

Patient Portal Guide

<https://health.healow.com/EWOG>

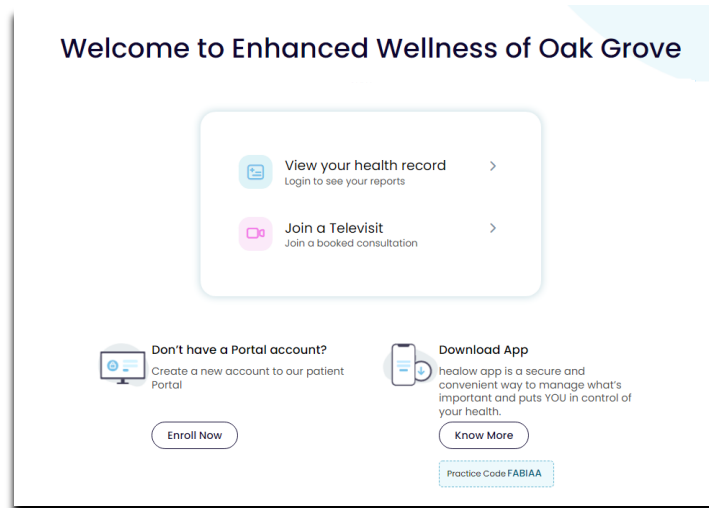
PATIENTS MAY:

- Submit requests for referrals, refills, lab orders, and more.
- Submit messages/questions to the front desk, nurse, or provider.
- View medical records and past lab results. You can print them from the portal as well.
- Receive educational materials and view any published documents from your provider.
- You can see your current/past statements. There is not a payment option on the portal.
- However, you can make a payment on our website: www.enhancedwellnessog.com

We will email/text you an electronic invitation to register for the patient portal. Keep a look out for an email from eCW Patient Portal (no-reply@eclinicalmail.com). We encourage you to log in and activate your account early, so all its features are available to you when you need them. This email will expire after a few days so be sure to register as soon as possible.

If you never registered for the Portal then you can create an account. However, it may take 2 business days before your account becomes active.

Here is a sample of what the login screen looks like.



- Click “View your health record”.

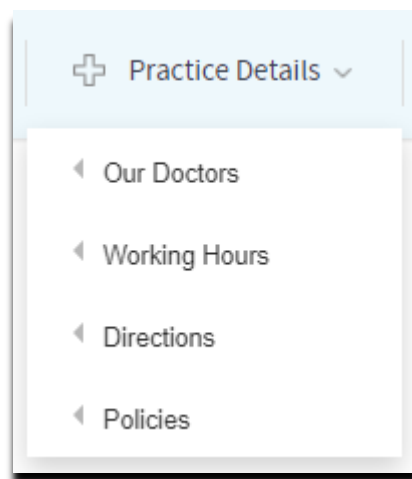
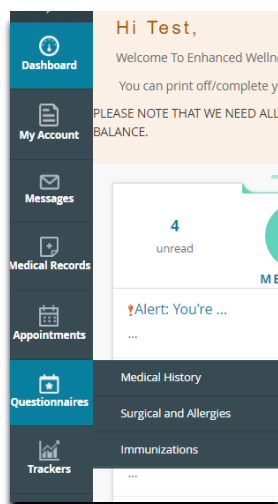
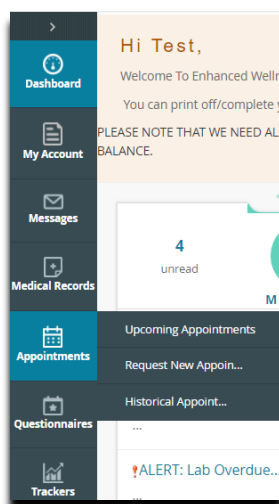
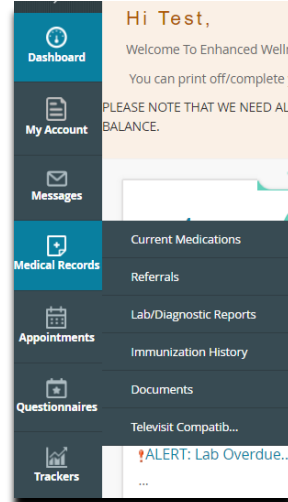
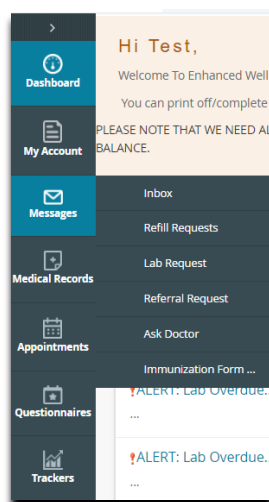
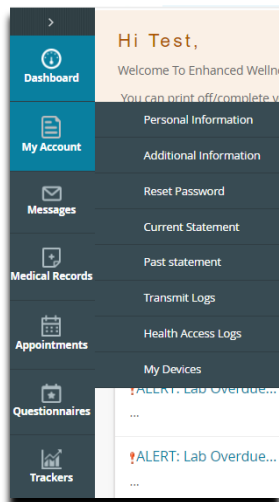
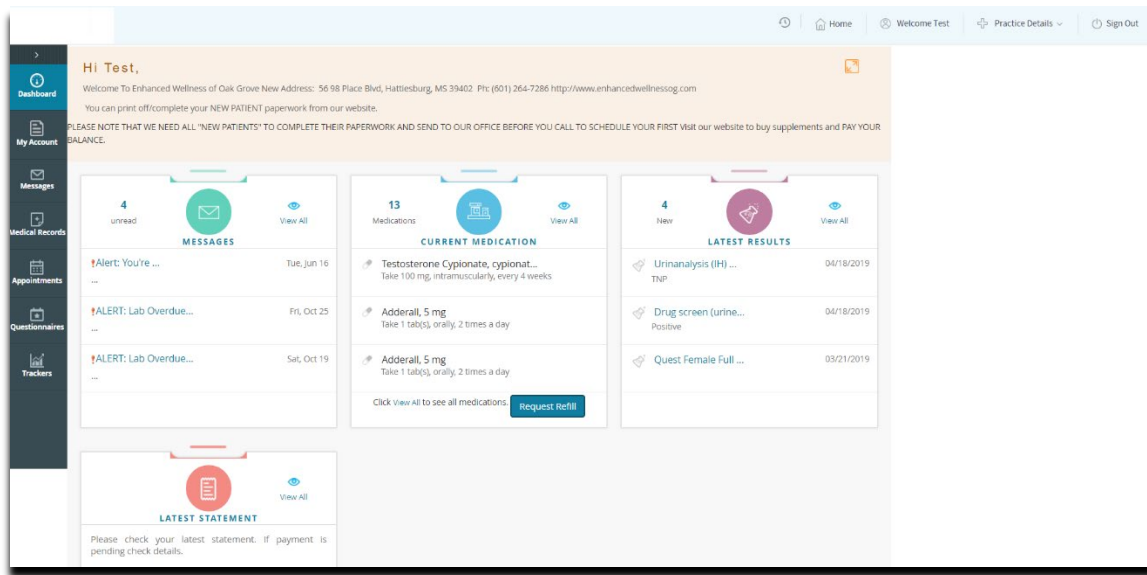
There are 2 ways to log in:

1. User Credentials (username and password) – you must register first
2. Using your mobile phone: You will enter your First name, Last name, and DOB. Then it will let you select a mobile# to send your verification code to. Once you enter your verification code then you should be able to access your portal.

You can also download the HEALOW app from the AppStore. The practice code is **FABIAA**

If you have any problems logging in, please contact our office. Email: EW OG@yahoo.com

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PASSWORD GUIDELINES

Please note, you must register for the Patient Portal and have logged in successfully before you will be able to use the HEALOW app.

Password must contain:

1. One Upper case character
2. One Number
3. One Special Character
4. Length of password should be at least 7 characters but maximum of 32.
5. Password cannot start with a Special character.
6. Example: enHanced@2

If you have any problems logging in, please contact our office. Email: EW_OG@yahoo.com