

20/20 Vision

As Extended Thru 2023



GOAL #1: ENHANCING AND EXPANDING PROGRAMS AND SERVICES



**BOCA HELPING HANDS WILL BE THE
ESSENTIAL RESOURCE CENTER PROVIDING
EDUCATION, JOB TRAINING, PLACEMENT
AND HEALTH AND WELLNESS TO CLIENTS
SEEKING SELF-SUFFICIENCY.**

Goal #1: Enhancing and Expanding Programs and Services

Strategy 1.1 Expand the depth and breadth of our current scope of programs and services that equip clients to gain self-sufficiency.

New Initiatives	Persons Responsible	Status
NI1.1.1 Addition of a construction trades career path through Palm Beach State College. Estimated budget impact \$30k	Director of Programs	Under evaluation (budget impact pending)
NI1.1.2 Explore option of partnering with a training organization to supplement capacity of current partners.	Exec Director /Director of Programs	Under evaluation
NI1.1.3 Evaluate the implementation of an auto mechanic training program in the mold of JM's YATC school	Exec Director /BOD	Under evaluation
NI1.1.4 Strengthen job placement assistance (Phase IV) through partnerships with employers, schools and placement agencies	Director of Programs	Our IT and Healthcare partner schools will deploy their placement services for our JT clients. Initial conversations ongoing with Manpower.
NI1.1.5 Recruit volunteers to serve as Career Mentors to maintain contact with JT graduates over a longer period	Director of Programs /Volunteer Manager	

Goal #1: Enhancing and Expanding Programs and Services

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New Initiatives	Persons Responsible	Status
NI1.1.6 Expand RC & CAP assistance outside Boca Raton City Limits to communities (zip codes) currently being served by BHH. First to Delray, then Boynton and next to Lantana over the course of approximately 6 months. This would be subject to an initial budget limit of \$180k for 2021 for RC expenditures outside Boca.	Director of Programs	Delray Zip Codes will include: 33482,33483, 33444, 33445,33446,33448. In Boynton: 33426, 33427 33435,33436,33462 & 33472. In Lantana 33461 & 33462 This can be implemented in the near term via remote interviews. Use of the Lantana facility for in-person interviews will be implemented pending relaxation of COVID protocols
NI1.1.7 Increase current limit of \$1,000/month for rent assistance to \$1,500/month, with option to consider exception cases up to \$2,000/month (estimated budget impact \$40K)	Director of Programs	
NI1.1.8 Explore additional locations for the distribution of Genesis vouchers	Director of Programs	Trial at FAU campus to be conducted

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Strategy 1.1 Expand the depth and breadth of our current scope of programs and services that equip clients to gain self-sufficiency.

New Initiatives	Persons Responsible	Status
NI1.1.9 Explore opportunities to increase pantry distribution frequency in West Boca and Lantana from 1 day/week.	Director Food & Warehouse	Under evaluation
NI1.1.10 Implement Wednesday PM pantry distribution in Boynton at St John Missionary Baptist Church.	Distribution Coordinator	To be implemented by mid-March 2021
NI1.1.11 Investigate opportunities to expand pantry distribution at new location in west Delray (in vicinity of Kings Point)	Exec Director / Director Food & Warehouse	Under evaluation
NI1.1.12 Implement on a trial basis a pick-up Wednesday Lunch and/or a Thursday night dinner hot meal service in Lantana	Director Food and Warehouse	Trial to be implemented by April 2021
NI1.1.13 Implement expansion of Homebound service by acquiring heat retention equipment and additional drivers	Food Center Manager	Under evaluation (budget impact pending)

Goal #1: Enhancing and Expanding Programs and Services

Strategy 1.1 Expand the depth and breadth of our current scope of programs and services that equip clients to gain self-sufficiency

New Initiatives	Persons Responsible	Status
NI1.1.14 Implement Backpack Program in the 3 new schools identified for expansion	Director Food & Warehouse	Discussions with schools/school district ongoing
NI1.1.15 Work with agency partners to provide backpack service over the summer (estimated budget impact \$45k)	Director Food & Warehouse	Discussions ongoing with agency partners
NI1.1.16 Determine need for new vehicles and/or drivers pending expansion	Director Food & Warehouse	

GOAL #2: BUILDING PRODUCTIVE PARTNERSHIPS



**BOCA HELPING HANDS WILL BE AN
INNOVATIVE AND ESSENTIAL
COMMUNITY PARTNER.**

Goal #2: Building Productive Partnerships

Strategy 2:1 Strengthen and expand our network of charitable, educational, religious and government partners aligned with our mission and vision.

New Initiative	Persons Responsible	Status
NI2.1.1 Identify new food sources (additional supermarkets) and increase contributions from other partners like PBCFB in order to achieve increased diversification of our food supply	Director Food & Warehouse	Efforts ongoing to identify sources to maximize utilization of new warehouse

GOAL #3: FOCUSING ON IMPACT



**BOCA HELPING HANDS WILL BE A
LEARNING ORGANIZATION WITH AN
INNOVATIVE EVALUATION SYSTEM
TO MEASURE AND MAXIMIZE
IMPACTS.**

Goal #3: Focusing on Impact

Strategy 3:1 Implement an improved data tracking, monitoring, and reporting system that quantifies our success in meeting clients' basic human needs

New Initiative	Persons Responsible	Status
NI3.1.1 Work with an academic partner (UF School of Agriculture) to implement a survey process to assess the impact of our pantry bag program on food insecurity.	Director Food and Warehouse /Development Specialist	

Goal #3: Focusing on Impact

Strategy 3:2 Create and implement a data tracking, monitoring, and reporting system that measures clients' success in transitioning to self sufficiency

New Initiative	Persons Responsible	Status
NI3.2.1 With the help of the new Career Mentor volunteers implement longer term measures for the impact of Job Training on our clients achieving self sufficiency	Director of Programs/Job Training Admissions & Care Coordinator	