

# HVAC Service Technician (Residential) — Jacksonville, FL

## About the Role

Diagnose, repair, and maintain residential HVAC systems (heat pumps, gas furnaces, mini-splits). Deliver clean work, clear explanations, and great customer experiences.

## Responsibilities

- Troubleshoot electrical/refrigeration faults; perform repair/replacement
- Seasonal maintenance; airflow & charge verification (SH/SC)
- Start-up/commissioning; document work and parts
- Educate homeowners; upsell appropriate IAQ/maintenance plans
- Participate in on-call rotation

## Qualifications

- 3+ years residential service; EPA 608 (Type II or Universal)
- Solid brazing, airflow diagnostics, meter use (manifold/vac/micron)
- Clean driving record; comfort with tablets/CMMS
- Customer-first communication

