, proper electrical fixtures, and other measures to ensure safety of all workers.
8. For vacuum services, the customer is responsible for notifying Sky Blue Pools if their pool is not ready for vacuum services. Should a service technician arrive at the home and be unable to perform a scheduled vacuum service, the customer is responsible for a \$100 Return Visit Fee.
9. Should a customer wish to supply chemicals for services, it is the homeowner's responsibility to have all supplies readily accessible at time of appointment or the customer will be responsible for charges for chemicals supplied by Sky Blue Pools.
10. The homeowner is responsible for the integrity, adequate storage, and proper maintenance of all equipment including but not limited to pumps, heaters, filters, and liners. Sky Blue Pools will not be held responsible for subsequent equipment failure including but not limited to components and unrelated equipment that may occur during or after service is performed. Sky Blue Pools does not and cannot guarantee the integrity of a customer's equipment and it must be understood that the repair of one element may result in other component/equipment failure as a result in changes in stress, pressure, etc.
11. **Service appointments are confirmed with a minimum of 24-hour notice prior to the service date. If the Homeowner must cancel services, Sky Blue Pools requires prior notification. Any appointment for any service that is not canceled prior to the arrival of servicemen to the home is subject to the \$100.00 convenience fee.**

DELAYS AND SERVICE CHANGES

12. All appointments are confirmed by our office with a minimum of 24-hour notice. Any appointment that is not satisfactorily confirmed by the customer will be cancelled at the discretion of Sky Blue Pools.
13. It is the goal and intention of Sky Blue Pools to perform all requested and confirmed services in a timely manner with exception of when external elements deem this impossible. This includes issues related to inclement weather, acts of God, lack of access to swimming pool/spa on the owner's part, and other elements outside the control of Sky Blue Pools.
14. Any changes to the scope of work should be accounted for in writing and payment for such services must be rendered at time of service unless otherwise agreed upon prior to the completion of service.

PAYMENT

15. No work shall be performed without a completed and signed Customer Service Agreement and Credit Card Authorization on file with Sky Blue Pools. **Sky Blue Pools has to right to stop service if payment is not received.**
16. To cover the cost of credit card acceptance, we pass on a Credit Card Charge. This fee is not more than our cost of accepting cards. There is no fee for debit cards.
17. Payment and Terms: Invoices are payable on receipt; the service invoice serves as a copy of the invoice to be paid. Any payment courtesy extended by Sky Blue Pools is void after 2 weeks from the service appointment at which time Sky Blue Pools is authorized to charge the credit card provided prior to service. **Any unpaid invoice is subject to \$10.00 late fee per invoice, every 30 days the invoice is unpaid.** In the event of delinquency resulting in collections fees, attorney fees, or any other fee incurred to recover due funds is the sole responsibility of the customer. Any check deposited in the bank that is subsequently returned for insufficient funds will be subject to a \$35.00 fee.
18. Any discrepancy or dispute regarding an invoice shall be deemed invalid after 30 days of the invoice date. After 30 days, the entire amount due will be valid and not available for negotiation.

WARRANTY

Sky Blue Pools guarantees all workmanship for up to one year from the original service date. Any equipment or material is subject to the manufacturer's limited 1 year warranty unless otherwise explicitly outlined in the job order. Any malfunction or defect in equipment or workmanship should be reported within 24 hours of the original repair; Sky Blue Pools will make the repair pending all terms and conditions of the service agreement have been withheld and payment was made to Sky Blue Pools as described in payment terms of this agreement. Warranty of service and parts is due to the original signee of this agreement and is non-transferrable unless explicitly documented as such. Any warranty service regarding malfunction of equipment or workmanship that is reported will be repaired as soon as possible by Sky Blue Pools, schedule permitting (usually within 24 to 48 hours). Sky Blue Pools will not warranty or be held financially responsible for services rendered by an outside vendor or competitor including those that may be contracted to correct a workmanship or equipment defect that has resulted from a Sky Blue Pools service. Sky Blue Pools and Sky Blue Pools only is responsible for completing such repairs; should an outside vendor be contracted to perform service, all warranties as outlined by Sky Blue Pools will be voided unless explicitly stated in writing to the customer.

INDEMNIFICATION

The Homeowner shall indemnify and hold Sky Blue Pools harmless for any claims or litigation commenced against Sky Blue Pools due to the Homeowner's breach of any provision in this agreement.

NOTES

19. It is the customers' responsibility to add additional shock and backwash/rinse their cartridge until the pool is satisfactorily clear for the power vacuum. Further instruction can be found under the FAQ section at www.skybluepools.net.
20. All equipment storage areas should be cleared and made accessible prior to service appointments. Sky Blue Pools is not responsible for damages to customer's property that is adjacent to pool equipment that must be accessed.
21. Cover installation is not included with closing; additional pricing can be requested if this service is necessary.
22. Pool closings scheduled after November 1st are subject to additional fees and an increased base price.
23. Water always runs through a pool heater unless the unit has been satisfactorily bypassed. The unit must be summarized and winterized to prevent leaking. Sky Blue Pools will attempt to fire the heater at startup. The fee for summarizing the heater includes reinstalling drain plugs, pressure switches, and attempting to fire. Summarizing the heater does not guarantee that the heater will successfully fire upon attempt

Terms & Conditions are subject to change without notification at any point as necessary.

By Signing this document, you agree to all Terms and Conditions

Signature

Date