

Susanne Hill



**Using Standardized
Mental Health
Patient Simulations
to Improve Patient
Outcomes, Build
Partnerships, and
Bridge Gaps**



& Carolyn Lam

2025



SIMULATION IN MOTION MONTANA

simmt.org



Rural Healthcare Challenges

- Burnout
- Skills decay
- Low volume/high impact
- Job dissatisfaction and turnover
- Aging workforce
- Training barriers
- Resource challenges
- Communication/relationship gaps

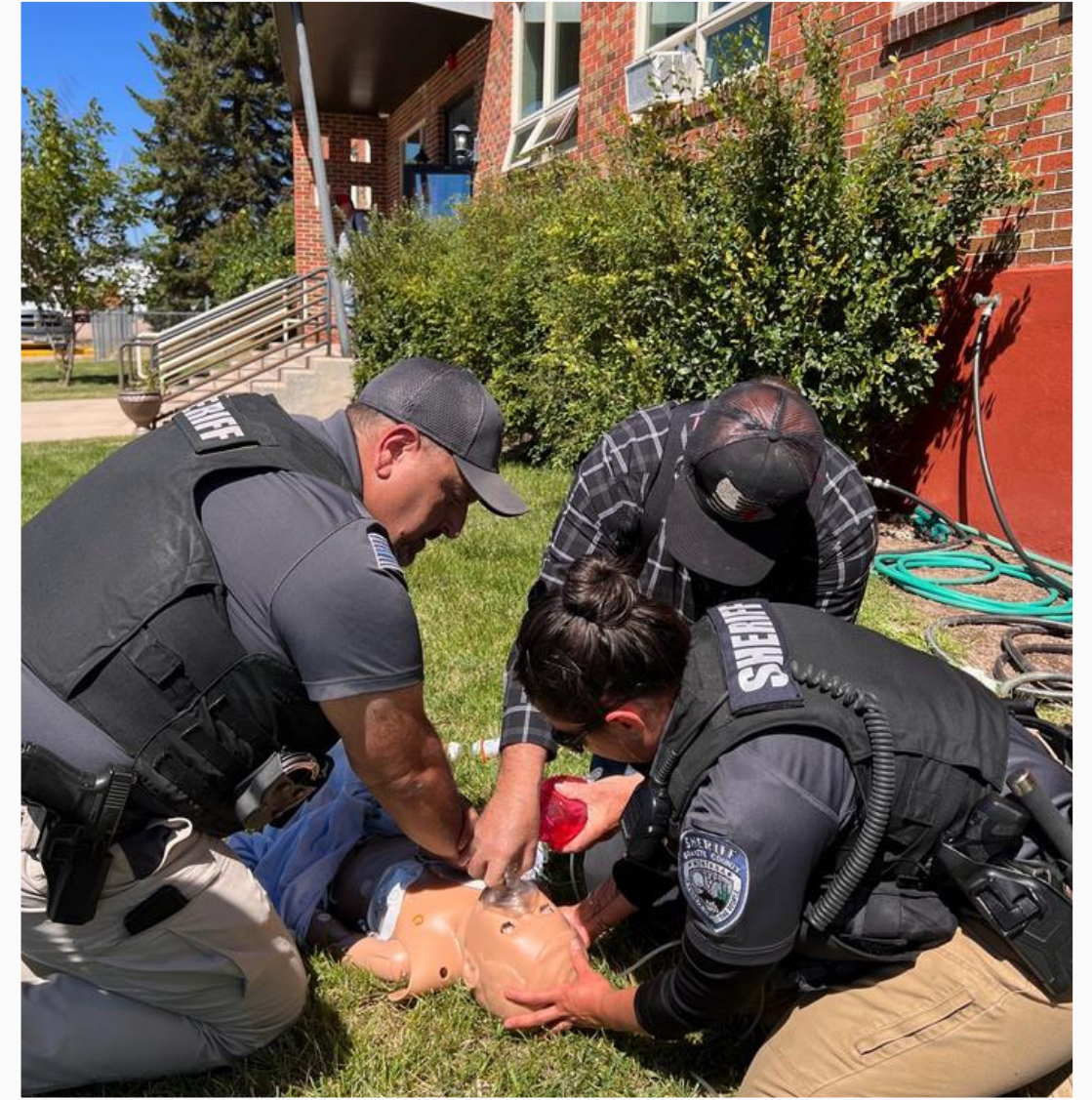


Rural Healthcare A Solution?

- 2015 - Helmsley + DPHHS = SIM-MT
 - Address challenges
 - Bring equity to rural areas
 - Provide high fidelity sim training
 - Train on new protocols/BP
 - Partner with others to tackle funding challenges



Our Evolution



A New Idea

- DPHHS/MHA/MHREF
- Take skills training and gap identification farther
- Highly Infectious Disease sim and debrief



MORNING

- Skills
- Gap identification

AFTERNOON

- Debrief to review

AFTER-ACTION

- Implementation



AN EVEN BIGGER NEW IDEA

An even braver undertaking





Better Together

A special thank you to **Karl Rosston**, Suicide Prevention Coordinator for MT DPHHS, for your help with curriculum and program development.





Law Enforcement



EMS



Hospital



Resources

MORNING

Skills training

- Standardized patient
- Follow complete patient flow
- **Patient is one of their own**

AFTERNOON

DEBRIEF

- Discuss identified gaps
- Resources: gaps and opportunities
- Key stakeholders
- Self-discovery
- After-action report





FROM VISION TO IMPACT



Bring partners together

Build and mend relationships

Strength across community

Foster awareness



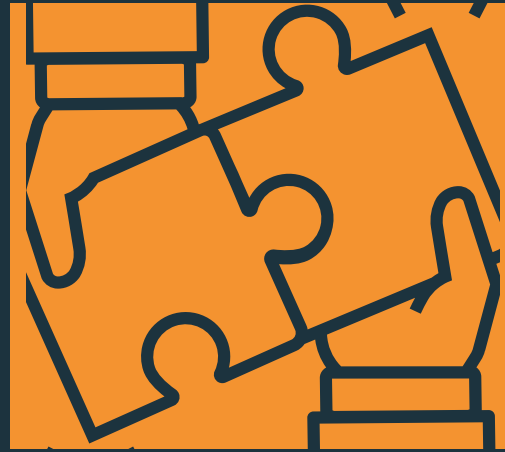
WHAT PEOPLE ARE SAYING

This brought me so much awareness. So realistic - you seemed to think of everything. We need more of these!

I feel so much more confident and prepared to handle a suicidal patient. Especially de-escalating verbally and keeping calm. I would love more trainings like this.

I am so impressed by the accuracy of the simulation. It was great to be able to share experiences and how stressors from work experience make us feel.

What Now?



Partnerships



Funding



Your sites



Thank you!



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