quarterly newsletter by Mid-Tex Federal Credit Union
\*\* see our four most recent newsletters at www.mtfcu.org \*\*

# Mid-Tex Federal Credit Union SCHOLARSHIP

Graduation is right around the corner and many seniors are making preparations to make that transition from high school to college. This is an exciting time but can also be very stressful when weighing the costs of a higher education.

Mid-Tex FCU is proud to announce an opportunity for two (2) graduating seniors to receive a college scholarship through the Mid-Tex FCU Scholarship Program. This is our eighth year to offer a scholarship. Applicants must be a graduating senior, as well as a member (or their parents must be a member) of MTFCU. With your help we plan to continually build this scholarship fund so that we can expand the number of students that we award.

Applications are available for pick up at the credit union. Each application must be filled out entirely and all required attachments submitted. Completed Entries must be received no later than May 25, 2021.

We would like to thank our members for helping make this scholarship opportunity possible through your candy bar & popcorn purchases and your donations. One of the best things about being a member at Mid-Tex FCU is the sense of community we have. We are family, friends and neighbors—the ability to benefit our community is one of the added advantages to membership with our credit union.

#### MTFCU Refer a Friend

You love your credit union, so why not tell your friends, family and coworkers about all the great accounts, products and services that Mid-Tex FCU has to offer them? And we love our members so much, that when you refer someone to Mid-Tex FCU and they join the credit union, we will reward you with a referral "thank-you" of up to \$50.00.

# SHARE CERTIFICATE RATES

12 MONTHS 0.20% RATE 0.20% APY 18 MONTHS 0.20% RATE 0.20% APY 24 MONTHS 0.25% RATE 0.25% APY

36 MONTHS 0.30% RATE 0.30% APY 48 MONTHS 0.40% RATE 0.40% APY

Article & Rates as follows:

EFFECTIVE 3/25/2021 and accurate as of press time

## Visit us on Facebook!



Facebook is in no way affiliated with Mid-Tex Federal Credit

## TouchBanking Mobile App

With MTFCU's TouchBanking Mobile App, it's easier for you to manage your accounts. The mobile app will enable you to implement popular mobile banking functions, like balance inquiries, transfers, alerts and bill payment, all

Union.

from the palm of your hand. Expand your member service experience by taking advantage of the FREE TouchBanking Mobile App! You must be signed up for MTFCU's online banking product CU@HOME, which is a free service to all our members to help you stay on top of all your financial needs. If you are not taking advantage of CU@Home please come see any member service representative.

It's easy to get mobile with your banking needs:

- 1. Log into your CU@Home
- 2. Click on the Self Service Tab
- 3. Click on the Mobiliti Link and follow the instructions

## **Credit Union Officials**

(Terms of office expire at the annual meeting in the year noted)

Board of Directors

Chairperson – Mike Stone (2021)

Vice Chairperson - Sam Nichols (2022)

Secretary - Ronda Baugus (2021)

Member - John Harper (2023)

Member - Hank Hunter (2023)

Supervisory Committee

Chairperson – Margaret Luedecke (2021)

Secretary - Damon Pulley (2022)

Member- Renae Carter (2021)

Member - Nicholas Delgado (2023)

Member- Linda Jim Keeney (2023)

Address correspondence to either group: MID-TEX FCU Supervisory Committee P.O. Box 3307, Early, TX 76803

#### **LOAN RATES**

Type of Loan Interest Rate A.P.R. WAC Personal loans As low as 8.75% **New Vehicles** As low as 3.45% Used Vehicles 2016 and newer As low as 3.75% Used Vehicles 2015 and older As low as 6.25% All other new titled collateral As low as 5.75% All other used titled collateral As low as 6.75% All other non-titleable collateral As low as 7.75% MASTERCARD GOLD 12.50% MASTERCARD PLATINUM 9.90% Overdraft Protection Loan 15.00% Shares pledged loan 2.50% CD secured loan Loan APR will be 2%

Interest rates are current and accurate as of 03/25/21; call the lending department for the latest rates.

above the Pledged

CD rate

These interest rates are for those members "with approved credit." Not all applicants will qualify for MTFCU's lowest rates. The interest rate for any approved loan is determined by the borrower's credit score and type of collateral.

The credit union will offer special interest rates on loans at different times of the year. Check with us for the lowest possible interest rate at that time.

### Mid-Tex FCU Loan Discount Rewards

We reward our members for utilizing various MTFCU products and services with loan rate discounts as follows:

0.25
0.20
0.20
0.20
0.10
0.10

Just think you can reduce your great Annual Percentage Interest Rate (APR) that you receive from Mid-Tex FCU by up to an additional 1.0%, just for using our products and services. (Maximum discount is 1.0% reduction, & program excludes Mortgages, Credit Cards, Overdraft Protection & Shares, CD Secured Loans, Home Equity Loans)

#### MTFCU Mortgages - Home Equity Loans

It's a "new" day in mortgage lending at Mid-Tex FCU! If you are looking to purchase, refinance or do home improvements to your house, we have a loan for you! We are now offering loans that specialize in minimal costs, low interest rates and quick & hassle-free closings. Come visit with Debbie & see what the buzz is all about in our mortgage lending!

# **HOLIDAY SCHEDULE**

We will be closed in observance of the following holidays:

## Memorial Day

Monday, May 31st 2021

## Independence Day

Monday, July 5th 2021

# Even when we are closed, you can still access your accounts!

Deposits are accepted 24 hours each day at our office night deposit box. Deposits made after 7:30 am will be processed after 7:30 am the next business day.

Access your accounts thru MTFCU's CU@HOME online banking service, or MTFCU's TouchBanking App at your convenience! Where you can print copies of checks, transfer funds, make loan payments, reconcile your accounts, make deposits with Mobile Deposit Capture and much more!

Withdraw cash from your account using your MTFCU Debit Mastercard at our ATM or any Stripes Convenience Store with no ATM Fee

MTFCU Credit card pmts thru CU@HOME online banking or thru https://onlineaccessplus.com/oa/mtfcu Must be a registered user.

Thanks for being a Member/Owner of the friendliest little credit union in Texas!

#### Credit Union Operating Hours

Monday - Friday
Lobby 9:00 AM - 4:00 PM
Drive-Thru 7:30 AM - 5:30 PM
Saturday
Drive-Thru 9:00 AM - 12:00 Noon
Telephone (325) 646-4571
Refer to quarterly newsletters for holiday closings

# DIVIDEND NEWS

The Board of Directors has elected to pay dividends at the following rates and corresponding Annual Percentage Yields (APY's) for the month and quarter ending March 31, 2021.

SHARES N	ominal Rate	APY
\$100.00 TO \$4,999.99 \$5,000.00 and over	0.05% 0.07%	0.05% 0.07%
SHARE DRAFTS		80 No. 200
Premier Plus Share Draft accoun	0.05% ts .	0.05%

\*minimum daily balance of \$500.00 to earn dividends.

All Other Share Draft accounts do not earn dividends and are not paid dividends

#### CHRISTMAS SHARES

\$25.00 TO \$4,999.99	0.05%	0.05%
\$5,000.00 and over	0.07%	0.07%
SPECIAL SHARES		
\$500.00 TO \$4,999.99	0.05%	0.05%
\$5,000.00 and over	0.07%	0.07%
IRA SHARES		
\$500.00 TO \$7,499.99	0.05%	0.05%
\$7,500.00 and over	0.10%	0.10%

Annual Percentage Yield, or APY, is an account disclosure calculated on the assumption that an account balance is left on deposit the entire year, with no further deposits or withdrawals. The APY can be used as a measuring tool between financial institutions. Fees or other conditions could reduce earnings on these accounts. For further account disclosures, or rate and fee disclosures, call Mid-Tex Federal Credit Union at (325) 646-4571.

## Other Dividend Information

Dividend rates and Annual Percentage Yields may change each dividend period based on a determination by the credit union's board of directors. The dividend period for Regular Shares and IRA Shares is the calendar quarter, and the dividend period for Special Shares and Christmas Shares is the calendar month. If you close your account before dividends are paid, you will not receive the accrued dividends.



## Gap Protection

New and used vehicles often depreciate guickly and vehicle financing are typically getting longer in terms. There may be a point where you owe more than your vehicle is worth. At that point, MEMBER'S CHOICE GAP Plus (with an extra \$1,000 benefit) can kick in to help. If your vehicle is stolen or totaled in an accident, GAP Plus will help cancel the difference between the primary insurance settlement and what you may still owe.

Mid-Tex FCU offers Member's Choice Guaranteed Asset Protection Plus (GAP Plus) for only \$499 for the life of your vehicle loan. In order to help prepare you for the unexpected, contact Debbie for more information.

## Personal Identity Theft Protection

With your MTFCU Premier Checking account, you can rest easy knowing that you and your joint account owners are protected by our comprehensive IDProtect service, which includes:

- Identity Theft Expense Reimbursement Coverage. receive up to \$10,000 to help pay expenses, clear your name and repair damaged credit, should you become the victim of identity theft.
- Comprehensive Identity Theft Resolution Services, should you suffer identity theft, your very own IDProtect fraud resolution specialist will help you every step of the way until your credit and identity are completely restored.
- Debit and Credit Card Registration, Register your credit, debit and ATM cards and have peace of mind knowing you can call one toll-free number to cancel and request replacement cards.
- 3-in-1 Credit File Monitoring, IDProtect will monitor your Equifax, Experian and TransUnion credit files daily, and automatically alert you if key changes occur.
- · 3-in-1 Credit Report, Request a free, updated credit report every 90 days or upon receipt of alert. Each new report includes an updated single bureau credit score.
- Total Identity Monitoring, Monitoring of over 1,000 databases.

This personal ID theft protection is just one of the numerous member benefits/rewards included in your Premier Checking Account! For additional information concerning these benefits/rewards, stop by the credit union and see any credit union representative.

## SHREDDING TO DO?

Do you have documents that need to be destroyed? We offer our members the opportunity to have their confidential documents securely destroyed through Condor Document Services, an onsite mobile shredding service. We have a locked container to collect your documents. It is located directly across from the public restroom in our lobby. Come in today and be proactive about keeping your information secure! Also keep in mind MTFCU will again offer a community shred day in the Spring of 2021.

#### **Debit Card News**

Remember to keep your phone numbers current with us here at the credit union. Our debit card fraud department keeps a close watch on your account activity. If there is suspicious activity, they will temporarily block your card and contact you to verify the authenticity of the purchase. By using your cell phone contact, they can hopefully resolve this matter quickly. Sign up for CardValet on your debit card. CardValet can assist you in protecting your MTFCU debit card by helping you set restrictions, limits and security preferences on your debit card use-age, as well as having the ability to turn your card off and on with a few taps on your smartphone!

Debit card lost or stolen? Call 1-800-472-3272 to report it. Also use this number 24/7 if your card does not work. This number is printed on the back of your card for easy accessibility.

Daily Limits: Remember your debit card daily point of sale limit is \$750 and the daily cash withdrawal limit is \$300. If you plan to make a large purchase with your debit card, we can temporarily increase the point-of-sale limit to cover the amount. Call our member service department for assistance with this.

Traveling outside of the United States? Call us, so we can notify the debit card network of your travel plans. This will ensure that your debit card will function as it should.

#### MTFCU CardValet!

Access. Control. Anytime. Anywhere.
MTFCU CardValet is ideal for
cardholders who want to protect and



manage their debit & credit cards through their mobile devices.

Play it Safe
Cards offer both convenience and risk. You can make purchases easily, but if your cards fall into the wrong hands, your cards are vulnerable. Safeguard them with MTFCU CardValet, the mobile app that lets you assist in protecting your cards against fraud and theft by receiving real-time alerts to ensure your cards are used only by you.

#### **Budget Conscious**

Overspending is easy. Now, sticking to your budget can be too. Take control of your finances by setting spending thresholds, specifying merchant types and turning your cards on and off. Want to spend \$100.00 at the grocery store? Limit your spending at the shoe store? MTFCU CardValet empowers you to control your card spending in real-time.

#### **Parental Controls**

Whether they are at the local mall or away at college, your kids want to spend money. You're not their personal ATM, but you do need a way to support their needs, while managing their spending. MTFCU CardValet offers you convenient features like threshold limits, merchant categories, location and on/off controls, you decide where, when and how your children use their cards.

It's easy to get this valuable service implemented, go to your app store and download the CardValet app and follow the instructions. If you have any questions, contact any MTFCU representative.

# WHAT'S NEW?

#### Lobby Redesign

As things are getting back to normal, Stop by and check out our new lobby. We have redesigned our facility to better serve you! You will notice that the lobby teller line is now close to the drive thru tellers. This transition makes it easier for our tellers to easily assist either area. You will also see that you will now receive more privacy when meeting with our member service representatives. No longer located in the door-way, your service reps are now located straight ahead as you come into the credit union. Stop by and visit us & experience these new changes!

#### Land Financing

Mid Tex FCU is now offering attractive, competitive financing on hunting and recreational acreage places. Visit with Debbie to see how we can make that dream of yours a reality.

#### MTFCU Online Banking

Coming in summer 2021, Our Virtual Branch & Mobile App banking products will receive a upgrade giving them a refreshed look and additional security features, such as strengthened password requirements.

#### Instant Issue Debit Cards

We will soon be able to instantly issue you a new debit card when your card gets lost, stolen or shut down due to fraud. This valuable service will ease the frustration of having to wait for a new card to be mailed to you!

#### eSignature Technology

With eSignatures we can provide you a convenient & easy way to quickly sign new loan documents, when and where it's convenient for you. We can also use this technology to have you sign a change of address, wire transfer, stop payment or skip-a-payment form just to name a few, with-out requiring you to come into the credit union to sign the necessary documents.

# Keep Your Information with MTFCU Updated

Moved recently, changed cell phone numbers or maybe changed your email address? Please notify us of any changes that you make to your personal information. We need to be certain that you are receiving statements, notices and that we may, if needed, contact you from time to time regarding your MTFCU account. **THANKS** for keeping your information updated, this assists us in providing you with excellent service.