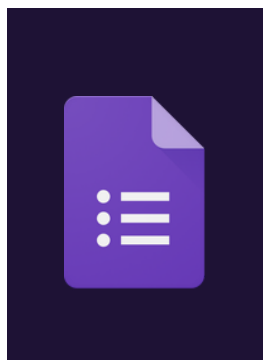


# LEARNER SATISFACTION SURVEY TEMPLATE

Learner feedback allows programs to understand their strengths and opportunities for growth so that they can lean into the needs of learners. MCAEL has developed Learner Satisfaction Survey Templates for programs to copy, modify, and use as they see fit.

**(MCAEL grant-funded programs are not required to use these surveys)**

## 1. Choose Your Format



[GOOGLE SURVEY](#)

Click on

**Make a copy**



[MICROSOFT  
FORMS SURVEY](#)

Click on

**Duplicate it**

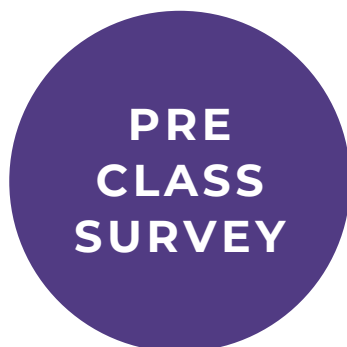


[PAPER SURVEY](#)

Download it



## 2. Choose Your Timing



and/or



and/or



### 3. Customize Your Questions

The templates have all of the questions below. Please customize the templates according to what is relevant to your organization.

Suggested Distribution of Questions			
Question	Pre- Class Survey Item?	Mid- Class Survey Item?	Post- Class Survey Item?
Instructor name:*	X	X	X
Day(s) of your class:*	X	X	X
Start time of your class:*	X	X	X
Class level:*	X	X	X
What is/was your main reason for taking this English class?	X		X
How long have you been in this class?			X
What is the primary language that you speak?	X	X	X
What is your country of origin?	X	X	X
In what year were you born?	X		X
What is your gender?	X		X
As a result of this class... <ul style="list-style-type: none"> <li>• I <b>understand</b> more English.</li> <li>• I am a better English <b>speaker</b>.</li> <li>• I am better at <b>reading</b> English.</li> <li>• I am better at <b>writing</b> English.</li> <li>• I feel more <b>connected</b> to other English Language Learners.</li> </ul>			X
About your class... <ul style="list-style-type: none"> <li>• My <b>instructor</b> is /was good.</li> <li>• I liked the class <b>activities</b>.</li> <li>• I felt <b>comfortable</b> in the class.</li> <li>• I would <b>recommend</b> this class.</li> </ul>		X	X
What do/did you like best about this class?		X	X
What could make this class better?		X	X
What else would you like to share about this class?	X	X	X

To provide feedback on this survey, please email [Program@mcael.org](mailto:Program@mcael.org).

