

Peregrine

The logo graphic for Peregrine, consisting of three curved, overlapping lines in a teal color, positioned to the right of the word 'Peregrine'.

Risk Management

Job Description

Role: Head of Travel Risk Management

Type: Full Time

Location: Plymouth, UK



PEREGRINE RISK MANAGEMENT

A thriving Security Risk Management company whose Headquarters are based in Plymouth, Devon. We provide services across the globe to a wide variety of interesting and dynamic clients. In a fast passed industry Peregrine Risk Management provides its clients high level security risk management solutions, protecting their people, assets and reputation. Peregrines industry experience and knowledge enhances operational resilience by designing, delivering and managing security risk management services worldwide in benign, complex and high-risk environments.

For a Peregrine Risk Management overview and to see our exciting solutions visit:

Company Website: <https://www.peregrine-rm.com/>

ROLE OVERVIEW

Peregrine Risk Management is seeking a capable and experienced **Head of Travel Risk Management** to lead the delivery, development, and continuous improvement of its Travel Risk Management services.

This is an intermediate to senior level role requiring strong global situational awareness, client facing confidence, leadership capability, and a practical understanding of how technology supports effective Travel Risk Management.

The role will oversee the design and delivery of Travel Safety Programmes, client advisory support, incident response, global repatriation coordination, intelligence integration, and the development of policies and procedures aligned with recognised best practice, including ISO 31030 Travel Risk Management.

KEY RESPONSIBILITIES

- Lead and manage Peregrine's Travel Risk Management function, ensuring services are aligned with client needs, business objectives, and global risk standards
- Act as a senior point of contact for clients, providing trusted advice, relationship management, and high quality service delivery
- Support the design, implementation, and review of client Travel Safety Programmes, including policies, procedures, escalation frameworks, and risk management processes
- Provide Travel Risk Management consultancy, including risk assessments, programme reviews, journey management, gap analysis, and strategic recommendations
- Maintain excellent global situational awareness and integrate intelligence into client advice, operational planning, and decision-making
- Support travel related incidents, crises, evacuations, repatriations, and complex global assistance requirements in addition to the management of our Global Security Network and Journey Management services
- Ensure services are delivered and tracked in line with contractual obligations, KPIs, SLAs, compliance requirements, and industry best practice
- Work closely with internal teams, senior leadership, compliance, commercial teams, technology teams, and external partners
- Support the development, onboarding, demonstration, and operational use of Peregrine's technical platforms, including Foresight, Guardian, and Overwatch
- Identify opportunities to improve service delivery, client experience, technology use, processes, and documentation
- Promote Peregrine's values, professional standards, and commitment to high quality risk management services



QUALIFICATIONS AND EXPERIENCE

Essential

- Minimum of a BSc degree or Level 5/6 vocational qualification or above in a relevant field such as Travel Risk Management, Security Risk Management, SRM Consultancy, Intelligence, Geopolitics, International Relations, Crisis Management, Risk Management, or a related discipline
- Experience in Travel Risk Management, security risk management, intelligence, crisis management, geopolitical risk, or a related discipline
- Strong understanding of Travel Risk Management principles, including traveller safety, risk assessment, incident response, evacuation, and repatriation
- Excellent global situational awareness and ability to interpret geopolitical, security, operational, and travel related risks
- Strong client facing, communication, and stakeholder management skills
- Good understanding of technology and its application within Travel Risk Management, including traveller tracking, alerting, intelligence, communications, and operational response platforms
- Ability to produce clear reports, briefings, policies, procedures, and client facing documentation
- Strong judgement, professionalism, and the ability to operate effectively under pressure

Desirable

- Knowledge of ISO 31030 Travel Risk Management
- Experience building or improving Travel Safety Programmes
- Experience supporting global evacuation, repatriation, crisis response, or traveller assistance operations
- Experience delivering client presentations, platform demonstrations, consultancy outputs, or senior level briefings
- Previous leadership, mentoring, or team coordination experience

Key Skills and Competencies

- Leadership and team management
- Client relationship management
- Strategic and operational thinking
- Strong written and verbal communication
- Intelligence analysis and risk interpretation
- Crisis response and decision-making under pressure
- Technology awareness and digital platform confidence
- Policy, procedure, and programme development
- Commercial awareness and service delivery focus
- Collaborative and professional approach



Role Expectations

The **Head of Travel Risk Management** will be expected to operate as a trusted subject matter lead for Peregrine Risk Management and its clients. The successful candidate will combine Travel Risk Management expertise with strong leadership, client engagement, technology awareness, and sound operational judgement to support safe, effective, and resilient global travel.

Reporting

Work Location: Office or Hybrid Options Available

Department: Operations

Reporting to: Director (Operations)

Employment Details

Term: Long term team member

Type: Full Time

Holiday: 25 days per annum

Pension: Pension scheme

Parking: Included

Gym membership: Included

Salary: Competitive for the role and location

How to Apply (Important)

Deadline: 10th July 2026

Process: Submit your most recent CV highlighting your relevant key skills along with a covering email summarising your expertise, interest and earliest start date. Any applications that do not follow this process will not be considered. Title of email should include your name and the job title.

Send to: hr@peregrine-rm.com

Expectations: We are expecting a high volume of applications so we will only reach out to those applicants we feel are most suitable for the role. If you do not adhere to the application process your application will not be considered.

Peregrine Risk Management is dedicated to equal opportunity and inclusivity in employment without regard to race, religion, gender, sexual orientation, national origin, age, veteran or disabled status, or any other protected class.