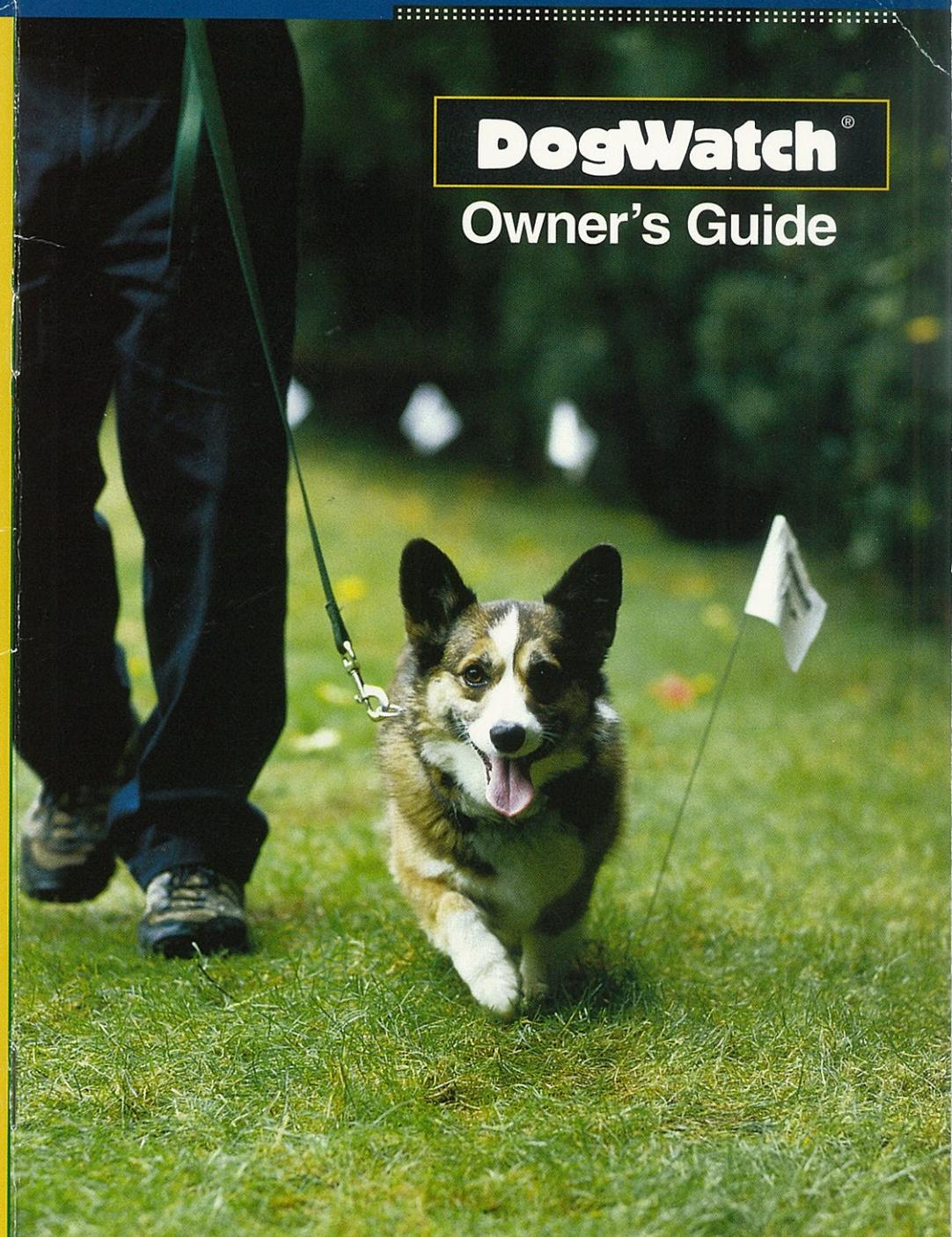


DogWatch[®]
Owner's Guide



DogWatch[®]

DogWatch Inc. • 10 Michigan Drive • Natick • Massachusetts • 01760
www.dogwatch.com • 800-793-3436

Hidden Fence Systems

Welcome To DogWatch!

Congratulations! You have purchased the most advanced hidden fence system available. Extensive research and testing have resulted in a product that will actually improve the relationship between you and your dog.

Currently there are over 50 million dogs in 30 million households in the United States. This large market is increasingly in need of effective containment systems as a result of growing leash law pressures and fence restrictions. DogWatch provides a solution in a cost-effective manner with no aesthetic impact to your property.

The system offers great flexibility. Not only can you contain your dog in your yard, you can also keep him out of your garden, rose bushes or swimming pool. It can even be attached to an existing fence to keep your pet from jumping over or digging under it.

To assure that your DogWatch® Hidden Fence System works properly, please follow the training procedures outlined in this manual. Any shortcuts may affect the performance of the system and could be unfair to your pet.

Thank you for purchasing the DogWatch Hidden Fence System.



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Important Safeguards

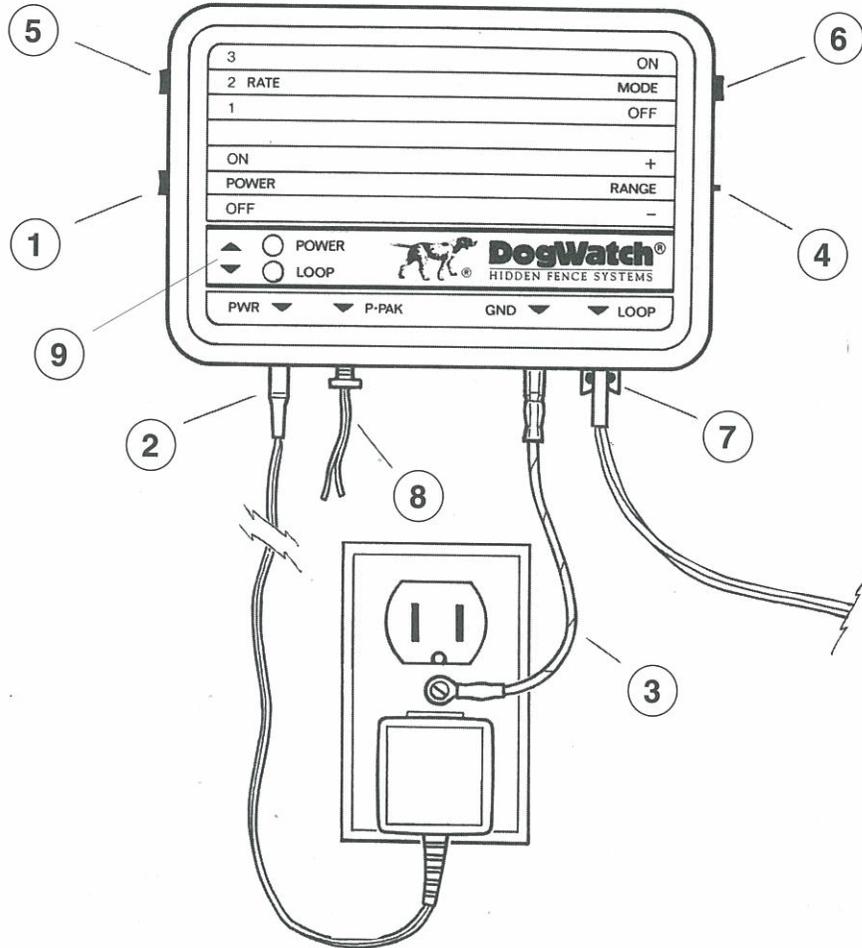
- ◆ Please read all the literature included with your DogWatch® Hidden Fence System before turning the system on or beginning training.
- ◆ Do not attempt to shortcut the complete training of your dog.
- ◆ The DogWatch Hidden Fence System is intended for the purpose of containing domestic dogs. Please do not use it for any other purpose.
- ◆ In the event your system requires servicing, please contact your local Authorized DogWatch Dealer. Attempting to service the system yourself may invalidate the warranty.
- ◆ Use care when testing the system. Never adjust the system while your dog is wearing the receiver collar.
- ◆ Keep the collar and the transmitter out of the reach of children.
- ◆ It is recommended that you unplug your transmitter from the wall outlet and disconnect the loop wire during lightning storms or when it is left unused for extended periods. This will prevent possible damage from lightning and powerline surges.
- ◆ This product is only intended for use with trained domestic dogs. If your dog is aggressive or violent and could cause harm to itself or others outside the fenced premises, you should take other measures to restrain your dog such as traditional fencing.



Product Descriptions

TRANSMITTER

The transmitter sends a digital FM radio signal through the boundary wire. This signal can be adjusted, allowing you to control the "hidden fence" around your property. It operates on a standard 110 volt outlet.



TRANSMITTER FEATURES

1. Power On/Off: This switch gives you easy access to turn the transmitter on or off. The red **Power** indicator light on the front panel lets you know that it is operating.

2. Power Supply: The transmitter is powered through a power supply plug which should be plugged into a properly grounded 110 volt outlet. The adapter plugs into the transmitter jack labeled "PWR."

3. Ground Wire: The green ground wire is plugged into the transmitter at the location labeled "GND." The round connector on the green ground wire should be attached under the screw on the outlet faceplate. It will, however, only be effective if your outlet is properly grounded. If you have any questions about having a properly grounded outlet, consult your local electrician.

4. Range +/-: The radio signal is transmitted from the boundary wire in all directions. The signal is adjusted by the range control on the transmitter to create a signal field on each side of the wire. The recommended width is 8-10 feet. You can adjust the distance that the radio signal extends from each side of the boundary wire. To make the signal field wider, turn toward the "+." To make the signal field narrower, turn toward the "-." This control is very sensitive. You should always check the actual size of the signal field yourself whenever you make an adjustment before letting your dog out. See "Set Range" in training section. *Never adjust the transmitter while your dog is wearing the receiver collar.* **Signal Field:** The signal field has two areas. When your dog first enters the signal field, he will receive an audible warning. If he continues further into the signal field, he will receive a correction. The audible area is approximately the first 10% of the total signal field. To prevent your dog from entering the signal field and remaining in the audible area causing depletion of the battery, the receiver will transition from an audible warning to a short warning correction after a period of 10 seconds. This will activate regardless of the mode switch setting, but will not activate if the receiver is in the "Audible Only" Training Level (see page 6).

5. Rate*: This adjusts to three levels (1-slow, 2-medium, 3-fast). When your dog gets an electrical stimulation, he receives it in a series of pulses. Increasing the **Rate** means that he will receive a greater number of pulses per second. It is recommended that you begin your training on level "2."

6. Mode*: This turns the electrical stimulation on and off. If your dog enters the signal field with the **Mode** "on," he will receive an audible warning followed by electrical stimulation. When the **Mode** is "off," he receives an audible only warning (see "Signal Field" description above). The **Mode** should only be turned off if your dog has been thoroughly trained with the **Mode** "on" and consistently responds to the audible warning alone. We recommend that the **Mode** be left in the "on" position.

7. Loop Plug: Your system comes with zip cord with a plug on one end. This plug fits into the hole marked "**Loop**" on the bottom of the transmitter. This is the beginning of the boundary wire. Once your boundary wire has been properly installed and plugged into the transmitter, the green **Loop** indicator light will glow. If the boundary wire is broken or the signal is interrupted, the **Loop** indicator light will go out and an audible warning* will sound.

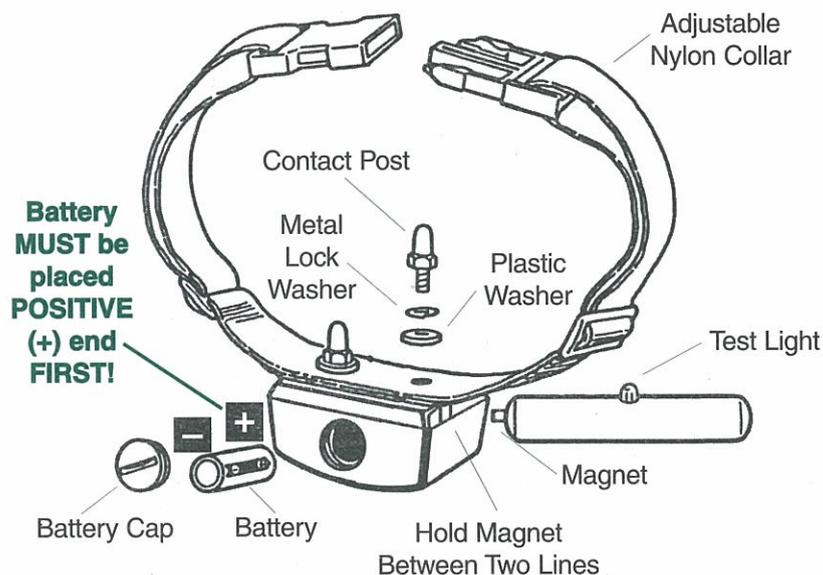
8. PowerPak™: Optional battery back-up system keeps the transmitter operating in the event of a power failure. When transmitter is being powered by battery back-up, the red power light will remain off. PowerPak plugs into the transmitter at "P-PAK".

9. Model Switch: This switch sets your transmitter to work with your specific receiver(s). Set the switch in the "up" position for Systems 1000, 2000, 3000; set to "down" for Systems 100, 200, or 300. Transmitter must be turned off when setting or changing this switch.

RECEIVER

The lightweight radio receiver worn by the dog identifies the coded radio signal from the boundary wire. It creates an audible warning followed by electrical stimulation to deter the dog if he comes too close to the boundary wire. It operates on a replaceable battery and is waterproof when the battery cap is properly seated.

Figure A.



RECEIVER FEATURES

Adjustable Collar: Each receiver comes fitted to an adjustable nylon collar. The collar should be positioned above the dog's regular collar with the *battery cap facing downward*. It should be adjusted to insure that the contact posts touch the skin on the dog's neck. *Check the fit for the first few days of wear to insure that the collar is not too tight or causing irritation to your pet's neck.*

*** IMPORTANT ***

DogWatch recommends that you remove the collar at night while your pet is inside.

Contact Posts: The receiver comes with two sets of contact posts: long, medium, short or short wide. You should determine the correct set based on your dog's neck shape, coat, and skin sensitivity. In general, the short wide posts work best with short fur and the medium posts with medium or long fur. The posts must make contact with the skin in order for the dog to feel the electrical stimulation. In certain cases, it may be helpful to clip some of the hair around the contact posts so that they can touch the skin more easily. Use care when tightening contact posts with the collar wrench, as over-tightening could cause damage to the receiver.

Antenna: The receiver incorporates an omni-directional antenna design. Utilizing multiple antennas on the receiver assures optimal reception from the signal field.

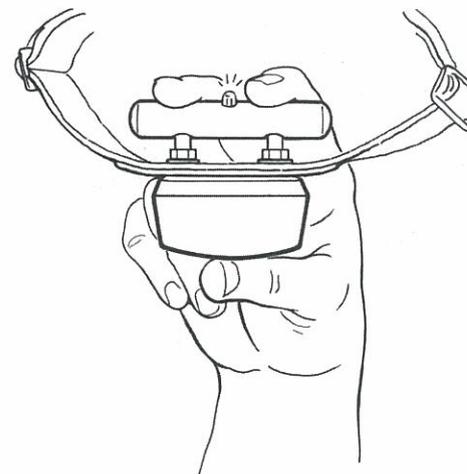
Battery: The receiver is powered by a 3.6 volt lithium battery. The receiver is designed for long battery life of up to one year dependent upon the rate of the transmitter and the correction level of the receiver. A high correction level and a fast rate will drain a battery more quickly than the lower levels and rates. **The positive (+) end of the battery must be inserted first.** When you first insert the battery, you will hear a series of beeps indicating that the receiver is active. (Please note battery handling instructions marked on battery.)

Test Light: The test light allows you to test the receiver. Hold the test light over the contact posts as shown below and carry the receiver into the signal field. When the receiver picks up the signal from the boundary wire, the audible warning will sound and the test light will come on (Figure B).

Safelink® Digital FM Design: Our exclusive digital FM microprocessor design (patents pending) allows the DogWatch receiver to recognize and activate only to our unique radio signal. This protects your pet from false activation caused by stray radio signals which may be emitted by other household and yard electronic devices.

Automatic Shutdown: The DogWatch system is designed to protect your dog from an over-correction in the unlikely event that your dog gets caught in the signal field. If your dog does not exit the signal field, the Receiver will automatically stop correcting after 15 seconds – protecting your dog from over-correction. The Receiver will automatically reset once the dog leaves the signal field.

Figure B.



SYSTEM 3000 RECEIVER PROGRAMMING

Custom Response: When you combine the Transmitter rate and the Receiver Training Levels, you can customize the Receiver to one of 13 training settings, as outlined in the chart below:

Training Level		1 (Low)	2 (Medium)	3 (Med High)
Transmitter	1	slow / low	slow / medium	slow / high
Rate Settings	2	medium / low	medium / medium	medium / high
	3	fast / low	fast / medium	fast / high

Training Level		4 (High*)	5 (X-High)	Audible Only
Transmitter	1	X-fast / high	fast / X-high	slow / audible
Rate Settings	2	X-fast / high	fast / X-high	medium / audible
	3	X-fast / high	fast / X-high	high / audible

*Level 4 will not release a stronger correction than the Medium High setting – it will just do it at a faster rate. When the Training Level is set to 4 (High) or 5 (Extra High) on the Receiver, it will override the Transmitter Rate Setting and remain constant.

Setting The Transmitter: The Transmitter rate switch adjusts to three settings: (1 – slow, 2 – medium, 3 – fast). When your dog gets an electrical correction, he receives it in a series of pulses per second. Increasing the rate means that he will receive a greater number of pulses per second.

Setting The Receiver: The System 3000 Receiver provides six training levels that allow you to customize the training setting to your dog's individual needs: low, medium, medium high, high, extra-high, and audible only. When the Receiver is first turned on, it will automatically be set to Training Level 2 (Medium).

To change the setting of the Receiver, hold your test light magnet between the two raised lines on the side of the receiver (see Figure A on Page 4). Hold the magnet steady and you will hear a series of beeps as the Training Level advances. From Level 2 (Medium), the Training Level will continue to advance as long as the magnet is held in position, beginning with three beeps (Training Level 3 (Medium High)). The beeps (or Receiver Tones) represent the Training Level you are at, as follows:

TRAINING LEVEL	RECEIVER TONES
Medium High	3 Beeps
High	4 Beeps
Extra-High	5 Beeps
Audible Only	1 Long Beep
Low	1 Beep
Medium (reset level)	2 Beeps

← cycle will reset

When you reach your desired Training Level setting, pull the magnet away from the Receiver. The Receiver is now set. **Note:** Any time the magnet activates the Receiver, it will advance the Receiver setting to the *next* Training Level, and continue to cycle through the settings in the order shown on page 6.

Recommended Settings

The majority of dogs respond well to Transmitter Rate Setting 2 and a Receiver Training Level 2 (Medium). Sensitive dogs that train easily respond best to lower rate settings and lower training levels. If your dog is a little more resistant to training, adjust your system to a higher rate setting and training level.

If Your Dog Is Hard To Train

Training Levels 4 (High) and 5 (Extra High) of your System 3000 are specifically designed to meet the needs of hard to train or problem dogs. These setting will provide that little extra correction that some dogs need as part of their training.

As with all DogWatch products, all settings are designed to be *Pet Friendly™* and will not hurt your dog in any way. When the Training Level is set to 4 (High) or 5 (Extra High) on the Receiver, it will override the Transmitter rate setting and remain constant.

Exclusive Training Options

When your dog is first introduced to the DogWatch system as part of a supervised training session, you might find it helpful to start with the Audible Only setting. The correction feature is now off and your dog will only hear the warning beep as he approaches the fence boundaries. *The Audible Only Training Level Receiver setting is independent of the Transmitter mode setting.*

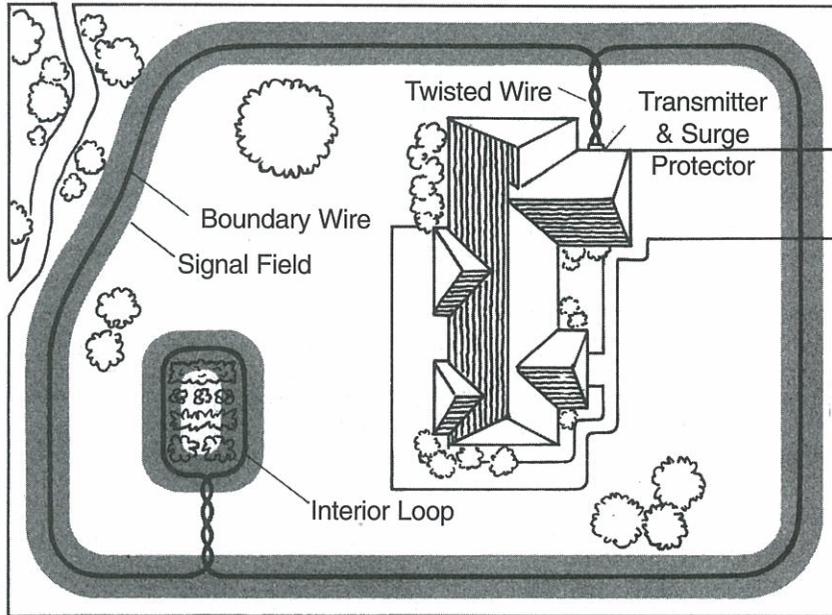
Multiple Dogs

System 3000 allows you to select Audible Only as your training level setting on each individual Receiver – allowing you to conduct training with one dog while the other is still protected with the correction feature enabled. It is recommended that the Audible Only setting be used only during supervised training sessions.

BOUNDARY WIRE

The boundary wire creates the perimeter for the DogWatch Hidden Fence System, and can enclose any area larger than 1/4 acre. It can be buried 3 - 4" beneath the surface of the yard or can lie on top of the ground (e.g.: in wooded or rocky areas). It can also be installed around gardens or swimming pools, or attached to an existing fence to prevent your dog from digging under or jumping over it.

FIGURE C.



BOUNDARY WIRE FEATURES

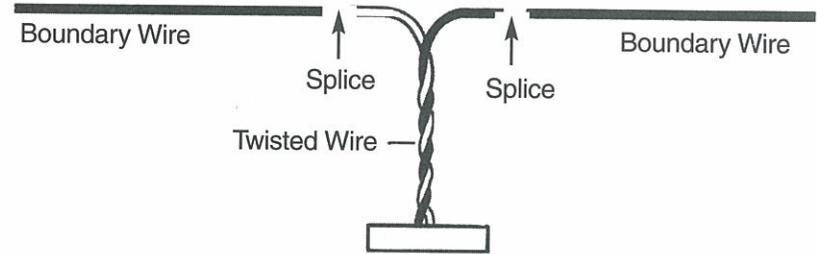
Boundary Wire: The boundary wire carries the coded radio signal around the perimeter of your property.

Signal Field: The radio signal is transmitted from the boundary wire in all directions. It can be used to keep dogs in or out of an area. The signal is adjusted by the **Range** control on the Transmitter to create a signal field on each side of the wire. The recommended width is 8-10 feet. It is important when planning your installation to avoid sharp corners and bottlenecks which may cause overlapping (and confusing) signals.

Continuous Loop: In order for the system to work properly, the boundary wire must form a continuous loop. Any break in the wire will cancel the signal field. If the boundary wire is broken or unplugged, the green **Loop** indicator light will go out and an audible warning* will sound. To locate the break, inspect the route of the boundary wire for signs of disturbance. Most breaks are caused by lawn/garden equipment. If you cannot locate the break, contact your Authorized Dealer for service.

Twisted Wire: When the boundary wire is "twisted," the radio signal is canceled and that portion of the wire does not affect the receiver collar. Wire can only be twisted between the transmitter and the boundary wire, and between the boundary wire and additional loops around a garden or pool (see Figure C).

Splicing: It is important that your splices be waterproof, as shown below.



Surge Protector: This part of the system protects the transmitter from damage due to lightning power surges. It is attached to the existing electrical source house ground or a grounding rod (not provided) and then connected to the twisted wire between the transmitter and the boundary wire. *It is important that you have a proper ground.*

PLEASE REMEMBER

- ◆ Keep the transmitter and receiver collar out of reach of children.
- ◆ Never attempt to service the transmitter yourself.
- ◆ Be sure your transmitter and surge protector are properly grounded.
- ◆ Place the receiver collar on the dog so that the battery cap faces downward.
- ◆ Fit the collar snugly around your dog's neck.
- ◆ When changing contact posts, use the supplied DogWatch collar wrench to avoid damage from over-tightening. Broken contact posts are not warranted.
- ◆ Make sure that battery is fresh and is inserted correctly...POSITIVE END FIRST.
- ◆ Never attempt to service the receiver yourself.
- ◆ Make sure the boundary wire forms a continuous loop.
- ◆ Avoid sharp corners or bottlenecks in the boundary wire.
- ◆ Train your dog as outlined in this manual.
- ◆ Never adjust the transmitter while your dog is wearing the receiver collar.

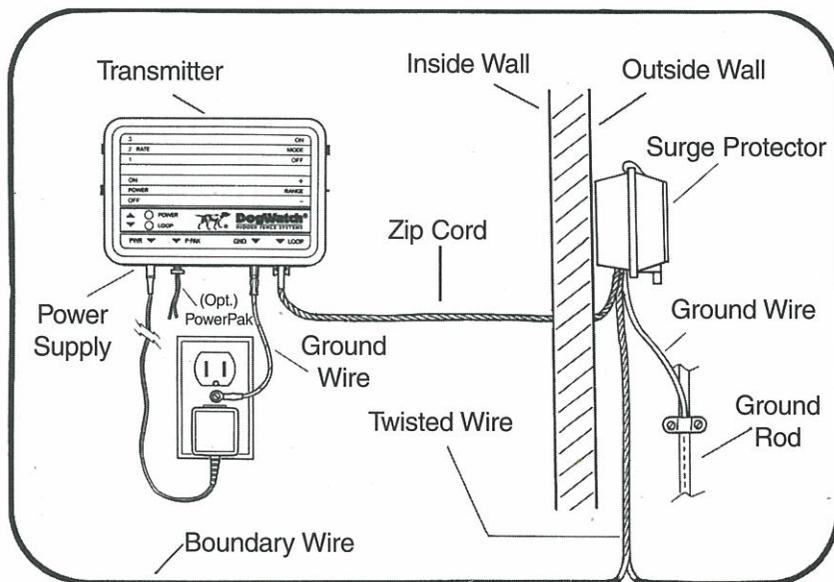
Installation

TRANSMITTER

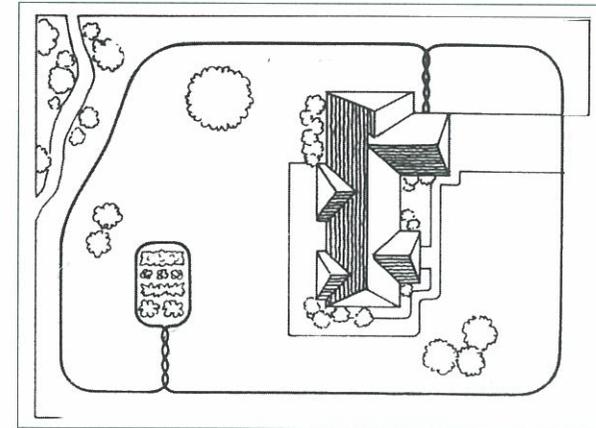
Careful planning will prevent problems and save time. Keep a written record of the boundary wire and splice locations to facilitate any servicing or additions you might make at a later date. Work with the installer to determine the best location for each component.

Transmitter Installation Steps:

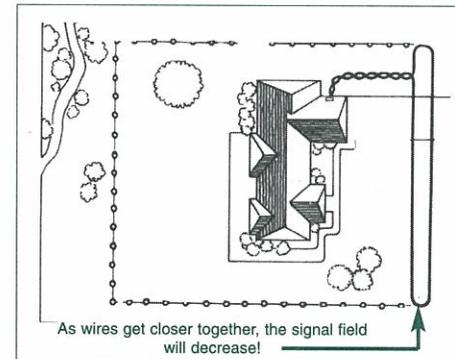
1. Locate the transmitter in an area that is protected from weather such as a garage, basement, or barn.
2. It must be close to a 110 volt electrical outlet.
3. Position the transmitter so that a hole drilled to the outside will not be noticeable.
4. Using the mounting screws provided, install the transmitter to fit snugly on the wall.
5. Drill a hole through the outside wall and feed the zip wire through from the inside.
6. Install your surge protector outside (see "Surge Protector," page 12).
7. Plug the zip wire into the transmitter.
8. Plug the power supply into the transmitter.
9. Plug the green ground wire into the transmitter and attach the other end to the face-plate of your properly grounded electrical outlet.



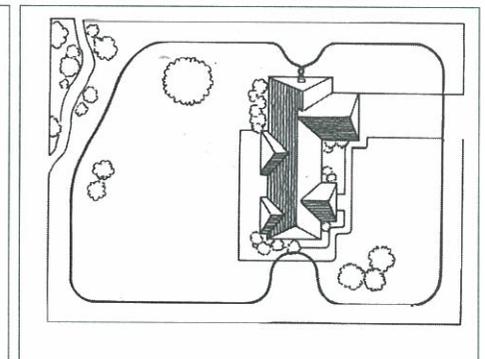
SAMPLE INSTALLATION DESIGNS



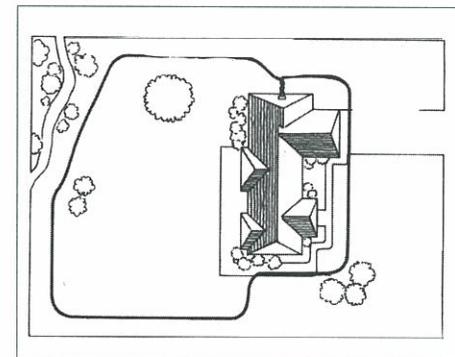
BASIC LOOP WITH GARDEN



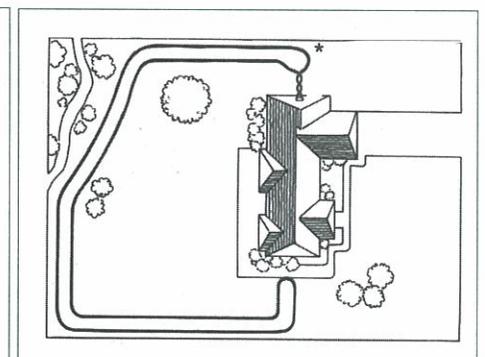
FRONT BOUNDARY WITH EXISTING FENCE



FRONT OR BACK ACCESS

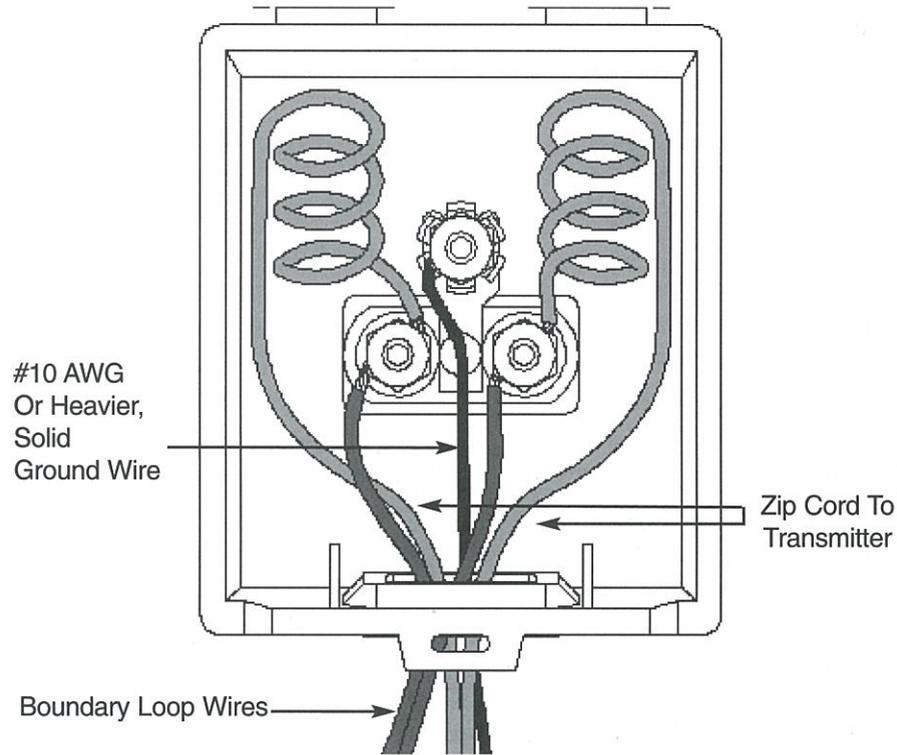


BACK YARD ONLY



SURGE PROTECTOR

Lightning power surges can cause damage to your DogWatch transmitter. Your surge protector will help to prevent this from happening. **It will only be effective if your system is properly grounded.** If you have questions about whether you have a proper ground, consult your licensed electrician.



1. Locate the surge protector outdoors where the zip wire from the transmitter exits the garage or house.
2. Bring the wires through the rubber gasket (it will need to be cut) and connect each end of the zip cord from the transmitter to the inside point of each connector and to the binding post of the surge protector.
3. Bring the ends of twisted wire going to the boundary loop through the rubber gasket and connect each end to the outside point of each connector post.
4. Connect one end of #10 AWG or heavier ground wire to the ground connector post of the surge protector (making sure the end is clean and shiny) and exit through the rubber gasket.
5. Install an 8 foot ground rod (not included) outside of the building near the surge protector. **Note:** If the surge protector is located near the house electrical service ground rod, this rod should be used instead of installing a second ground rod. Run ground wire in the shortest straight path to the ground rod, cutting off excess length. Avoid sharp bends in wire. Always run in a downward slope towards earth.
6. Connect the other end of the ground wire to the ground rod using a ground rod clamp (not included).

BOUNDARY WIRE

Planning

- ◆ It is important to carefully plan the installation of the boundary wire.
- ◆ Consider the location of gardens, plants, pools, pathways, and driveway crossings. Utilize the natural boundaries of your property. This will help in your dog's training.
- ◆ Plan the path of the twisted wire to the boundary wire. The wire *must* form a continuous loop.
- ◆ Avoid sharp corners, as they will produce irregular radio signals. Avoid creating alleys or bottlenecks where the wire is less than 20' from itself.
- ◆ Never place the wire in a metal conduit.
- ◆ If your neighbor has a DogWatch Hidden Fence System, allow 10' between wires.
- ◆ Avoid placing the boundary wire too close to your house to prevent the signal from entering through the walls. Avoid laying the wire parallel to any underground cables or metallic pipes. These cables or pipes should be crossed at a 90° angle. The wire can be laid beneath rocks, brick, or flagstone without affecting the signal.

Installing

- ◆ Determine where you want the inside edge of the signal field to be and mark it with your DogWatch training flags. Flags should be 10 feet apart. They mark the edge of the signal field and act as a visual aid for you and your dog during training.
- ◆ When you bury the wire, first inspect the path for rocks, root, underground cables, pipes, etc. Cut a narrow groove 3" to 4" deep using a straight edged spade or lawn edger. Place the boundary wire in the groove and cover it completely. Splice each end of the twisted wire to each end of the boundary wire. Be sure to make separate splices with strong and waterproof connections. Avoid laying the wire parallel to any underground cables or metallic pipes. These cables or pipes should be crossed at a 90° angle.
- ◆ When crossing asphalt driveways or sidewalks, make a 1/2" deep cut in the surface using a circular saw with a masonry blade. Place the wire in the cut and seal with an asphalt sealer. When crossing concrete driveways or sidewalks, place the wire in an expansion joint and seal.

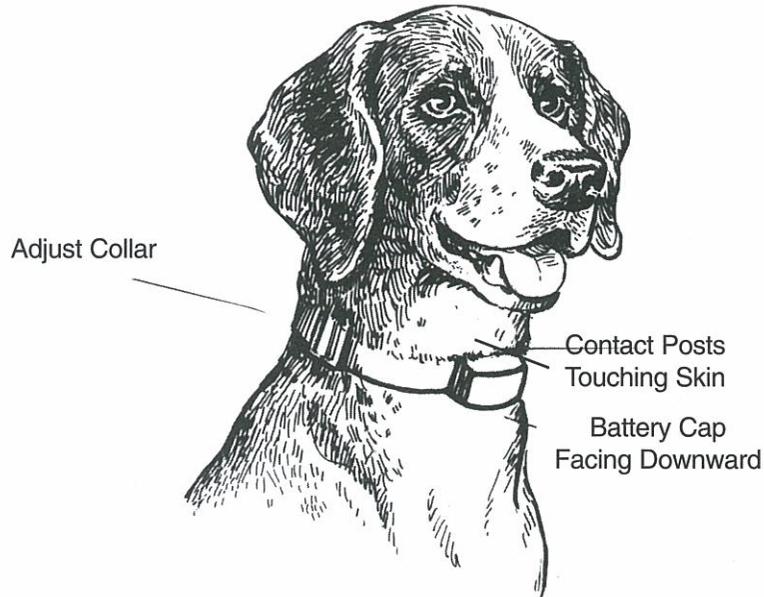
Testing

- ◆ Turn the **Power** switch on. The red **Power** light and the green **Loop** light on the cover of the transmitter will come on.
- ◆ Test the radio signal by carrying the receiver collar with the test light towards the boundary wire. Repeat this in several locations around the property.
- ◆ To adjust the system, refer to *Before Starting* in the training section, page 16.

Training

TEACHING

This section covers the steps necessary to teach your dog to remain within the designated boundary of your property. Actually, this section teaches you how to teach your dog, so it is extremely important that you understand each step completely.



ATTITUDE

Teaching your dog something new should be fun for both of you. Therefore, it is very important that you retain an upbeat, positive attitude throughout the entire teaching program. If you remain upbeat, so will your dog. If you become nervous or frustrated during the teaching process, your dog will pick up on your negative attitude, and that will be reflected in how he learns. Your dog must understand that you are the leader and he is the follower. Remember to be fair and consistent to maintain his spirit.

Once you begin the program, allow a minimum of seven days to elapse before allowing your dog in your yard without a lead. Keep teaching sessions short – approximately ten minutes – and fun. Your dog should be at least six months old. He should be trained to sit and walk properly on a lead prior to being introduced to the DogWatch Hidden Fence System. If you have more than one dog, each should be trained separately.

UNDERSTANDING ESCAPE/AVOIDANCE CONDITIONING

You are now going to learn how escape/avoidance conditioning works. These are the principles involved in teaching your dog to respond to the DogWatch Hidden Fence System. Escape training simply means that a particular response terminates an unpleasant feeling. An example of this is when a dog runs into his doghouse to escape the rain of a thunderstorm.

In behavioral terms this situation looks like this:

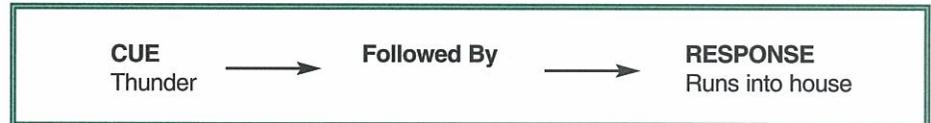
ESCAPE TRAINING



Avoidance training is merely an extension of escape training. What happens to the dog that ran into his doghouse? After several storms he learns to avoid, rather than escape the rain. As soon as he hears the thunder, he runs into his doghouse and never gets wet.

How this looks in behavioral terms:

AVOIDANCE TRAINING



How the DogWatch Hidden Fence System works:

Think of your property having two distinct zones:

- 1) **safety zone:** the area where your dog is free to play.
- 2) **avoidance zone:** the signal field created by the boundary wire.

When your dog crosses into the signal field, the receiver collar emits an audible warning followed by electrical stimulation. The audible warning is the CUE, and the electrical stimulation is the AVERSIVE. The objective of the training is to teach your dog to respond to the cue by retreating to the Safety Zone.

When your dog is thoroughly trained, he will remain inside his Safety Zone.

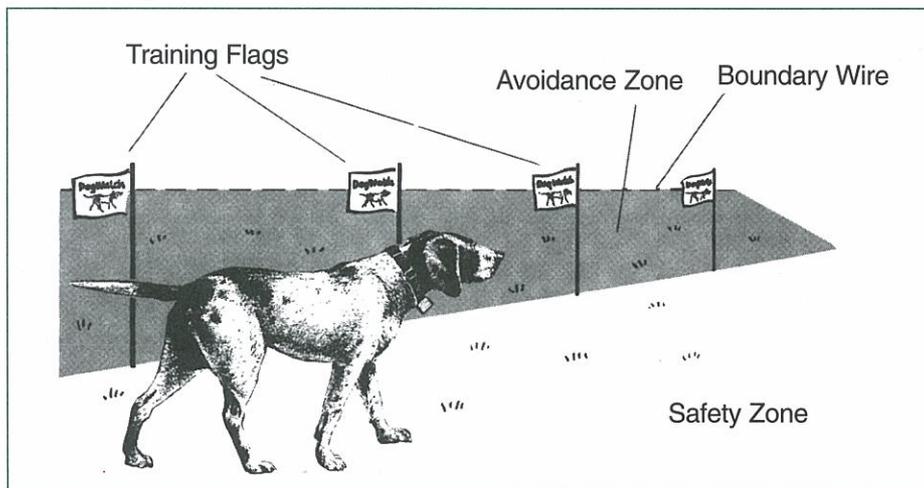
BEFORE STARTING

Set Range: The range of the signal field should be set for 8-10 feet. Confirm the actual distance by approaching the boundary wire while holding the receiver collar with the test light. The collar will buzz and the test light will come on at the edge of the signal field. This should be done before allowing your dog outside.

Set Rate* to level "2."

Set Mode* to "On."

Adjust Collar: Collar tightness is critical. Both contact points must touch your dog's skin. If not, he will not receive electrical stimulation. A loose collar will also allow the contact posts to rub back and forth on the skin, possibly causing irritation. If your dog has long hair, install the longer contact posts on the collar using the 5/16" collar wrench supplied by DogWatch. *Use care, as over-tightening could cause damage to your Receiver.* The Receiver collar should be removed each day to allow your dog's skin to gradually condition itself to the contact posts. Failure to follow this procedure could lead to skin irritations and possible infection.



DAY ONE

1. Put the DogWatch collar on your dog.
 2. Put your dog's lead on his regular collar, which should be below the DogWatch collar.
 3. Play with your dog for two or three minutes. Have fun with him.
 4. Walk him around the property, keeping inside the Safety Zone.
 5. When you finish the walk, approach a training flag. Hold your dog in one hand, and shake the flag with the other hand, telling your dog firmly, "No! No!"
 6. Bring your dog back into the center of the Safety Zone.
 7. Now walk him around your property allowing him to enter the Avoidance Zone between two of the warning flags.
 8. When your dog enters the Avoidance Zone, he will receive an audible warning and electrical stimulation. *Immediately* yell, "Watch out!" and quickly pull your dog back into the Safety Zone.
- DO NOT ALLOW YOUR DOG TO CROSS OVER THE BOUNDARY WIRE!**
9. Praise your dog and play with him in the Safety Zone for a few minutes. This *play therapy phase* is a very important part of the teaching. It reinforces that only a portion of the yard is to be avoided. If he enjoys retrieving, toss him a couple of retrieves.
 10. After a few minutes of play, walk him, on his lead, around the complete boundary keeping inside the Safety Zone.
 11. Take your dog inside and remove his DogWatch collar. Congratulations! You have completed Day One of your dog's training. *Note:* First impressions are as important with dogs as they are with people. Your dog's first exposure to electrical stimulation should be at locations where he likes to leave the property such as driveways or paths.

DAY TWO

1. Place the DogWatch collar on your dog, put on his training lead, and take him outside. Play with him for two or three minutes.
2. Walk him around the complete boundary of your property, remaining inside the Safety Zone. Pause two or three times along the way to shake a training flag and say, "No! No!" Select a new location to teach your dog today.
3. Allow your dog to walk into the Avoidance Zone. If he retreats out of the Avoidance Zone when he hears the warning beep, praise him for one or two minutes in the Safety Zone. Select another location and repeat the exercise.
4. If your dog ignores the audible warning and receives electrical stimulation, remember to yell, "Watch out!" and pull him back to the center of the Safety Zone. The reason that you yell, "Watch out!" is to reinforce that the Avoidance Zone is dangerous. The anxiety in your voice when you yell is very important.
5. Praise your dog and play with him for two or three minutes in the Safety Zone. Follow the play period by walking your dog around the boundary of your property, being careful to remain within the Safety Zone. Bring your dog inside and remove the DogWatch collar.

DAY THREE

1. Place the DogWatch collar on your dog, put on his training lead, and take him outside.
2. Repeat Day Two training, selecting several different locations.

REMEMBER: NEVER CALL YOUR DOG INTO THE AVOIDANCE ZONE!

DAY FOUR

1. Put the DogWatch collar and training lead on your dog and take him outside. After playing with him for a couple of minutes, walk him around the Safety Zone.
2. While you are walking around, have an assistant (friend or neighbor) appear outside of the boundary wire. As you return to your starting point, walk by your assistant, with out speaking. Remain in the Safety Zone. If your dog approaches your assistant and enters the Avoidance Zone, allow him to receive electrical stimulation. Repeat the "Watch Out!" procedure and pull him back to the center of the Safety Zone.
UNDER NO CIRCUMSTANCES SHOULD YOU ALLOW YOUR DOG TO CROSS OVER THE BOUNDARY WIRE.
3. Let your assistant leave, walk your dog around the boundary and let your assistant appear again.
4. If your dog makes no attempt to go to your assistant, end the exercise at that point.
5. If he enters the Avoidance Zone again, reset the Rate to "3" and repeat the process.
6. End the day's training by praising and playing with your dog for two or three minutes. Walk him around the property. Then bring him inside and remove the collar. Reset the Rate to "2."

DAY FIVE

1. Repeat Day Four, adding the following –
2. Talk to your assistant across the boundary wire.
3. Walk your dog around the boundary while your assistant walks with you, remaining 15-20 feet outside the boundary wire.
4. When the exercise is finished, play with your dog, bring him inside, and remove the collar.

DAY SIX

1. Repeat Day Five. Substitute a family member as your assistant.
NEVER ENCOURAGE YOUR DOG TO ENTER THE AVOIDANCE ZONE OR TO CROSS THE BOUNDARY WIRE.

DAY SEVEN

1. Day Seven should be a rest day for you and your dog. Take the day off from training. You have both earned it, provided that you have been following the training program so far.

DAY EIGHT THROUGH FOURTEEN

During these days, you may allow your dog off the training lead when you are outside with him. If your dog respects the Avoidance Zone during this period, you may begin letting him outside by himself beginning on Day Fifteen. During the eight through fourteen day period, we suggest having friends drop by, enter the property and talk with you while petting your dog. Also talk with your neighbor, "over the fence." He should be on his property, with you and your dog on yours. By the end of the fourteenth day, your dog should be thoroughly boundary trained. You may begin taking down the training flags during this period. Remove every other flag each day.

TAKING THE DOG OUTSIDE THE BOUNDARY

During the first month, your dog may only leave the property in your car. Remove his receiver collar, put him in your car *inside* the safety zone, then drive him off the property. After the first month, you can walk your dog across the boundary in the following manner: bring him, on a lead, to a designated spot at the edge of the signal field. It should be a location where he is not accustomed to leaving the property. Remove the DogWatch collar. Tell your dog to "Wait" or "Stay" while you cross the boundary. Allow him to follow you using a release word, such as "OK." Always cross the boundary wire at the same location and always have him on a lead.

YOUR DOG'S RESPONSE TO STIMULATION

Stimulation has been a safe and effective part of dog training for over twenty years. All dogs respond differently when they feel mild stimulation. Some dogs may demonstrate little, if any, reaction, while others may yelp and/or jump back. Some dogs "freeze." Do not try to comfort him after he receives a stimulation or you will reinforce his anxiety.

PLEASE REMEMBER

- ◆ Adjust the collar and test the battery regularly.
- ◆ Keep the contact posts clean.
- ◆ Do not throw a retrieving object into the Avoidance Zone.
- ◆ Maintain a positive attitude when teaching your dog.
- ◆ Never allow your dog to cross the boundary wire.

Troubleshooting

THE SYSTEM

If your dog is not staying within the boundary created by the DogWatch® Hidden Fence System, check the following:

- ◆ Did you and your dog complete the 14 day training program?
- ◆ Is the battery in the receiver collar depleted?
- ◆ Is the battery installed properly...POSITIVE END FIRST?
- ◆ Is the receiver collar too loose?
- ◆ Is the receiver facing in the proper direction?
- ◆ Is the receiver operating properly?
- ◆ Is the transmitter on and adjusted properly?
- ◆ Is the signal field too narrow?
- ◆ Is the **Rate*** level too low?
- ◆ Is the **Mode*** switch in the proper position?
- ◆ Is the boundary wire unplugged?
- ◆ Is the boundary wire broken?
- ◆ Is the surge protector properly connected?

Other troubleshooting tips are available on line at www.dogwatch.com. If you are unable to determine the cause of the problem, please contact your Authorized Dealer.

REPLACEMENT BATTERIES AND COLLARS

For replacement batteries and nylon collars, see your Authorized Dealer or contact Customer Service at DogWatch Inc. for the dealer near you by phone: 800-793-3436, extension 622. or on our web site: www.dogwatch.com. Click on "Locate a Dealer".

*** IMPORTANT ***

The use of any battery other than a battery authorized by DogWatch Inc. can cause erratic operation of the Receiver or could cause permanent damage. The use of any unauthorized battery will void the warranty on the receiver.

GETTING HELP

If you need assistance with your system or require service, please contact your Authorized Dealer by contacting DogWatch Inc. at 800-793-3436, x622, or on our web site at www.dogwatch.com. click on "Locate a Dealer".

*Feature not available on System 1000

WARRANTY REGISTRATION

Your Warranty Registration card must be complete for your warranty to be activated. Fill out the enclosed Warranty Registration card and mail back to DogWatch within seven (7) days. For your convenience, you can also complete your warranty registration on line at www.dogwatch.com.

MANUFACTURER'S WARRANTY

1. WARRANTY: DogWatch Inc., subject to the terms and conditions set forth hereunder, hereby warrants that it will repair or replace, at its own discretion, without charge for parts or labor, the Product or any part thereof (other than insulated wire) which is found by DogWatch Inc. to be defective by reason of improper workmanship and/or materials for a period of two (2) years for all hidden fence systems* and one (1) year for all indoor systems, remote trainers, and bark controllers, from the original date of sale hereunder. EXCEPT FOR THE EXPRESS WARRANTY STATED ABOVE, DOGWATCH INC. DISCLAIMS ALL EXPRESS AND IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. As a condition of this warranty, Customer must (a) mail the warranty card provided with the product to DogWatch Inc, 10 Michigan Drive, Natick, MA 01760, (508) 650-0600, or complete warranty registration on line at www.dogwatch.com, within seven (7) days after purchase hereunder, (b) notify DogWatch Inc. within the warranty period after the purchase hereunder of a claimed defect, and (c) mail product back, insurance and postage prepaid, to DogWatch Inc. at the address above. DOGWATCH INC.'S SOLE LIABILITY UNDER THIS WARRANTY WILL BE TO REPAIR OR REPLACE, AT ITS OPTION, ANY PRODUCT OR PART WHICH DOGWATCH INC. DETERMINES TO BE DEFECTIVE. IN NO EVENT WILL DOGWATCH INC. BE LIABLE FOR ANY SPECIAL, INDIRECT, OR INCONSEQUENTIAL DAMAGES ARISING OUT OF THE PURCHASE OR USE OF THE PRODUCT. IN NO EVENT SHALL DOGWATCH INC.'S LIABILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT. *System 3000 transmitter carries a 3 year manufacturer's warranty and System 3000 receiver carries a lifetime warranty for as long as the original purchaser owns the unit. Warranty on System 3000 receiver includes dog chews. Warranty card or on line warranty registration form must be on file with DogWatch Inc. for warranty to be valid.

2. DEALER-INSTALLED WARRANTY: Any transmitter installed by an authorized dealer, equipped with a DogWatch Lightning Surge Protector and grounded to Dogwatch Inc. specifications, will be warranted for as long as the original owner owns the system. For this additional coverage to be in effect, the installing Dealer and Customer must sign the Customer Order Form and forward it to DogWatch within seven (7) days of purchase.

3. "NO NONSENSE" EXTENDED WARRANTY: If your DogWatch transmitter or receiver is not covered by the manufacturer's warranty, or if the manufacturer's warranty has expired, DogWatch Inc. will repair or replace your transmitter or receiver at a price discounted from the suggested retail price. Contact your local DogWatch dealer or DogWatch Inc. for specific pricing information. "No Nonsense" Extended Warranty applies to original owner and is not transferable. Products repaired or replaced under the "No Nonsense" Extended Warranty program will be warranted for 90 days or the balance of the original warranty period (lifetime for a System 3000 receiver). The use of any battery other than a battery authorized by DogWatch Inc. can cause erratic operation of the receiver or could cause permanent damage. The use of any unauthorized battery will void the warranty on the receiver. Battery price subject to change.

4. INSTALLATION AND MAINTENANCE: Dealer shall, for a non-refundable installation fee, install the Product in accordance with DogWatch Inc.'s installation manual. In no event shall Dealer or DogWatch Inc. be responsible for damage to underground pipes, wires, lines, or other items, nor shall Dealer or DogWatch Inc. be responsible for restoring Customer's premises to its original condition.

5. WARNING: YOU MUST TRAIN YOUR DOG IN ACCORDANCE WITH THE TRAINING MANUAL FOR THIS SYSTEM TO BE EFFECTIVE. THE SYSTEM IS NOT INTENDED FOR USE WITH DOGS WITH A HISTORY OF AGGRESSIVE BEHAVIOR. BY SIGNING THE DEALER ORDER FORM, CUSTOMER ACKNOWLEDGES THAT THEIR DOG(S) HAVE NO SUCH HISTORY. THE PRODUCT WILL NOT KEEP ALL DOGS WITHIN THE FENCED PREMISES IN ALL INSTANCES. IF CUSTOMER'S DOG(S) COULD CAUSE HARM TO ITSELF OR OTHERS INSIDE OR OUTSIDE THE FENCED PREMISES, CUSTOMER SHOULD TAKE ADDITIONAL MEASURES TO RESTRAIN THE DOG(S).

