



## **Non-Discrimination Statement**

Advocare, LLC, ("Advocare") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Advocare, LLC, does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Advocare:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, please contact our office manager.

If you believe that Advocare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Vice President of Compliance, Audit & Privacy

Advocare, LLC  
401 Route 73 North, Building 10, Suite 320  
Marlton, NJ 08053  
*telephone:* 856-446-6551  
*email:* [compliance@advocaredoctors.com](mailto:compliance@advocaredoctors.com)

You can also electronically file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at the link, address or phone noted below.

[https://ocrportal.hhs.gov/ocr/cp/complaint\\_frontpage.jsf](https://ocrportal.hhs.gov/ocr/cp/complaint_frontpage.jsf)

### **U.S. Department of Health and Human Services**

200 Independence Avenue S.W.  
Washington, D.C. 20201  
1-877-696-6775

Civil Rights Discrimination Complaint forms are available at:

<https://www.hhs.gov/sites/default/files/civil-rights-complaint-form-0945-0002-exp-07312019.pdf>

Advocare's Grievance Procedure according to Section 1557 of the Affordable Care Act may be found at <https://www.advocaredoctors.com/Patients/Compliance-Program>.

## Language Assistance

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call (856) 446-6551

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (856) 446-6551

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (856) 446-6551

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (856) 446-6551

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (856) 446-6551

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (856) 446-6551 번으로 전화해 주십시오.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (856) 446-6551

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (856) 446-6551

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para (856) 446-6551

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (856) 446-6551

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。(856) 446-6551 まで、お電話にてご連絡ください。

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। (856) 446-6551 पर कॉल करें।

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। (856) 446-6551 'ਤੇ ਕਾਲ ਕਰੋ।

AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel (856) 446-6551

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε (856) 446-6551

DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. (856) 446-6551 irtibat numaralarını arayın.